



Travelport Rapid Reprice™

Galileo User Guide

V3.06

It is necessary that any changes to the document are recorded in the table below; this will affect its Controlled version number. Update the version control number at the bottom of this page and in the footers of each section.

Changes made by:	Date changed	Version Cntrl #	Summary of Changes – new or altered pictures, additional content, state module & page number(s)
Jeannie O'Donovan Formatted by Keith Reynolds	15 September 2013	2.11	
Andreas D'Amico	05 September 2013	2.12	Update to Installation, Silent Installation and Out Of Scope
Andreas D'Amico	26 November 2013	2.13	Update to Automated logging (p.145) and System Requirements (p.146)
Jeannie O'Donovan	02 January 2014	2.14	Advisory on Termination of EMD-Ss within Rapid Reprice Lead example updated and also Example 6 with the new format.
Jeannie O'Donovan Formatted by Keith Reynolds	17 March 2014 24 March 2014	3.00	Update to screen shots and new EMD and Credit card information
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Thierry Orville	17 November 2014	3.02	Update to In Scope / Out of Scope/ Validate the e-Ticket
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Thierry Orville	20 April 2015	3.04	Update to In Scope section to include auto detect Passenger Type Code (PTC) for non ADT
Thierry Orville	30 April 2015	3.05	General review
Thierry Orville	09 June 2015	3.06	Update to EMD-S functionality

Version control 3.06

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Overview

This document provides a complete overview and user guide for Travelport Rapid Reprice on Galileo.

A Desktop Add-on must be installed on the agency desktop. The functionality is available for agency users who have installed Galileo Desktop 2.05 and above, Focalpoint 3.5 and Smartpoint v2.2 and above.

Travelport Rapid Reprice functionality is dependent upon airlines filing ATPCO Category 31 'voluntary changes' data. Travelport Product Management and Airline Account Managers continue to work with airlines on a global basis to ensure content in Travelport Rapid Reprice continues to increase to ensure as complete participation and usability as possible.

Travelport GDS is also able to process SITA Category 31 'voluntary changes' data. The ability to process this data ensures that all airlines have the ability to participate in Travelport Rapid Reprice.

Travelport Rapid Reprice will automatically calculate the new price for the 'voluntary' (passenger requested) change of an Electronic Ticket on a Travelport Rapid Reprice participating carrier. Travelport Rapid Reprice uses historical data, current fares, and rules to re-price a revised itinerary. It will display results, including any additional collection, refunds and change or penalty fee amounts, to assist you to complete the exchange process through the application.

The number of carriers who have agreed to file Category 31 data and therefore are participants in the Travelport Rapid Reprice Product continues to increase. Please refer to your Account Manager or ASK Travelport Answer ID 6047 for the latest list of airline participants. The list is also available on the Travelport Rapid Reprice tool.

Travelport Rapid Reprice is able to process reissue transactions for multiple carrier itineraries and for itineraries where a marketing code share is on the itinerary, e.g. KL operated aircraft with an AF flight number.

The application will automatically reprice and exchange the ticket in order for it to be ready for reissuance. The automated process will finish by offering to ticket or to save the reissue data and close the application.

Installation Process

The latest version of Travelport Rapid Reprice is available on the customer portal or through your Travelport account manager.

Rapid Reprice is available as:

1. Galileo Desktop 2.05 and above:
 - a. Focalpoint: as a Companion option
 - b. Viewpoint: as an Issue Docs option
2. Smartpoint 2.4 and above: as a Tools option or using command #RR

Silent Installation of Rapid Reprice

Silent installation functionality is added in executable (.exe) installer, so that users who require this type of install can do so by using the following instructions:

- Copy the install, Travelport Rapid Reprice_Installer-1G_x.x.x.x.exe to the local machine
- Ensure Galileo Desktop 2.05 or higher is loaded and Galileo Desktop is not currently running
- Open a command window (Windows +R) and navigate to where you copied the above install to
- Run this: "Travelport Rapid Reprice_Installer-1G_x.x.x.x.exe" /s /a /s

Note: The only difference between EXE and MSI installer is that, EXE installer will also provide the silent installation facility.

Please note the following when installing Rapid Reprice

- a. If Smartpoint is not installed and old Rapid Reprice is installed: new Rapid Reprice.msi will upgrade previous version of Rapid Reprice on Focalpoint and Viewpoint.
- b. If Smartpoint is not installed and old Rapid Reprice is not installed: new Rapid Reprice msi will install new Rapid Reprice on Focalpoint and Viewpoint.
- c. If Smartpoint is installed and old Rapid Reprice is installed: new Rapid Reprice msi will install new Rapid Reprice on Smartpoint and upgrade to new Rapid Reprice on Focalpoint and Viewpoint.
- d. If Smartpoint is installed and old Rapid Reprice is not installed: new Rapid Reprice msi will install new Rapid Reprice on Smartpoint, Focalpoint and Viewpoint.
- e. If new Rapid Reprice is installed on Focalpoint and Viewpoint, and Smartpoint is being installed at a later stage, Smartpoint will detect new Rapid Reprice and install the Tools item.

Points to note:

- Ensure Galileo Desktop is not running on your PC
- Download the installation file onto your local PC
- Open the file "save" and then and "Run"

In Smartpoint, you will access Travelport Rapid Reprice from the tools menu or by making the entry **#RR** in the Smartpoint screen.

In / Out of Scope for Reprice Transactions for Rapid Reprice

In Scope (Features Supported)

New in release 3.1.0.10 :

Travelport Rapid Reprice for Travelport Galileo is being enhanced to automatically create the SVC segment required for issuing an EMD-S. When the user opts to collect the applicable Change Fee on an EMD-S, the application will now automatically pre-populate the Reason For Issuance Sub Code (RFISC) that applies to the validating carrier on the ticket.

To enjoy this new feature, you just need to download this version.

Other features

- Automated reissue processing when a customer makes a voluntary change to their itinerary whether un-flown or partially flown
- Reissue of eTickets previously exchanged through version 3.1.07 or above with "issue now" option
- Airline public and private fares (cat 15/25/35) distributed by ATPCO and SITA
- 13 month historical database of public and private fares and rules, BSRs and ROEs
- Utilizes pricing construction necessary for ticket reissue/refund transactions using same/current/historical fares and rules data
- Applies to electronic tickets issued in the host system
- Conjunction tickets
- Tour tickets (IT) and bulk tickets (BT) as long as the ETKT is associated to the active booking file
- Applies to Galileo agency users who use BSP reporting Booking Files that have been created on the Galileo system
- Applies to tickets that are issued on participating carriers whose rules apply to the entire itinerary
- Processes single and multiple carrier (interline and code share) itineraries
- Applies to wholly unused and partially used tickets
- Tickets with up to 4 PTC (Passenger Type Codes)
- Booking Files with infants
- Booking Files with unaccompanied minors
- Tickets with up to 9 passengers
- Multi-passenger reissue in the same transaction - same PTC or different PTC
- Tickets with up to 16 air segments
- Option to provide re-pricing results based on class of service booked, lowest applicable replacement fare or non-penalty replacement fares

- Change fee collection as Tax, EMD-S or Other, e.g. outside the application
- Exclude Economy Unbundled fares
- Currency override
- Full breakdown of results for all passengers or for each passenger
- Tax Breakdown for old and new ticket
- Processes multi-currency transactions for all points of sale as long as the exchange is processed by the original ticketing agency, the currency code of the base fare is the same on both tickets AND the EQV currency is the same on each ticket
- Automated rebook
- Optional ticket modifiers update
- Waivers (filed by the airline via Travelport's waiver table)
- Open segments
- Segment select
- Airlines' no-show policies
- Tickets with ticket designators and account codes
- Application of taxes to the change fee if applicable
- Option to allow for percentage off
- Option to allow for flat rate off
- Option to allow for plus up
- FCPI codes G/A/
- EMD-S creation for Penalty Fees and Refundable Balances

Out-of-Scope (Features NOT Supported)

Functionality *not* supported by Travelport Rapid Reprice, includes:

- Automated reissue processing when an involuntary change is made to an itinerary (when the carrier does not use the Waiver Table)
- Tickets issued on non-participating carriers
- Net remit tickets
- G/ group Booking Files
- Waitlisted Segments
- Rapid Reprice processes private fares excluding private fares filed in ATPCO that have been marked up via APF or Net Fare manager or private fares loaded directly in APF
- Round the world fares
- Any previous reissue priced with a combination of current and historical

fares

- Any previous reissue not processed with version 3.1.0.7 or above

Validate the ETKT

Travelport Rapid Reprice Exchange processing requires that a valid ETKT exists. The ETKT must be retrievable from the agency desktop.

The ETKT must have a status of:

- OPEN
- ARPT
- UNVL

The ETKT may have been reissued previously but with Option Now and from versions 3.1.0.7.

To allow subsequent reissues, each Reissue must be done with the Issue now Option

Flight coupons can only be honored in sequence, and therefore you must perform Travelport Rapid Reprice on a ticket that has an OPEN/ARPT coupon following a USED coupon.

The ETKT can either be:

- Associated to the currently retrieved Booking File (where the itinerary will be changed and the new flights booked)
- Not associated to the currently retrieved Booking File (where a totally new itinerary will be booked on a new Booking File)
- In bookings with more than one active E-ticket open up Travelport Rapid Reprice and Select/De-select the relevant E-ticket number

Launching Travelport Rapid Reprice

Retrieve the booking.

Make the desired changes to the itinerary. Cancel the segments that are no longer desired and book the desired flights without ending transaction. By doing this, you do not need to 'de-select' segments on the Travelport Rapid Reprice Exchange screen.

This will facilitate the internal cancel and rebook process if the reissue results are accepted as the cancel and rebook will be automated. Some carriers also require the cancel/rebook to always take place in the same message.

If the reissue results are not accepted, you can ignore and the original Booking File is not changed.

Go to Tools – Travelport Rapid Reprice or **#RR** in Smartpoint.

New Itinerary:

```

1.1PALATINI/MICHELLEMS
1. IB 3790 S 08SEP MADDUB HK1 1550 1725 0*
   OPERATED BY IBERIA EXPRESS
2. IB 3791 S 22SEP DUBMAD HS1 1800 2130 0
   OPERATED BY IBERIA EXPRESS

```

Original E ticket Record:

```

TKT: 075 9901 916698      NAME: PALATINI/MICHELLEMS
ISSUED: 03MAR14           FOP:CHEQUE
PSEUDO: 03GG PLATING CARRIER: IB ISO: IE IATA: 99999992
  USE CR FLT CLS DATE BRDOFF TIME ST F/B FARE CPN
  OPEN IB 3790 S 08SEP MADDUB 1550 OK SH1EI2 1
                                NVB08SEP NVA08SEP
  OPEN IB 3791 S 01OCT DUBMAD 1800 OK SL1EI2 2
                                NVB01OCT NVA01OCT

FARE EUR 200.00 TAX 12.81 UP TAX 16.42 JD TAX 48.36 XT
TOTAL EUR 277.59
  22 NOEND/CHGS RESTRICT/NON REF/RESTRICTIONS APPLY

MAD IB DUB 151.66 IB MAD 121.60 NUC273.26END ROE0.7
31857 XT 0.58OG3.78QV44.00YQ
RLOC 1G 4F23GG 1A YHPEQ9

```

To initiate Rapid Reprice enter #RR in Travelport Smartpoint or select from the tools dropdown menu.

Rapid Reprice Exchange

☒ Price as Best Buy in same cabin
 ☐ Price as booked
 ☐ Price with no penalty

☐ Exclude Economy Unbundled Fares

Passenger Information:

NAME	PASSENGER CODE	TICKET NUMBER
☒ PALATINI/MICHELL	ADT	0759901916698

Ticket Number: [VIEW ORIGINAL TICKET](#)

Passenger Description must match PTC on original ticket

Description: [PARTICIPATING CARRIERS](#) ☐ Use PTC Only

FLIGHT	CLASS	DATE	ROUTE	STATUS	TIME
☒ IB 3790	S	08SEP	MADDUB	HK	15:50 - 17:25
☒ IB 3791	S	22SEP	DUBMAD	HS	18:00 - 21:30

Change Fee Collection Method:

Calculated Fares:

Public / Private Fares:

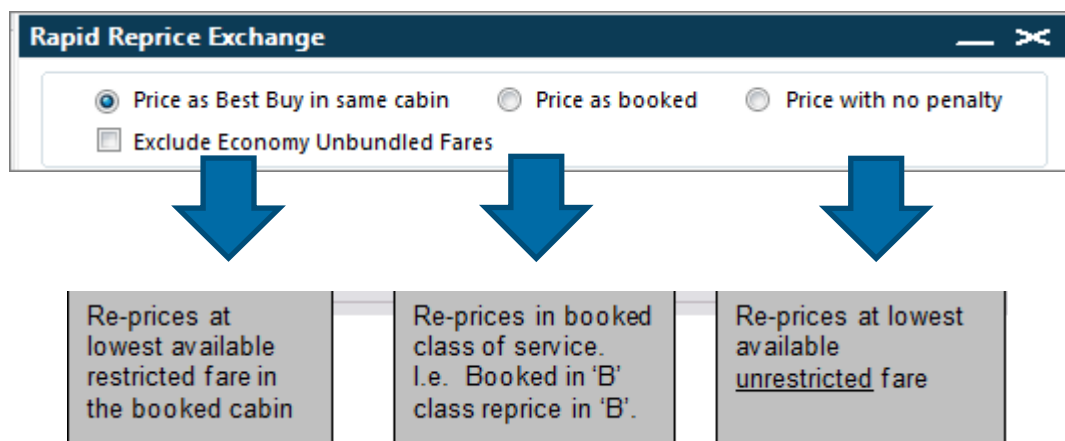
Search only for: Pseudo: Account:

Currency Override:

Currency Code:

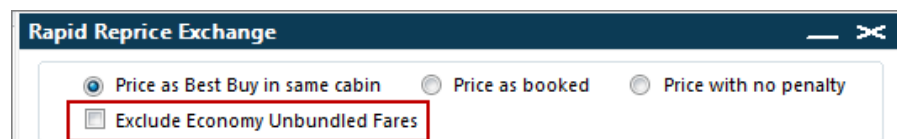
[REFRESH](#) [CONTINUE](#) [CANCEL](#)

Select the Pricing Method



Four options are available for pricing. The selection is made with the use of a radio button.

- ‘Price as Best Buy in same cabin’ (lowest available restricted fare). This option is the default. The reprice response will include any rebook information and segments will automatically be rebooked when proceeding.
- ‘Price as booked’ (booked class of service). This option will quote the reprice exactly as the itinerary is booked. There must be a valid fare for the booking codes.
- ‘Price with no penalty’ (lowest available unrestricted fare). The reprice will be calculated at the lowest unrestricted fare for the booked itinerary. The reprice response will indicate if flight segments need to be rebooked in a different booking code.



The screenshot shows a window titled "Rapid Reprice Exchange". Inside, there are three radio buttons: "Price as Best Buy in same cabin" (which is selected), "Price as booked", and "Price with no penalty". Below these radio buttons is a checkbox labeled "Exclude Economy Unbundled Fares", which is highlighted with a red rectangular border.

- Economy Unbundled Fares are very restrictive fares that customers may not want to purchase. This enables you to exclude those fares in a Rapid Reprice exchange transaction. It cannot be used with the “Price with no Penalty” option. When this radio button is used, the “Exclude Economy Unbundled Fares” tick box will be greyed out

Note: The pricing method is always displayed in the status bar at the bottom of the Travelport Rapid Reprice first screen.

Change Fee

Change Fee	-Please Select-
Collection Method:	-Please Select-
Calculated Fares:	Collect As TAX
Public / Private Fares:	Collect As EMD-S
	Other

- Tax - Once this is selected, it is mandatory to add the tax code used by the airline.
- EMD-S - It is the user's responsibility to verify that the carrier is EMD ready for change fees. This can be verified in ASK Answer 43782. If the change fee is to be collected as an EMD-S, the user must select "Issue Now" when the option for ticketing appears. This is because the EMD-S is associated to the new ticket number and can therefore only be issued in conjunction with the new ticket.
- Other – This option is selected when another method, other than TAX or EMD-S, will be used to collect the fee. This option is also used when a change fee is to be added manually by the agent to the new stored fare as a Q surcharge. When "Other" is selected, the Change Fee will only be displayed on the response screen. The Change Fee will not be processed by the application.

Note: Each airline has strict rules regarding collection of change fees. Please check with the airline how they wish the change fee to be collected.

If selecting EMD-S you **must** check if the airline is set up to process EMD-S before proceeding with Rapid Reprice.

Selecting Segments

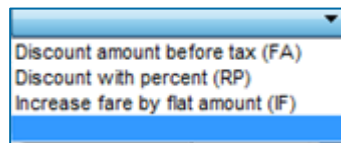
FLIGHT	CLASS	DATE	ROUTE	STATUS	TIME
☒ IB 3790	S	08SEP	MADDUB	HK	15:50 - 17:25
☒ IB 3791	S	22SEP	DUBMAD	HS	18:00 - 21:30

Each segment will have a green tick. You must untick any segments which are not to be used in the new itinerary.

Selection/de-selection is required when there is a partially flown itinerary and the flown segments are still on the face of the Booking File, or when there are multiple filed fares/tickets in the Booking File, or new segments have been added while the old segments have not yet been deleted.

Calculated Fare

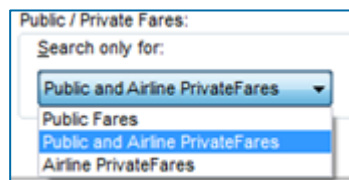
If your agency has some special airline calculated fares there are three options to choose from:



- Discount fare amount before tax (FA)
- Discount fare with percent (RP)
- Increase fares by flat amount (IF)

The default is blank.

Private Fares



You can choose from options on the drop-down menu.

- Public and Airline Private Fares
- Public Fares
- Airline Private Fares

You have the option to add an account code and also change the PCC. The default PCC is the PCC loaded in the PFAR field in your Agency Authority Table (AAT). Please refer to ASK Travelport 44744 for an explanation of the fare selection process when using these options.

In order to access all private fares available to the user's organization, the user may have to change the PCC to the head office PCC in the 'Pseudo' field, as an airline normally distributes to the head office PCC.

Private Fares will be processed as long as they are airline private fares, filed with ATPCO by participating carriers, and include Cat 31 data.

Agency Private Fares created by the APF/NFM product will not be processed by Rapid Reprice. NFM/ APF fares that are based on an airline public or private fare will not be processed except in the rare occasion where they are exactly the same as the airline fare in all aspects, including the amount (no mark up to a selling level).

Passenger Type Code (PTC) Option

Currently, when a lower fare is available for a specific PTC being presented for re-pricing, the system currently will return that lower fare. In some cases, it may be preferable to reprice the itinerary at the fare associated with the PTC for the passenger.

This enhancement will provide an option for the Travelport Rapid Reprice user to force the system to return the PTC fare for the PTC used even if that fare is not the lowest fare for the passenger.

Ticket Number	0759901916698	VIEW ORIGINAL TICKET
Passenger Description must match PTC on original ticket		PARTICIPATING CARRIERS
Description	ADT - Adult	☐ Use PTC Only

Participating Carriers

The user can access the link to display a list of all participating airlines in Travelport Rapid Reprice. By selecting this option the user is directed to the most recent list in ASK Travelport.

ASK Travelport™



Which airlines participate in Travelport Rapid Reprice?

Which airlines participate in Travelport Rapid Reprice?

The following carriers are currently participating in Rapid Reprice.

Currency Override

This option is available *today* in Kenya, Nigeria, Romania, Nigeria, Kenya, the Philippines , Tanzania

Currency Override:		
Currency Code:		
REFRESH	CONTINUE	CANCEL

Click on Continue. The desktop application will collect the original issue data for each passenger from the ETRs and the new itinerary data. The reprice request is then sent to the Travelport Rapid Reprice engine for processing.

Travelport Rapid Reprice Results Screen

	Old	New	
Total Base / EQV Fare:	ADT EUR 200.00	ADT EUR 200.00	Total Add-Collect: EUR NOADC
Tax:	ADT EUR 77.59	ADT EUR 77.01	Total Change Fee: EUR 45.00
Priced As:	BEST BUY IN SAME CABIN		Change Fee Collection Method: OTHER
			PCC/Account Code: 3GG
Baggage Allowance:	BAG 1 - NO FEE UPTO36LI/92LCM BAG 2 - NO FEE CARRY ON HAND BAGGAGE ALLOWANCE EMBARGO - FOR BAGGAGE LIMITATIONS SEE BAGGAGE DISCOUNTS MAY APPLY BASED ON FREQUENT FLYER STATUS/ ONLINE CHECKIN/FORM OF PAYMENT/MILITARY/ETC.		Rebook Segments:
			Waiver Applied:
Receive From:	JOI		

☐ Keep Window on Top

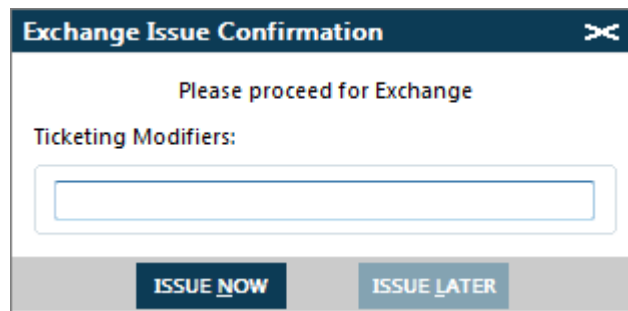
[CONTINUE](#) [DETAIL](#) [CANCEL](#)

Travelport Rapid Reprice will apply the Category 31 Rules for the fare(s) on the original ticket, analyze the requested change and return the results.

The Results that are displayed on this screen include:

- The original base fare (and EQV fare if applicable)
- The total taxes collected on the original ticket
- The new base fare
- The total of the taxes that apply to the new ticket
- Any Add-Collect or Refund Amount (the title of the field changes accordingly)
- In this example, the change fee, which will be collected as a Tax on the new ticket is shown as an Add-Collect amount.
- The amount of the change fee
- Method of collection of the change fee as indicated by the user on the request screen
- PCC and any applicable Account Code
- Pricing option as indicated by the user on the request screen
- Any rebook information that will be processed by the application
- The pricing request was set as "Price as Booked" so there is no rebook.
- Any waiver information
- Full Baggage Allowance information
- Complete details (for each passenger) can be displayed by clicking on the "Details" button.

Enter a “Receive From” value and click on “Continue”.



Exchange Issue Confirmation

Please proceed for Exchange

Ticketing Modifiers:

ISSUE NOW **ISSUE LATER**

The Travelport Rapid Reprice tool will respond with this pop-up.

When this pop up appears the fare has been filed, historical notepads updated, the seats may have been changed, and the booking is ended and retrieved. This is important as once the “received from” and “continue” is clicked from the Results screen this accepts the results.

If your agency needs to add any Ticket modifiers they can be added to this area in the same format. Here you also have the options to ‘Issue Now’ or ‘Issue Later’.

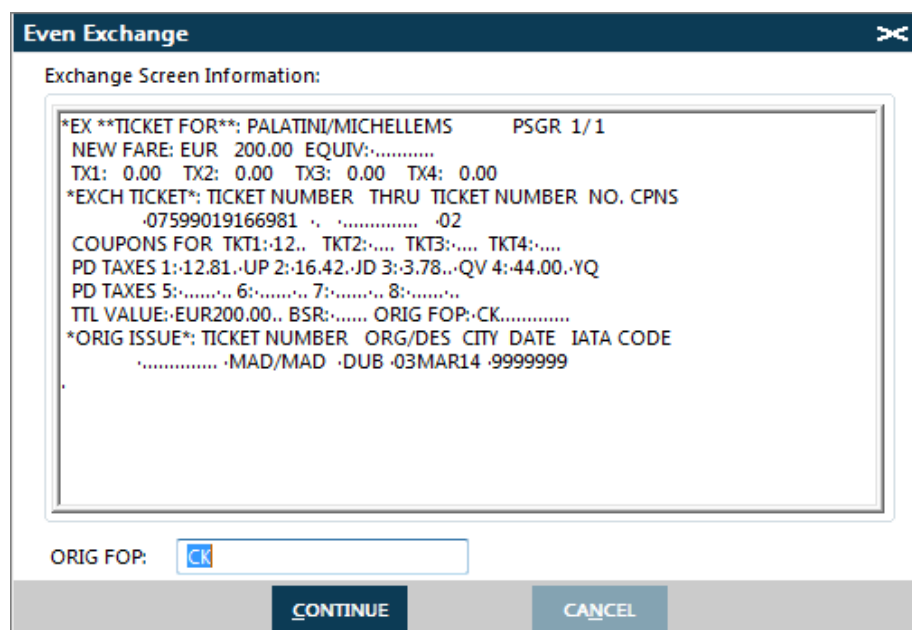
‘Issue Now’ indicates that the booking is ticketed automatically. ‘Issue Later’ will save the exchange data for ticket issuance later.

If the change fee is to be collected on an EMD-S, the Issue now option needs to be selected as the EMD-S requires the ticket number of the reissued ticket.

You may terminate the script by closing this box as there may be occasions where you use the tool only to obtain the fare. Once this box is closed, you will have a filed fare accurately calculated by Rapid Reprice.

You can then make any adjustments to the fare using the FBU entries and then perform the exchange manually.

Click ‘Issue Now’.



Even Exchange

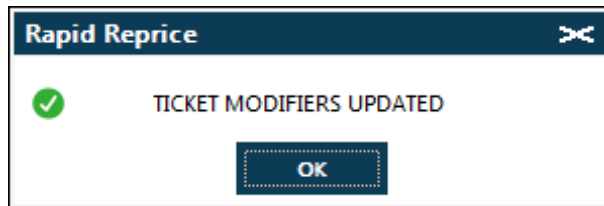
Exchange Screen Information:

```
*EX **TICKET FOR**: PALATINI/MICHELLEMS      PSGR 1/1
NEW FARE: EUR 200.00 EQUIV:.....
TX1: 0.00 TX2: 0.00 TX3: 0.00 TX4: 0.00
*EXCH TICKET*: TICKET NUMBER THRU TICKET NUMBER NO. CPNS
.07599019166981 ., ..... -02
COUPONS FOR TKT1:12.. TKT2:.... TKT3:.... TKT4:....
PD TAXES 1:12.81..UP 2:16.42..JD 3:3.78...QV 4:44.00..YQ
PD TAXES 5:..... 6:..... 7:..... 8:.....
TTL VALUE:EUR200.00.. BSR:..... ORIG FOP:CK.....
*ORIG ISSUE*: TICKET NUMBER ORG/DES CITY DATE IATA CODE
..... MAD/MAD DUB 03MAR14 9999999
.
```

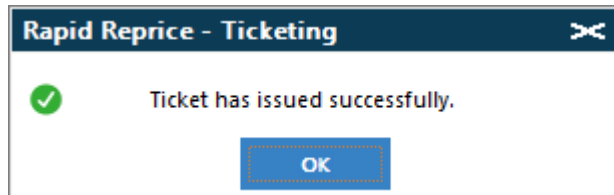
ORIG FOP:

CONTINUE **CANCEL**

The even exchange screen is displayed. The original Form of payment is pre-populated, click “Continue” to proceed.



Click “OK”.

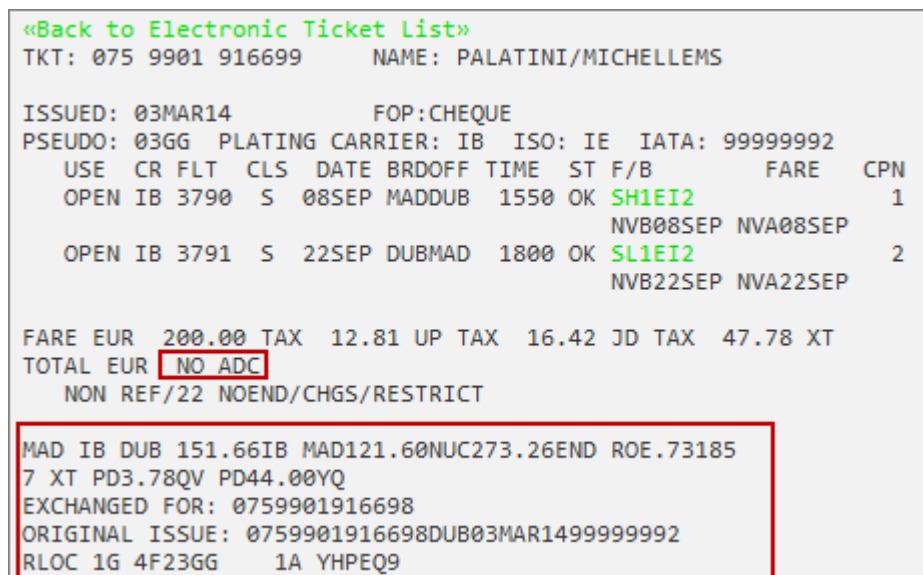


The Travelport Rapid Reprice tool will close returning you to the booking. If you chose ‘Issue Now’ the ticket is issued. If ‘Issue Later’ had been chosen, enter TKP to manually issue the ticket.

Enter: ***HTE** to look at the new ticket.

The original ticket details are displayed and all the paid taxes.

“Other” was the method used to collect the change fee so this will need to be collected outside of the Rapid Reprice process.



Fare Guarantees in Travelport Rapid Reprice

Travelport may consider ADM submissions for reissued tickets when the Rapid Reprice processing has been successful and a new ticket issued against Rapid Reprice fare results provided that:

- The original ticket must be auto-priced by a Travelport GDS system or verified as auto-priced by a Travelport GDS system
- The reissued ticket has been auto-priced by Rapid Reprice or verified as auto-priced by a Travelport GDS system
- The reissued ticket has been issued against automated Rapid Reprice results and has not been subject to manual override or other modification

Please refer to ASK Answer 9642 for a full explanation of Travelport's Fare Guarantee policy.

Public Fares

The new public filed fare produced by Rapid Reprice will return an FCPI (Fare calculation pricing indicator) of "G" and the FCMI of 0 is returned to BSP in the RET file.

```

FB1 - S1-2                                15NOV12 86/AG
P1 FISH/FRED                                ADT    G    GBP 993.00
ADT LON XX JNB 790.28XX LON790.28NUC1580.56END ROE.628254
FARE GBP993.00 TOT GBP993.00
***ADDITIONAL FEES MAY APPLY*SEE>FO1·
S1 FB-ELAPGB                                B-2PC NB-10JAN NA-10JAN
S2 FB-ELAPGB                                B-2PC NB-21JAN NA-21JAN
NON REF/CHANGE RESTRICTIONS APPLY/XX ONLY NOT ENDORSABLE
T P01/S1-2/FEX1259901728218/CXX

```

Private Fares Pricing Modifiers

The new filed fare produced by Rapid Reprice will return an FCPI (Fare calculation pricing indicator) of “A” and the FCMI (fare Calculation Mode indicator) of 0 is returned to BSP in the RET.

```
FQ1 - S1-2                                AP 14NOV12 86/AG
P1 EVANS/EDWARD                          ADT  A      GBP  491.00
ADT LON ZZ DXB Q66.84 361.71ZZ LONQ35.01
318.74NUC782.30ENDROE.628254
FARE GBP491.00 TOT GBP491.00
***ADDITIONAL FEES MAY APPLY*SEE>FO1 -
S1 FB-MLE1YGB1/UBS3 B-30K                NB-01DEC  NA-01DEC
S2 FB-M1L1YGB1/UBS3 B-30K                NB-16DEC  NA-16DEC
NON-END/SKYWARDS SAVER//VALID ON ZZ
T P1/S1-2/FEX/CZZ
```

Custom Pricing

The new filed fare produced by Rapid Reprice will return an FCPI (Fare calculation pricing indicator) of “M” and return a FCMI of “1” to BSP in the RET.

```
FQ1 - S1-2                                AP 12DEC12 86/AG
P1 FISH/FRED                              ADT  M      GBP  394.00
ADT LON XX JNB 313.56XX LON313.57NUC627.13END ROE.628254
FARE GBP394.00 TOT GBP394.00
***ADDITIONAL FEES MAY APPLY*SEE>FO1 •
S1 FB-SLNCGB B-1PC                        NB-10JAN  NA-10JAN
S2 FB-SLNCGB B-1PC                        NB-21JAN  NA-21JAN
NON REF/CHANGE RESTRICTIONS APPLY/XX ONLY NOT ENDORSABLE
T P1/S1-2/FEX/CXX
```

Note: In the case that a filed fare is returned and you manipulate prior to issuing ticket, e.g. add a service fee as TAX, the FCPI code will remain at “M”. However the FCMI code will be “2” in the RET file. This will be the scenario if changes are made to baggage or Tax Fees and charges in an auto priced fare.

- **Upon fare filing and for research purposes**, the historical remarks include the Pricing Option as indicated by the user on the request screen and are updated. Please see final chapter on Historical notepads.
- Price as Best Buy (BB)
- Price as Booked (FQ)
- Price with No Penalty (PE0)
- The Rapid Reprice Results that are stored in the history of the Booking File reflects the TAG information (which includes the FCI Indicator) for the transaction. More information in Last section of this user guide on “Historical fares”

Fare Quote Validity

When an auto-priced fare status is not ticketed by 23:59 local time of the CRT location where the fare was originally stored, the status indicator changes to:

- European countries: “X”
- Countries outside Europe: “N”. It then changes to “X” after the LDT (Last Date to Ticket). This is based on the fare rule.
- Exception: Ukraine expires to “X” after 3 days

Refundable EMD-S

Due to a Galileo host limitation, in the case of a refundable balance and an additional collection being produced, an EMD-S cannot be created for the refundable balance.

A warning will be displayed and the agent will need to process the refund using other means. Rapid Reprice will go ahead and take payment for the additional collection and exchange the ticket.

In the example below there is a refund of 725.00 but an additional collection for new taxes of 3.90. In this instance, the EMD-S for the 725.00 will not be processed.

The amount in the Refund Due field is the Net Refund amount (difference between the refund amount and the Add Collect).

The screenshot shows the 'Rapid Reprice Results' window. It displays a comparison between 'Old' and 'New' fare details. The 'Refund Due' field is highlighted with a red box and shows 'GBP 721.10'. The 'Total Change Fee' is 'GBP 0.00'. The 'Change Fee Collection Method' is 'COLLECT AS EMD-S'. A warning dialog box is overlaid on the window, stating: 'Rapid Reprice - Warning. This exchange will result in Add collect and a Refundable Balance. Please process the Refundable Balance separately by contacting airline or using BSPlink for V-MPD/ACM'. The dialog has 'Continue' and 'Exit' buttons. The 'BAGGAGE ALLOWANCE' section lists: 'ADT', 'BA LHRIST 1PC', 'BAG 1 - NO FEE ON 1050L/23KG AND 1050L/208LCM', 'BAG 2 - 40.00 GBP UPTO50LB/23KG AND UPTO81L/208LCM', 'MYTRIPANDMORE.COM/BAGGAGEDETAILSBA.BAGG', and 'BA ISTLHR 1PC'. The 'Receive From' field is 'JO'. At the bottom, there are buttons for 'CONTINUE', 'DETAIL', and 'CANCEL'.

More details of the breakdown are in the Detail results screen.

Transaction Charge

Rapid Reprice is a subscription product therefore charges for each successful transaction, a successful transaction is a result redisplayed back to the user detailing changed itinerary costs. It is still regarded as one transaction if there are multiple passengers or segments.

Example 1 – Exchange process for family of 6 on a 6 sector itinerary. You run Rapid Reprice advising the passengers, they agree to the costs immediately and reissue the ticket. This is one transaction charge.

Example 2 – Exchange process for 4 passengers on 4 segments journey. Passenger requests how much to reissue the ticket. You run Rapid Reprice and advise the passengers of the costs. One hour later the passenger calls to advise you to go ahead with the change, and you run Rapid Reprice once more. This will result in 2 transaction charges.

Example 3 – Customer calling to change the itinerary to different days, e.g. how much for the change to return on Monday or Tuesday or Wednesday, so the passenger wants to know the cost if he travels on 3 different itineraries. You run Rapid Reprice 3 times and give the passenger 3 pricing options. Passenger chooses the Monday so you run Rapid Reprice once more; this results in 4 transaction charges.

Note: Some of the screen shots in the following examples may not reflect the current layout. For example the PTC option, currency override and unbundled fares option do not appear in many of the screen shots. This does not impact on the objective of any of the examples.

New Additional Collection Screen when the Credit Card is not masked

When the credit card number is not masked by the system, the complete credit card number along with the 2-letter vendor code and the card's expiration date will now be displayed in the "ORIG FOP" box on the Additional Collection screen.

A combination of AAT and sign on profile settings is used to control who does and does not see the unmasked credit card numbers. Please speak with your agency manager (second level authorizer) if you wish to have your sign-on profile changed to turn masking off and benefit from the feature in Rapid Reprice.

There will be a new tick box associated with a new statement "Use Original Form of Payment". When the user ticks the box, the credit card information from the original FOP credit card will be pre-populated in the Credit Card information section of the Additional Collection screen as shown in the following screen shot:

Additional Collection

Exchange Screen Information:

*EX **TICKET FOR*: REISSUE/EMD PSGR 1/1
 NEW FARE: GBP 915.00 EQUIV:.....
 TX1: 13.00 GB TX2: 0.00 TX3: 0.00 TX4: 0.00
 EXCH TICKET: TICKET NUMBER THRU TICKET NUMBER NO. CPNS
 -10599000193714 -, -02
 COUPONS FOR TKT1:12.. TKT2:.... TKT3:.... TKT4:....
 PD TAXES 1:13.00..GB 2:28.30..UB 3:3.80..DQ 4:7.20..FI
 PD TAXES 5:1.00..XU 6:58.00..YR 7:..... 8:.....
 TTL VALUE:GBP405.20.. BSR:..... ORIG FOP:AX3710100000000
 ORIG ISSUE: TICKET NUMBER ORG/DES CITY DATE IATA CODE
 -LHR/LHR -LON -07MAR14 -9999999

TOTAL ADD COLLECT GBP 522.80

☒ Use Original Credit Card FOP

Form of Payment 1

Credit Card Amount 522.80

Card Type Card Number Expiry Date: MM YY Authorization

AX 3710100000000000 12 14 454556

Form of Payment 2

--None Selected-- Amount

Form of Payment 3

--None Selected-- Amount

ORIG FOP: AX37101000000000/D1214/A454556

Total to be collected:	522.80
Amount Collected:	522.80
Difference Remaining:	0.00

CONTINUE **CANCEL**

New Additional Collection Screen when the Credit Card is masked

If the original Credit Card FOP is masked by the system, the masked number will be shown in the "ORIG FOP" box on the Additional Collection screen.

When the credit card is masked, the "Use Original Form of Payment" tick box option will not be available to the user and will be greyed out.

The option will be disabled and the user will need to manually input the credit card details in the credit card section of the Additional Collection screen.

Additional Collection	
Exchange Screen Information:	
<pre>*EX **TICKET FOR**: JAMES/REF PSGR 1/1 NEW FARE: EUR 3804.00 EQUIV:-GBP 3154.00 TX1: 23.30 YR TX2: 0.00 TX3: 0.00 TX4: 0.00 *EXCH TICKET*: TICKET NUMBER THRU TICKET NUMBER NO. CPNS .10599022369003 ~ -02 COUPONS FOR TKT1:12.. TKT2:..... TKT3:.... TKT4:..... PD TAXES 1:3.90..DQ 2:7.30...FI 3:1.00...XU 4:1.50...AY PD TAXES 5:20.80..US 6:3.00...XA 7:4.20...XY 8:238.20~XT TTL VALUE:-GBP2074.40. BSR:..... ORIG FOP:AX3710195347320 *ORIG ISSUE*: TICKET NUMBER ORG/DES CITY DATE IATA CODE HEL/HEL ..LON :10MAR14 99999999</pre>	TOTAL ADD COLLECT GBP 1102.90 ☐ Use Original Credit Card FOP Form of Payment 1 Cash Amount 1102.90 Form of Payment 2 --None Selected-- Amount Form of Payment 3 --None Selected-- Amount Total to be collected: 1102.90 Amount Collected: 1102.90 Difference Remaining: 0.00
ORIG FOP: AXXXXXXXXXXXXX2004/D0614/A12345	CONTINUE CANCEL

Airplus Credit Card

When an Airplus Credit Card is used, additional Descriptive Billing Information (DBI) is required. The application will display the applicable fill-in format to be completed by the user as shown below.

Only those fields required for the specific card number will be displayed.

The numbers displayed next to each field are the minimum and maximum number of characters that will be accepted in that field.

DBI AIRPLUS International Descriptive Billing			
Card Number :		122000201632463	
PK Personal ID	(01/17) (B) :		KS Cost Account Number (01/17) (B) :
IK Account Number	(01/17) (B) :		PR Project Number (01/05) (B) :
AK Action Code	(01/04) (B) :		DS Department Code (01/03) (B) :
AE Accounting Unit	(01/03) (B) :		AU Order Number (01/17) (B) :
RZ Destination	(01/08) (B) :		BD File Date (07/07) (B) :
		OK	CANCEL

The 1G RR application will return the following confirmation screen and continue the exchange process.

The screenshot shows a window titled "DBI AIRPLUS International Descriptive Billing". Inside, there's a "Card Number" field with the value "122000201632463". Below this are several input fields for personal and account information, many with "XXX" as a placeholder. A modal dialog box titled "Rapid Reprice" is overlaid on top, displaying a green checkmark and the text "TICKET MODIFIERS UPDATED". The dialog has an "OK" button. At the bottom of the main window, there are "OK" and "CANCEL" buttons.

Example 1: Even Exchange with no Penalty

This is an example of an even exchange where there is no additional collection of fare and no change fee. No extra money is collected therefore it is an even exchange of nil value.

```
1.1TEST/JMR
1. KL 1420 J 01SEP BHXAMS HK1 0600 0820 O* E MO
```

In this example the passenger is ticketed for the above itinerary. The return sector is changed to one day later.

```
1.1TEST/JMR
1. KL 1420 J 02SEP BHXAMS HS1 0600 0820 O
```

When the Travelport Rapid Reprice application is launched, it defaults to the option "Price as Best Buy in same cabin". This will search for the best fare available in whichever cabin has been booked. In this example the option "Price as booked" has been chosen.

☐ Price as Best Buy in same cabin
☒ Price as booked
☐ Price with no penalty

☐ Exclude Economy Unbundled Fares

Passenger Information:

NAME	PASSENGER CODE	TICKET NUMBER
☒ TEST/JMR	ADT	0749902217275

Ticket Number
[VIEW ORIGINAL TICKET](#)

Passenger Description must match PTC on original ticket
[PARTICIPATING CARRIERS](#)

Description
☐ Use PTC Only

FLIGHT	CLASS	DATE	ROUTE	STATUS	TIME
☒ KL 1420	J	02SEP	BHXAMS	HS	06:00 - 08:20

Change Fee Collection Method:

Calculated Fares:

Public / Private Fares:

Search only for:
Pseudo:
Account:

Currency Override:

Currency Code:

[REFRESH](#)
[CONTINUE](#)
[CANCEL](#)

The information is prepopulated from the existing ticket details. It is possible to select/de-select segments and passengers, which we will see in other examples in this document. This first screen functions as the driver which will determine:

- What pricing entry to determine the fares to search for
- How to collect the change fee – TAX/Other/EMD-S
- Which PCC to access Airline Private Fares
- If you need to “adjust” the fare (calculations) and add account codes

In this example the collection method is ‘Other’.

Click “Continue”

Travelport Rapid Reprice™ Results screen:

Rapid Reprice Results

	Old	New	
Total Base / EQV Fare:	ADT GBP 435.00	ADT GBP 435.00	Total Add-Collect: GBP NOADC
Tax:	ADT GBP 69.01	ADT GBP 69.01	Total Change Fee: GBP 0.00
Priced As:	BOOKED		Change Fee Collection Method: OTHER
			PCC/Account Code: B6N
Baggage Allowance:	BAGGAGE ALLOWANCE ADT KL BHXAMS 2PC BAG 1 - NO FEE UPTO70LB/32KG AND UPTO62LI/158LCM BAG 2 - NO FEE UPTO70LB/32KG AND UPTO62LI/158LCM MYTRIPANDMORE.COM/BAGGAGEDETAILSKL.BAGG		Rebook Segments:
			Waiver Applied:
Receive From:	JO		

☐ Keep Window on Top

CONTINUE **DETAIL** **CANCEL**

You must add the “Received From” and click “Continue”. It is also possible to view all the old and new ticket details and Tax breakdown by clicking on “Detail”.

There is no Change Fee. The previously selected Change Fee collection method is always displayed.

If “Price as Best Buy in same cabin” had been chosen in the first screen, it would display the segments that will be rebooked by the application.

If a Waiver Code was applied for the change, it would appear in the “Waiver Applied” box.

Click “Continue”. The following screen appears.

Exchange Issue Confirmation

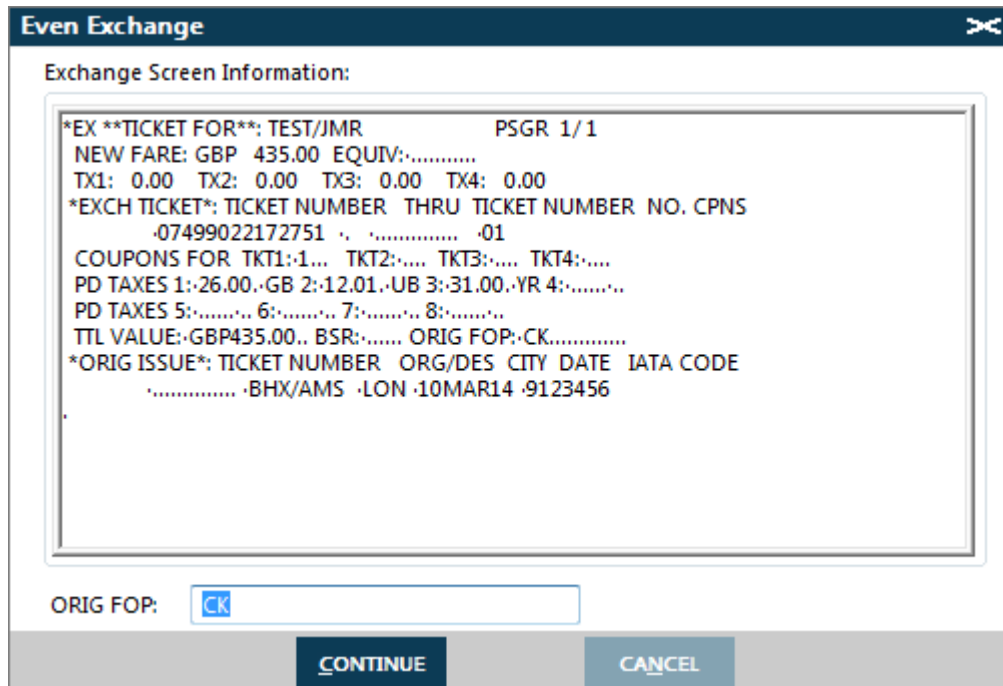
Please proceed for Exchange

Ticketing Modifiers:

ISSUE NOW **ISSUE LATER**

“Issue Now” will issue the ticket. “Issue Later” will save the exchange data for issuance later. Click on “Issue Now”. Modifiers can be added with a slash between each one, e.g. FCK/Z0.

The exchange screen is displayed, the information can be checked and the original form of payments can be added if missing.



Even Exchange

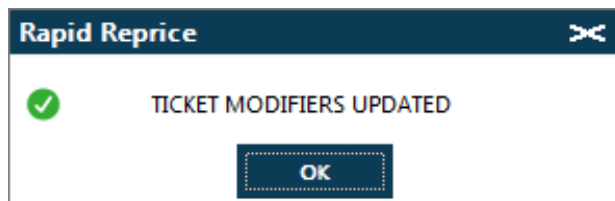
Exchange Screen Information:

*EX **TICKET FOR*: TEST/JMR PSGR 1/1
NEW FARE: GBP 435.00 EQUIV:.....
TX1: 0.00 TX2: 0.00 TX3: 0.00 TX4: 0.00
EXCH TICKET: TICKET NUMBER THRU TICKET NUMBER NO. CPNS
07499022172751 ., 01
COUPONS FOR TKT1:1... TKT2:.... TKT3:.... TKT4:....
PD TAXES 1:26.00..GB 2:12.01..UB 3:31.00..YR 4:.....
PD TAXES 5:..... 6:..... 7:..... 8:.....
TTL VALUE:GBP435.00.. BSR:..... ORIG FOP:CK.....
ORIG ISSUE: TICKET NUMBER ORG/DES CITY DATE IATA CODE
..... BHX/AMS .LON .10MAR14 .9123456
.

ORIG FOP:

CONTINUE **CANCEL**

Add "FOP" Click on "Continue".

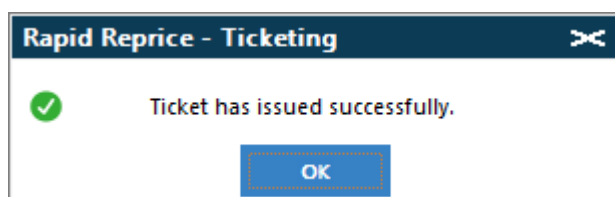


Rapid Reprice

✓ TICKET MODIFIERS UPDATED

OK

Click on OK and the system will return to the Smartpoint screen. The ticket has been issued.



Rapid Reprice - Ticketing

✓ Ticket has issued successfully.

OK

Enter: ***HTE** to view the new electronic ticket.

```

«Back to Electronic Ticket List»
TKT: 074 9902 217276      NAME: TEST/JMR

ISSUED: 10MAR14           FOP:CHEQUE
PSEUDO: 086N PLATING CARRIER: KL ISO: GB IATA: 91234566
  USE CR FLT CLS DATE BRDOFF TIME ST F/B      FARE      CPN
  OPEN KL 1420 J 02SEP BHXAMS 0600 OK JFFWGB      1

FARE GBP 435.00 TAX 26.00GB TAX 12.01UB TAX 31.00YR
TOTAL GBP NO ADC
NONENDORSABLE

BHX KL AMS 712.39NUC712.39ENDROE.610616
EXCHANGED FOR: 0749902217275
ORIGINAL ISSUE: 0749902217275LON10MAR1491234566
RLOC 1G 5SJHW8 1A 6PCAOE

```

Note the Total: **NO ADC**.

Example 2: Exchange with Additional Collection and a Change Fee Collected as an “XP” Tax (Issue Later)

This booking for Passenger GARCIA was booked and ticketed for the following dates. The return date has been changed date for a day earlier. The original “S” class was not available, so an upgrade in the fare is required.

```

1.1GARCIA/JANMS
1. IB 3791 S 19SEP DUBMAD HK1 1800 2130 O* E FR
   OPERATED BY IBERIA EXPRESS
2. IB 3790 S 22SEP MADDUB HK1 1550 1725 O* E MO
   OPERATED BY IBERIA EXPRESS

```

New itinerary:

```

1.1GARCIA/JANMS
1. IB 3791 S 19SEP DUBMAD HK1 1800 2130 O* E FR
   OPERATED BY IBERIA EXPRESS
2. IB 3790 M 21SEP MADDUB HS1 1550 1725 O E SU
   OPERATED BY IBERIA EXPRESS

```

The return is now booked in “M” class and “Price as Booked” has been selected. The Travelport Rapid Reprice Tool is looking for the Fare in the Class booked, and the change fee will be collected as an “XP” Tax.

☐ Price as Best Buy in same cabin
 ☒ Price as booked
 ☐ Price with no penalty

☐ Exclude Economy Unbundled Fares

Passenger Information:

NAME	PASSENGER CODE	TICKET NUMBER
☒ GARCIA/JANMS	ADT	0759901916696

Ticket Number: 0759901916696

VIEW ORIGINAL TICKET

Passenger Description must match PTC on original ticket

Description: ADT - Adult

Use PTC Only

FLIGHT	CLASS	DATE	ROUTE	STATUS	TIME
☒ IB 3791	S	19SEP	DUBMAD	HK	18:00 - 21:30
☒ IB 3790	M	21SEP	MADDUB	HS	15:50 - 17:25

Change Fee Collection Method: Collect As TAX

Enter Tax Code: XP

Calculated Fares:

Public / Private Fares:

Search only for: Public and Airline PrivateFares

Pseudo: 3GG

Account:

Currency Override:

Currency Code:

REFRESH

CONTINUE

CANCEL

In this example the change fee method is collected as Tax. If this is the option selected it is mandatory to add the tax code.

It is your responsibility to ensure you have the correct tax code applied, as required by the airline whose ticket is being exchanged.

You have selected "Collect as Tax" applying the tax code XP. The Results screen has indicated this. The total collection is listed as is the change fee. The total will include the change fee and the additional amount for the new ticket.

The “Details” screen shows both the old ticket data and the new ticket data.

Rapid Reprice Results

	Old	New	
Total Base / EQV Fare:	ADT EUR 178.00	ADT EUR 237.00	Total Add-Collect: EUR 103.42
Tax:	ADT EUR 85.59	ADT EUR 130.01	Total Change Fee: EUR 45.00
Priced As:	BOOKED		Change Fee Collection Method: COLLECT AS TAX
			PCC/Account Code: 3GG
Baggage Allowance:	BAGGAGE ALLOWANCE ADT IB DUBMAD 1PC BAG 1 - NO FEE UPTO50LB/23KG AND UPTO62LI/158LCM BAG 2 - 60.00 EUR UPTO50LB/23KG AND UPTO62LI/158LCM MYTRIPANDMORE.COM/BAGGAGEDETAILSIB.BAGG IB MADDUB 1PC		Rebook Segments:
			Waiver Applied:
Receive From:	JO		

☐ Keep Window on Top

CONTINUE **DETAIL** **CANCEL**

Click on “Tax breakdown” to see the old and new tax details. The new details include the EUR 45.00 change fee.

Tax Breakdown

Old Ticket Taxes:		New Ticket Taxes:	
Tax Code	Amount	Tax Code	Amount
JD	16.42	JD	16.42
OG	0.58	QV	3.78
QV	3.78	UP	12.81
UP	12.81	YQ	52.00
YQ	52.00		

Refund Taxes:		New Taxes:	
Tax Code	Amount	Tax Code	Amount
OG	0.58	XP	45.00

CLOSE

Click on "View Original Ticket" to reveal all original ticket details.

Original Ticket Information

Passenger Information:

Name	Ticket Number
GARCIA/JANMS	0759901916696

Original Ticket Information:

TKT: 075 9901 916696 NAME: GARCIA/JANMS
ISSUED: 03MAR14 FOP:CHEQUE
PSEUDO: 03GG PLATING CARRIER: IB ISO: IE IATA: 99999992
USE CR FLT CLS DATE BRDOFF TIME ST F/B FARE CPN
OPEN IB 3791 S 19SEP DUBMAD 1800 OK SL1IE2 1
NVB19SEP NVA19SEP
OPEN IB 3790 S 22SEP MADDUB 1550 OK SL1IE2 2
NVB22SEP NVA22SEP

FARE EUR 178.00 TAX 12.81 UP TAX 16.42 JD TAX 56.36 XT
TOTAL EUR 263.59
22 NOEND/CHGS RESTRICT/NON REF/RESTRICTIONS APPLY
DUB IB MAD 121.60 IB DUB 121.60 NUC243.20END ROE0.7

CLOSE

Close all optional “boxes “to return to the Results screen.

Note: When no new taxes apply, any refundable tax amounts will be subtracted from any Add Collect amount that is due.

- Fare Difference – EUR 237.00 – EUR 178.00 = EUR 59.00
- Plus EUR 45.00 Change Fee Collected as XP Tax = EUR 104.00
- Refund of TAX .58c

When the “Received From” value is added and you click “OK”, the Issue Now or Issue Later Prompt is displayed.

Exchange Issue Confirmation

Please proceed for Exchange

Ticketing Modifiers:

ISSUE NOW

ISSUE LATER

Click “Issue Later”.

Additional Collection

Exchange Screen Information:

*EX **TICKET FOR**: GARCIA/JANMS PSGR 1/1
 NEW FARE: EUR 237.00 EQUIV:.....
 TX1: 45.00 XP TX2: 0.00 TX3: 0.00 TX4: 0.00
 EXCH TICKET: TICKET NUMBER THRU TICKET NUMBER NO. CPNS
 07599019166966 02
 COUPONS FOR: TKT1:12.. TKT2:.... TKT3:.... TKT4:....
 PD TAXES 1:12.81..UP 2:16.42..JD 3:3.78..QV 4:52.00..YQ
 PD TAXES 5:.....6.....7.....8.....
 TTL VALUE:EUR178.58.. BSR:..... ORIG FOP:CK.....
 ORIG ISSUE: TICKET NUMBER ORIG/DES CITY DATE IATA CODE
 DUB/DUB DUB 03MAR14 9999999

TOTAL ADD COLLECT EUR 103.42

☐ Use Original Credit Card FOP

Form of Payment 1
 Cash Amount 103.42

Form of Payment 2
 --None Selected-- Amount

Form of Payment 3
 --None Selected-- Amount

ORIG FOP: CK

Total to be collected: 103.42
 Amount Collected: 103.42
 Difference Remaining: 0.00

CONTINUE CANCEL

The Additional Collection screen is displayed and you can select the method of payment. Click on “Continue”.

The pop-up “Ticket modifiers have been updated” appears. Click “OK”.

Rapid Reprice

✓ TICKET MODIFIERS UPDATED

OK

The following pop-up is displayed which informs you that the exchange process has been completed and saved successfully. The file fare has been updated.

It is your responsibility to issue the ticket.

Rapid Reprice - Exchange

✓ Exchange process has been completed and saved successfully.

OK

```

1.1GARCIA/JANMS
1. IB 3791 S 19SEP DUBMAD HK1 1800 2130 0*
   OPERATED BY IBERIA EXPRESS
2. IB 3790 M 21SEP MADDUB HK1 1550 1725 0*
   OPERATED BY IBERIA EXPRESS
  
```

The filed fare is prepared and the manual ticket issue entry is carried out by you.

```

ISSUED: 03MAR14          FOP:CASH/CHEQUE
PSEUDO: 03GG PLATING CARRIER: IB ISO: IE IATA: 99999992
  USE CR FLT CLS DATE BRDOFF TIME ST F/B      FARE  CPN
  OPEN IB 3791 S 19SEP DUBMAD 1800 OK SL1IE2      1
                                NVB19SEP NVA19SEP
  OPEN IB 3790 M 21SEP MADDUB 1550 OK ML1IE2      2
                                NVB21SEP NVA21SEP

FARE EUR 237.00 TAX 12.81 UP TAX 72.20 XT TAX 45.00 XP
TOTAL EUR 103.42A
NON REF/22 NOEND/CHGS/RESTRICT/21NOEND/CHGS

DUB IB MAD 121.60IB DUB202.22NUC323.82END ROE.73185
7 XT PD16.42JD PD3.78QV PD52.00YQ
EXCHANGED FOR: 0759901916696
ORIGINAL ISSUE: 0759901916696DUB03MAR1499999992
RLOC 1G 3ZPFFI 1A YFQ45V

```

HMPR

```

075E9901916697      GARCIA/JANMS      58.42A 45.00 1.00 FS

```

The new ticket is issued.

Note: On the reissued ticket the additional collection is 58.42 and the change fee 45.00 collected as a tax.

Example 3: Reissue Multiple Passengers with a Change Fee as EMD-S

Once it has been determined that the ticket is eligible for a Travelport Rapid Reprice exchange, changes may be made to the existing itinerary or book a new itinerary for the passenger. It is not advisable to end the booking, as the passenger may decide not to change the booking.

Original Itinerary:

```
1.1TESTANN/ANNMS 2.1TEST/JANEMS
1. AY 3126 N 01SEP LHRHEL HK2 0730 1220 O*
2. AY 831 N 07SEP HELLHR HK2 0800 0910 O*
```

@2/11SEP

New Itinerary

```
1.1TESTANN/ANNMS 2.1TEST/JANEMS
1. AY 3126 N 01SEP LHRHEL HK2 0730 1220 O*
2. AY 831 N 11SEP HELLHR HS2 0800 0910 O
```

When the Travelport Rapid Reprice application is launched, check that the revised itinerary is eligible for Travelport Rapid Reprice. If the criteria are not met, error messages will be displayed.

The Travelport Rapid Reprice Exchange Screen is displayed below, including all passengers and all segments using the option “Price as booked” and with penalty collection via an EMD-S.

Rapid Reprice Exchange

☐ Price as Best Buy in same cabin

☒ Price as booked

☐ Price with no penalty

☐ Exclude Economy Unbundled Fares

Passenger Information:

NAME	PASSENGER CODE	TICKET NUMBER
☒ TESTANN/ANNMS	ADT	1059902217279
☒ TEST/JANEMS	ADT	1059902217280

Ticket Number

1059902217279

[VIEW ORIGINAL TICKET](#)

Passenger Description must match PTC on original ticket

Description

ADT - Adult

☐ Use PTC Only

FLIGHT	CLASS	DATE	ROUTE	STATUS	TIME
☒ AY 3126	T	01SEP	LHRHEL	HK	07:30 - 12:20
☒ AY 831	T	11SEP	HELLHR	HS	08:00 - 09:10

Change Fee Collection Method:

Collect As EMD-S

Calculated Fares:

Public / Private Fares:

Search only for:

Pseudo:

Account

Public and Airline PrivateFares

B6N

Currency Override:

Currency Code:

REFRESH

CONTINUE

CANCEL

Click “Continue” and the Results screen is displayed:

Rapid Reprice Results

	Old	New	
Total Base / EQV Fare:	ADT GBP 480.00	ADT GBP 480.00	Total Add-Collect: GBP 5.70
Tax:	ADT GBP 223.00	ADT GBP 228.70	Total Change Fee: GBP 82.00
Priced As:	BOOKED		Change Fee Collection Method: COLLECT AS EMD-S
			PCC/Account Code: B6N
Baggage Allowance:	BAGGAGE ALLOWANCE ADT AY LHRHEL 1PC BAG 1 - NO FEE UPTO50LB/23KG AND UPTO62LI/158LCM BAG 2 - 33.20 GBP UPTO50LB/23KG AND UPTO62LI/158LCM MYTRIPANDMORE.COM/BAGGAGEDETAILSAY.BAGG AY HELHR 1PC		Rebook Segments:
			Waiver Applied:
Receive From:			
☐ Keep Window on Top CONTINUE DETAIL CANCEL 			

There is an additional collection of GBP5.70, and a change fee of GBP82.00. This is the combined amount.

Click on “Detail” to view each individual ticket details.

Rapid Reprice Results (Per Passenger)

NAME	PASSENGER CODE	TICKET NUMBER
TESTANN/ANNMS	ADT	1059902217279
TEST/JANEMS	ADT	1059902217280

Passenger 1 of 2

Priced As:

PCC/Account Code:

Waiver Applied:

Rebook Segments:

Net Add-Collect: **GBP 2.85**

Total Refund:

Total Add Collect: **GBP 2.85**

Total Change Fee: **GBP 41.00**

Change Fee Collection Method: **COLLECT AS EMD-S**

	Old Ticket	New Ticket
Base / EQV Fare:	ADT GBP 240.00	ADT GBP 240.00
Tax:	ADT GBP 111.50	ADT GBP 114.35
BSR:		
Baggage Old:	1PC + 1PC	
Baggage New:	1PC + 1PC	
Fare Basis Old:	TVA2GB + TVA2GB	
Fare Basis New:	TVA2GB + TVA2GB	
Fare Construction Old:	LON AY HEL 196.52 AY LON 196.52 NUC393.04END ROE.6106	
Fare Construction New:	LON AY HEL 196.52AY LON196.52NUC393.04END ROE.610616	
NVB/NVA Old:		
NVB/NVA New:		
Endorsement Old:	CHNG EUR50/REF RESTR	
Endorsement New:	NON-REFUNDABLE/CHNG EUR50/REF RESTR 240.00 GBP	

Tax Breakdown

Old Ticket Taxes:		New Ticket Taxes:	
Tax Code	Amount	Tax Code	Amount
DQ	3.90	DQ	3.90
FI	7.30	FI	7.30
GB	13.00	GB	13.00
UB	28.30	UB	28.30
XU	1.00	XU	1.00
YR	58.00	YR	58.00

Refund Taxes:

Tax Code	Amount

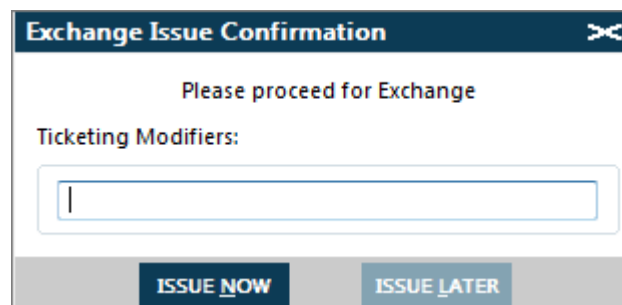
New Taxes:

Tax Code	Amount
UB	2.85

When you close the “Detail” screen, the “Results” screen remains open.

You must complete the “Received From” field.

Click “Continue”.

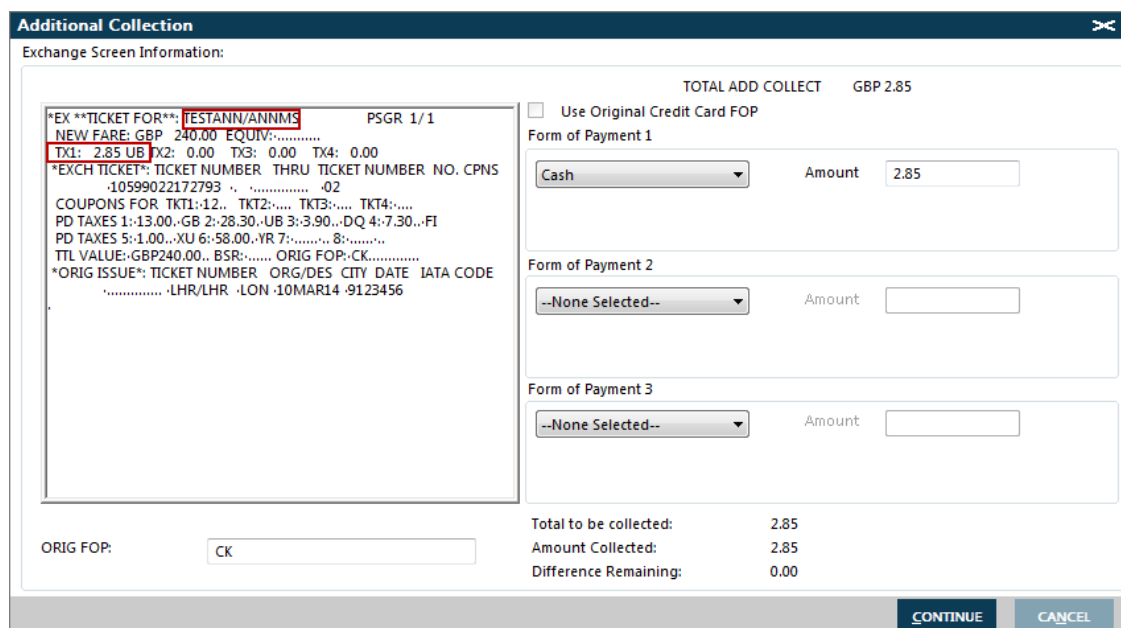


The screenshot shows a window titled "Exchange Issue Confirmation" with a close button in the top right. The main text says "Please proceed for Exchange". Below this is a section labeled "Ticketing Modifiers:" followed by a single-line text input field. At the bottom, there are two buttons: "ISSUE NOW" and "ISSUE LATER".

The system prompts “Issue Now” or “Issue Later”. In this screen you can add a ticket modifier if and when required. If no ticket modifier is required, this field is left blank.

EMD-S will only work with the “Issue Now” option as a ticket will need to have been generated in order to create the EMD-S.

In this example we choose “Issue Now” with no ticket modifier. Travelport Rapid Reprice proceeds with the exchange.



The screenshot shows a window titled "Additional Collection" with a close button in the top right. The main section is titled "Exchange Screen Information:" and contains a large text area with the following details:

```
*EX **TICKET FOR*: TESTANN/ANNMS PSGR 1/1
NEW FARE: GBP 240.00 EQUIV:.....
TX1: 2.85 UB TX2: 0.00 TX3: 0.00 TX4: 0.00
*EXCH TICKET*: TICKET NUMBER THRU TICKET NUMBER NO. CPNS
.10599022172793 . 02
COUPONS FOR TKT1:12.. TKT2:.... TKT3:.... TKT4:....
PD TAXES 1:13.00..GB 2:28.30..UB 3:3.90..DQ 4:7.30..FI
PD TAXES 5:1.00..XU 6:58.00..YR 7:..... 8:.....
TTL VALUE:GBP240.00.. BSR:..... ORIG FOP:CK.....
*ORIG ISSUE*: TICKET NUMBER ORG/DES CITY DATE IATA CODE
..... LHR/LHR .LON .10MAR14 .9123456
```

To the right of the text area, there is a checkbox labeled "Use Original Credit Card FOP". Below this are three sections for "Form of Payment":

- Form of Payment 1:** A dropdown menu set to "Cash" and an "Amount" field set to "2.85".
- Form of Payment 2:** A dropdown menu set to "--None Selected--" and an empty "Amount" field.
- Form of Payment 3:** A dropdown menu set to "--None Selected--" and an empty "Amount" field.

At the bottom left, there is a label "ORIG FOP:" followed by a dropdown menu set to "CK". At the bottom right, there is a summary table:

Total to be collected:	2.85
Amount Collected:	2.85
Difference Remaining:	0.00

At the very bottom, there are two buttons: "CONTINUE" and "CANCEL".

The next screen shows the additional collection for the first passenger.

Verify the original form of payment and click “Continue”.

The “Ticket Modifiers Updated” pop-up is displayed.

Click “OK” and the Additional Collection screen for the second passenger is displayed.

Additional Collection

Exchange Screen Information:

```

*EX **TICKET FOR*: TEST/JANEMS          PSGR 1/1
NEW FARE: GBP 240.00 EQUIV:.....
TX1: 2.85 UB TX2: 0.00 TX3: 0.00 TX4: 0.00
*EXCH TICKET*: TICKET NUMBER THRU TICKET NUMBER NO. CPNS
-10599022172804 -, ..... -02
COUPONS FOR TKT1:12.. TKT2:.... TKT3:.... TKT4:....
PD TAXES 1:13.00..GB 2:28.30..UB 3:3.90..DQ 4:7.30..FI
PD TAXES 5:1.00..XU 6:58.00..YR 7:..... 8:.....
TTL VALUE:GBP240.00.. BSR:..... ORIG FOP:CK.....
*ORIG ISSUE*: TICKET NUMBER ORG/DES CITY DATE IATA CODE
..... LHR/LHR LON 10MAR14 9123456

```

TOTAL ADD COLLECT GBP 2.85

☐ Use Original Credit Card FOP

Form of Payment 1

Cash Amount 2.85

Form of Payment 2

--None Selected-- Amount

Form of Payment 3

--None Selected-- Amount

ORIG FOP: CK

Total to be collected: 2.85
Amount Collected: 2.85
Difference Remaining: 0.00

CONTINUE
CANCEL

Verify the original form of payment and click “Continue”.

The “Ticket Modifiers Updated” pop-up is displayed.

Rapid Reprice - Ticketing


Ticket has issued successfully.

OK

Click “OK”.

As the ticket has been issued, the EMD-S for the change fee for the first passenger is opened up. This pre-populates the mandatory related ticket number.

NAME	PASSENGER CODE	OLD TICKET NUMBER	NEW TICKET NUMBER
☒ TESTANN/ANN...	ADT	1059902217279	1059902217281
☒ TEST/JANEMS	ADT	1059902217280	1059902217282

SVC Segment Detail

Name: TESTANN/ANNM PTC: ADT

Carrier: AY RFI Code: D

Departure: LHR RFI Sub Code: 992 CODE LOOKUP

Date: 12SEP Amount in Local Currency:

EMD Type: TICKET AMENDMENT FEE

Host Command: 05VCAYEK1LHR12SEP-N1/D/992/TICKET AMENDMENT FEE/41.00

OK CANCEL

The Reason for Issuance Code Sub code is automatically pre-populated with the RFSC required by the validating/plating carrier.

The RFI Sub Code is automatically pre-populated.

- Any pre-populated RFI Sub-Code might be edited, however it is under your responsibility and any change will be stored in the note pad history.
- For any new carrier whose RFI Sub Code has not been mapped, a blank RFISC field and a blank EMD Type field will be displayed and it will be the users responsibility to add the correct RFISC code and description in the "EMD Type" box. The "Code Lookup" button will launch the Travelport information page for EMD-S
- In case any carrier has multiple RFISCs, both will be populated in a drop down and user will need to select the appropriate RFISC to proceed further. This may be the case if the carrier uses different RFISCs for domestic and international travel.

If there is more than one passenger in the PNR, like in this example, the application will automatically apply the same RFI Sub Code that is entered by the user to each passenger on the PNR.

The application will also create the Host Command SVC segment with the data supplied on this screen.

Click "OK".

Rapid Reprice - EMD Issue

Penalty Fee Amount: GBP 41.00

Name: TESTANN/ANNMS
 Related Ticket Number: 1059902217281
 Tax Code:
 Tax Amount:
 COMM: 0.00 ☒ Amount ☐ Percentage
 Other Modifiers:

Orig FOP: CK
 FOP Details:
☐ Use Original Credit Card FOP
☒ Credit Card
 Card Type: Card Number: Expiry Date: MM: YY: Authorization Code:

☐ Cheque/Check
☒ Cash
☐ Other --NONE SELECTED--

Host Command: EMDI/SM3/IC1059902217281/ZA0.00/FS

OK **CANCEL**

Fill out the remarks (optional) and the form of payment. There are many options to pay with, such as original form of payment, check, cash, credit/debit card with authorisation codes. Click “Other” to display more options, including AGT NON REF, MS and Invoice.

The first passenger pays with cash. Click “OK”

Success - EMD Issue

✓ EMD Issued successfully

OK

Click “OK” and the second passenger process begins. The system applies the same RFI su code as the first passenger and allows an editable area for Tax codes and amount, when applicable.

The EMD-S Issue screen will be displayed for each passenger on the PNR and the EMD-S will be issued for each, one after the other.

Rapid Reprice - EMD Issue

Penalty Fee Amount: GBP 41.00

Name: TEST/JANEMS
 Related Ticket Number: 1059902217282
 Tax Code:
 Tax Amount:
 COMM: 0.00 ☒ Amount ☐ Percentage
 Other Modifiers:

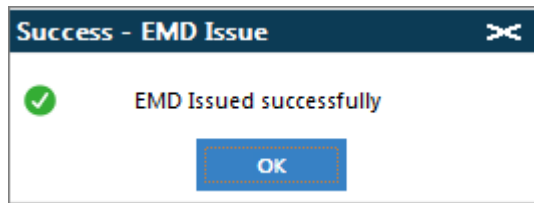
Orig FOP: CK
 FOP Details:
☐ Use Original Credit Card FOP
☐ Credit Card
 Card Type: Card Number: Expiry Date: MM: YY: Authorization Code:

☐ Cheque/Check
☒ Cash
☐ Other --NONE SELECTED--

Host Command: EMDI/SM4/IC1059902217282/ZA0.00/FS

OK **CANCEL**

The second passenger also pays for the change fee with Cash.



When the user clicks “OK” the SVC segment as shown in the “Host Command” box will automatically be appended to the PNR as shown.

```

1.1TESTANN/ANNMS  2.1TEST/JANEMS
1. AY 3126 T 01SEP LHRHEL HK2 0730 1220 O*      E MO
2. AY 831 T 11SEP HELLHR HK2 0800 0910 O*      E TH
3. SVC AY HI1 LHR 12SEP--D/992/TICKET AMENDMENT FEE/NM-TESTANN
/ANNMS/1059999901315C1/41.00/GBP
4. SVC AY HI1 LHR 12SEP--D/992/TICKET AMENDMENT FEE/NM-TEST/JA
NEMS/1059999901320C1/41.00/GBP
  
```

*ALL *P *FOP *TD *FF *VL *SI *HTI *HTE *DI *PI ***EDML**

*EDML

```

EDML - ELECTRONIC MISCELLANEOUS DOCUMENT LIST
1. AY 1059999901315 - TESTANN/ANNMS
   I 10MAR14 164222 Z
2. AY 1059999901320 - TEST/JANEMS
   I 10MAR14 165135 Z
  
```

The tickets are issued and also the EMD-S for the change fee value.

Success - EMD Issue

✓ EMD Issued successfully

OK

There is still a pop up for EMD-S issued successfully, when you click on OK.

The following is displayed.

Rapid Reprice - Delete SVC segment

SVC SEGMENT DETAILS:

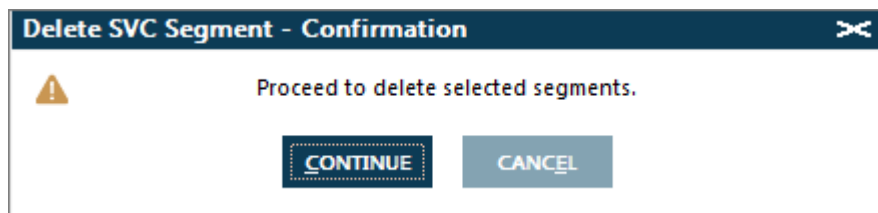
SEG NO.	CARRIER	STATUS	DATE	CITY	RFI CODE/SUBCODE	EMD INFORMATION
☐ 03	AY	HI	12SEP	LHR	D/992	TICKET AMENDMENT FEE/NM-TESTANN/ANNMS/1059999901315C1/41.00/GBP
☐ 04	AY	HI	12SEP	LHR	D/992	TICKET AMENDMENT FEE/NM-TEST/JANEMS/1059999901320C1/41.00/GBP

REFRESH DELETE EXIT

After the EMD-S is issued, you may want to clean up the PNR by removing the SVC segments from the itinerary. The default is that all Seg Nos will be unticked. The user can select segments that they want to remain on the PNR, then click on the “Delete” button to remove any SVC segments that include a check mark in the tick box next to the segment.

If you need to retain all of the SVC segments on the PNR, you will need to click on “EXIT” on the “Delete SVC Segment” screen.

When the “Delete” button is pushed, the following confirmation screen will be displayed. The user will click on “continue” to proceed with the exchange process.



Example 4: Exchange resulting in a Refundable Amount and New Taxes (there is NO EMD creation for the Refundable Amount)

This example demonstrates an exchange resulting in a refundable amount due back to the customer but also there are new Taxes to be collected.

Original Itinerary:

1. 1L EREY/JEANMS									
1.	BA	2787	Y	01AUG	BODLW	HK1	1025	1050	O*
									E FR
2.	BA	2786	Y	07AUG	LGBOD	HK1	0710	0945	O*
									E TH

New Itinerary:

1. 1L EREY/JEANMS									
1.	BA	2787	Y	01AUG	BODLW	HK1	1025	1050	O*
									E FR
2.	BA	1393	Y	09AUG	MANLH	HS1	1405	1505	O
									E SA
3.	BA	2788	Y	09AUG	LGBOD	HS1	1850	2120	O
									E SA

Whenever new taxes apply to the new itinerary, an add collect must be processed for those taxes first, before any refund can be processed. This is currently the way Galileo handles these scenarios.

Due to a current Galileo host limitation, whenever an Add Collect is due, the EMD-S creation for the refundable amount will not take place and a warning message will be displayed advising the user to use other means to process the refund.

In this example, the customer is changing to the lowest applicable class. There is also a change of airport which may result in different tax amounts. There is a lower fare available than the price of his original ticket which was ticketed in full Y. Additional taxes apply.

Tickets involving multiple currencies can be exchanged as long as there is no change to the currency of the country of origin and the exchange takes place in the same currency as original issue.

“Price as Best Buy in same cabin” and with a penalty collection method of “Other”.

When clicking “Continue”, the Results screen is displayed, showing a refund is due.

Rapid Reprice Exchange

☒ Price as Best Buy in same cabin
 ☐ Price as booked
 ☐ Price with no penalty
☐ Exclude Economy Unbundled Fares

Passenger Information:

NAME	PASSENGER CODE	TICKET NUMBER
☒ LEREY/JEANMS	ADT	1259901916679

Ticket Number: [VIEW ORIGINAL TICKET](#)

Passenger Description must match PTC on original ticket

Description: ☐ Use PTC Only [PARTICIPATING CARRIERS](#)

FLIGHT	CLASS	DATE	ROUTE	STATUS	TIME
☒ BA 2787	Y	01AUG	BODLGW	HK	10:25 - 10:50
☒ BA 1393	Y	09AUG	MANLHR	HS	14:05 - 15:05
☒ BA 2788	Y	09AUG	LGWBOD	HS	18:50 - 21:20

Change Fee Collection Method:

Calculated Fares:

Public / Private Fares:

Search only for: Pseudo: Account:

Currency Override:

Currency Code:

[REFRESH](#) [CONTINUE](#) [CANCEL](#)

Rapid Reprice Results

	Old	New	
Total Base / EQV Fare:	ADT EUR 625.00	ADT EUR 423.00	Refund Due: EUR 155.81
Tax:	ADT EUR 105.59	ADT EUR 151.78	Total Change Fee: EUR 0.00
Priced As:	BEST BUY IN SAME CABIN		Change Fee Collection Method: OTHER
Baggage Allowance:	BAGGAGE ALLOWANCE ADT BA BODLGW 1PC BAG 1 - NO FEE UPTO50LB/23KG AND UPTO81LI/208LCM BAG 2 - 50.00 EUR UPTO50LB/23KG AND UPTO81LI/208LCM MYTRIPANDMORE.COM/BAGGAGEDETAILSBA.BAGG BA MANBOD 1PC		PCC/Account Code: 3GG
Rebook Segments:	01L		Waiver Applied:
Receive From:	JO		

☐ Keep Window on Top [CONTINUE](#) [DETAIL](#) [CANCEL](#)

The difference in price Old ticket EUR625.00 and new EUR 423.00 refund due is EUR 202.00. However as there is an increase in tax as the passenger is using different airports. The increase in tax is EUR46.19.

In the Detail screen, there is a breakdown of how the Nett Refund amount of 155.81 (the financial impact to the customer) was obtained.

Rapid Reprice Results (Per Passenger)		
NAME	PASSENGER CODE	TICKET NUMBER
LEREY/JEANMS	ADT	1259901916679

Passenger 1 of 1		Net Refund Due:	EUR 155.81
Priced As:	BEST BUY IN SAME CABIN	Total Refund:	EUR 202.01
PCC/Account Code:	3GG	Total Add Collect:	EUR 46.20
Waiver Applied:		Total Change Fee:	EUR 0.00
Rebook Segments:	01L	Change Fee Collection Method:	OTHER

	Old Ticket	New Ticket
Base / EQV Fare:	ADT EUR 625.00	ADT EUR 423.00
Tax:	ADT EUR 105.59	ADT EUR 151.78
BSR:		

Baggage Old:	1PC + 1PC
Baggage New:	1PC + 1PC + 1PC
Fare Basis Old:	YV3W + YV3W
Fare Basis New:	LV1WO + YV3W + YV3W
Fare Construction Old:	BOD BA LON 426.99 BA BOD 426.99 NUC853.98END ROE0.731857
Fare Construction New:	BOD BA LON 84.71/-MAN BA LONBA BOD 492.58NUC577.29ENDROE.731857
NVB/NVA Old:	
NVB/NVA New:	01AUG14 / 01AUG14
Endorsement Old:	BA ONLY
Endorsement New:	NON-REFUNDABLE/NONREF/-V1W/BA ONLY 62.00 EUR

[VIEW ORIGINAL TICKET](#)
[CLOSE](#)

As mentioned previously, the additional collection of EURO 46.20 must be processed first. The Refund of EUR 202.01 will need to be processed using other means as the EMD-S will not be created in this instance.

These two transactions together will produce a Nett Refund of EUR155.81.

The Nett Refund Due is the difference between the refund and additional collection.

In the “Tax Breakdown” screen the new taxes are displayed:

Tax Breakdown																															
Old Ticket Taxes:		New Ticket Taxes:																													
<table border="1"> <thead> <tr> <th>Tax Code</th> <th>Amount</th> </tr> </thead> <tbody> <tr><td>FR</td><td>11.96</td></tr> <tr><td>GB</td><td>15.79</td></tr> <tr><td>IZ</td><td>1.13</td></tr> <tr><td>QX</td><td>5.80</td></tr> <tr><td>UB</td><td>14.91</td></tr> <tr><td>YQ</td><td>56.00</td></tr> </tbody> </table>		Tax Code	Amount	FR	11.96	GB	15.79	IZ	1.13	QX	5.80	UB	14.91	YQ	56.00	<table border="1"> <thead> <tr> <th>Tax Code</th> <th>Amount</th> </tr> </thead> <tbody> <tr><td>FR</td><td>11.96</td></tr> <tr><td>GB</td><td>15.78</td></tr> <tr><td>IZ</td><td>1.13</td></tr> <tr><td>QX</td><td>5.80</td></tr> <tr><td>UB</td><td>14.91</td></tr> <tr><td>YQ</td><td>56.00</td></tr> </tbody> </table>		Tax Code	Amount	FR	11.96	GB	15.78	IZ	1.13	QX	5.80	UB	14.91	YQ	56.00
Tax Code	Amount																														
FR	11.96																														
GB	15.79																														
IZ	1.13																														
QX	5.80																														
UB	14.91																														
YQ	56.00																														
Tax Code	Amount																														
FR	11.96																														
GB	15.78																														
IZ	1.13																														
QX	5.80																														
UB	14.91																														
YQ	56.00																														
Refund Taxes:		New Taxes:																													
<table border="1"> <thead> <tr> <th>Tax Code</th> <th>Amount</th> </tr> </thead> <tbody> <tr><td>GB</td><td>0.01</td></tr> </tbody> </table>		Tax Code	Amount	GB	0.01	<table border="1"> <thead> <tr> <th>Tax Code</th> <th>Amount</th> </tr> </thead> <tbody> <tr><td>FR</td><td>0.80</td></tr> <tr><td>UB</td><td>17.40</td></tr> <tr><td>YQ</td><td>28.00</td></tr> </tbody> </table>		Tax Code	Amount	FR	0.80	UB	17.40	YQ	28.00																
Tax Code	Amount																														
GB	0.01																														
Tax Code	Amount																														
FR	0.80																														
UB	17.40																														
YQ	28.00																														
CLOSE																															

Close out of Tax and Details.

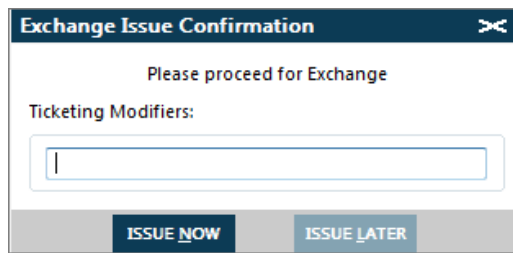
At Continue a prompt appears that a refund is due and that the agent can process this separately by contacting the airline or using BSP link.

Rapid Reprice - Warning	
 This exchange will result in Add collect and a Refundable Balance. Please process the Refundable Balance separately by contacting airline or using BSPlink for V-MPD/ACM	
Continue Exit	

At “Continue”, you are prompted to confirm the automated rebook of the segments when new booking codes are required for the new fare.

Rapid Reprice	
 Would you like to rebook the segments and store the Fares?	
Yes No	

Once the segments are rebooked you receive the Issue Now or Issue later.



The dialog box is titled "Exchange Issue Confirmation" with a close button (X) in the top right corner. Below the title bar, it says "Please proceed for Exchange". Underneath, there is a label "Ticketing Modifiers:" followed by a text input field. At the bottom, there are two buttons: "ISSUE NOW" and "ISSUE LATER".

You can continue using the same process as previous examples.

Example 5: Exchange with an Equivalent Amount resulting in a Refundable Amount and New Tax (there is NO EMD-S creation for the Refundable Amount)

This example is for a booking which was booked and ticketed in the Euro zone, but for a departure in the UK. The reissue MUST be performed in the same currency as the original ticket.

The fare is quoted in GBP with a EURO Equivalent currency. We also use the change fee method of 'Other'.

Original Itinerary:

1.1STEIN/JIMMR									
1.	VS	601	Y	02JUN	LHRJNB	HK1	2100	#0905	O*
2.	VS	602	Y	07JUN	JNBLHR	HK1	2010	#0635	O*

The date change is for 4 days later which will result in a Lower fare due to the minimum stay restrictions on the ticket.

Rapid Reprice Exchange

☒ Price as Best Buy in same cabin
 ☐ Price as booked
 ☐ Price with no penalty
☐ Exclude Economy Unbundled Fares

Passenger Information:

NAME	PASSENGER CODE	TICKET NUMBER
☒ STEIN/JIMMR	ADT	9329901916683

Ticket Number: 9329901916683

VIEW ORIGINAL TICKET

Passenger Description must match PTC on original ticket

PARTICIPATING CARRIERS

Description: ADT - Adult

Use PTC Only

FLIGHT	CLASS	DATE	ROUTE	STATUS	TIME
☒ VS 601	Y	02JUN	LHRJNB	HK	21:00 - 09:05
☒ VS 602	Y	11JUN	JNBLHR	HS	20:10 - 06:35

Change Fee Collection Method: Other

Calculated Fares:

Public / Private Fares:

Search only for: Public and Airline PrivateFares
Pseudo: 3GG
Account:

Currency Override:

Currency Code:

REFRESH

CONTINUE

CANCEL

We have selected “Other” as the collection method, if there are any additional charges to be collected. It is your responsibility to ensure you are collecting any additional payments as per the airline’s instruction. If “Other” is selected as the method of collection, it is **not** collected by Travelport Rapid Reprice.

As “Price as Best Buy in same cabin” has been selected, Travelport Rapid Reprice advises it will rebook the segments in the lower class.

Rapid Reprice Results			
	Old	New	
Total Base / EQV Fare:	ADT GBP 1520.00 /EQV: EUR 1847.00	ADT GBP 473.00 /EQV: EUR 575.00	Refund Due: EUR 1272.84
Tax:	ADT EUR 479.84	ADT EUR 479.00	Total Change Fee: EUR 0.00
Priced As:	BEST BUY IN SAME CABIN		Change Fee Collection Method: OTHER
			PCC/Account Code: 3GG
		Rebook Segments: 01X/02X	
		Waiver Applied:	
Baggage Allowance:	BAGGAGE ALLOWANCE ADT VS LHRJNB 1PC BAG 1 - NO FEE UPTO50LB/23KG AND UPTO81LL/208LCM BAG 2 - 65.00 GBP UPTO50LB/23KG AND UPTO81LL/208LCM MYTRIPANDMORE.COM/BAGGAGEDETAILSVS.BAGG VS JNBLHR 1PC		
Receive From:	JO		
☐ Keep Window on Top CONTINUE DETAIL CANCEL 			

Note: The Amounts are in GBP followed by the equivalent amounts in EUR. Also rebook segments 1 and 2 in X class. Refund Due: EURO 1272.84.

Detail screen:

Rapid Reprice Results (Per Passenger)																																																																			
NAME	PASSENGER CODE	TICKET NUMBER																																																																	
STEIN/JIMMR	ADT	9329901916683																																																																	
Passenger 1 of 1																																																																			
Priced As:	BEST BUY IN SAME CABIN		Net Refund Due: EUR 1272.84																																																																
PCC/Account Code:	3GG		Total Refund: EUR 1273.06																																																																
Waiver Applied:			Total Add Collect: EUR 0.22																																																																
Rebook Segments:	01X/02X		Total Change Fee: EUR 0.00																																																																
			Change Fee Collection Method: OTHER																																																																
	Old Ticket	New Ticket																																																																	
Base / EQV Fare:	ADT GBP 1520.00 /EQV: EUR 1847.00	ADT GBP 473.00 /EQV: EUR 575.00																																																																	
Tax:	ADT EUR 479.84	ADT EUR 479.00																																																																	
BSR:		1.214659																																																																	
Baggage Old:	1PC + 1PC																																																																		
Baggage New:	1PC + 1PC																																																																		
Fare Basis Old:	Y2 + Y2																																																																		
Fare Basis New:	XLGB + XLGB																																																																		
Fare Construction Old:	LON VS JNB 1244.64 VS LON 1244.64 NUC2489.28END ROE0.6106																																																																		
Fare Construction New:	LON VS JNB 387.31VS LON387.31NUC774.62END ROE.610616																																																																		
NVB/NVA Old:																																																																			
NVB/NVA New:	02JUN14 + 11JUN14 / 02JUN14 + 11JUN14																																																																		
Endorsement Old:																																																																			
Endorsement New:	NON-REFUNDABLE/NONEND/PENALTIES APPLY 575.00 EUR																																																																		
<table border="1"> <thead> <tr> <th colspan="4">Tax Breakdown</th> </tr> </thead> <tbody> <tr> <td colspan="2">Old Ticket Taxes:</td> <td colspan="2">New Ticket Taxes:</td> </tr> <tr> <td colspan="2"></td> <td colspan="2">Paid Taxes:</td> </tr> <tr> <td>Tax Code</td> <td>Amount</td> <td>Tax Code</td> <td>Amount</td> </tr> <tr> <td>EV</td> <td>1.06</td> <td>EV</td> <td>1.06</td> </tr> <tr> <td>GB</td> <td>103.25</td> <td>GB</td> <td>103.21</td> </tr> <tr> <td>UB</td> <td>48.29</td> <td>UB</td> <td>48.27</td> </tr> <tr> <td>UM</td> <td>1.46</td> <td>UM</td> <td>1.46</td> </tr> <tr> <td>WC</td> <td>12.57</td> <td>WC</td> <td>12.57</td> </tr> <tr> <td>YQ</td> <td>290.32</td> <td>YQ</td> <td>290.20</td> </tr> <tr> <td colspan="2">Refund Taxes:</td> <td colspan="2">New Taxes:</td> </tr> <tr> <td>Tax Code</td> <td>Amount</td> <td>Tax Code</td> <td>Amount</td> </tr> <tr> <td>GB</td> <td>0.04</td> <td>EV</td> <td>0.02</td> </tr> <tr> <td>UB</td> <td>0.02</td> <td>UM</td> <td>0.02</td> </tr> <tr> <td>YQ</td> <td>0.12</td> <td>WC</td> <td>0.18</td> </tr> <tr> <td>ZA</td> <td>0.88</td> <td></td> <td></td> </tr> </tbody> </table>				Tax Breakdown				Old Ticket Taxes:		New Ticket Taxes:				Paid Taxes:		Tax Code	Amount	Tax Code	Amount	EV	1.06	EV	1.06	GB	103.25	GB	103.21	UB	48.29	UB	48.27	UM	1.46	UM	1.46	WC	12.57	WC	12.57	YQ	290.32	YQ	290.20	Refund Taxes:		New Taxes:		Tax Code	Amount	Tax Code	Amount	GB	0.04	EV	0.02	UB	0.02	UM	0.02	YQ	0.12	WC	0.18	ZA	0.88		
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YQ	0.12	WC	0.18																																																																
ZA	0.88																																																																		

The conversion was processed as follows:

The difference between the old base fare in currency of country of commencement of travel (GBP1520.00) and new base fare in currency of country of commencement of travel (GBP473.00) = GBP1047.00.

The amount was converted into the currency of country of payment (EUR) using current BSR) = $1047.00 * 1.1214659 = 1271.75$.

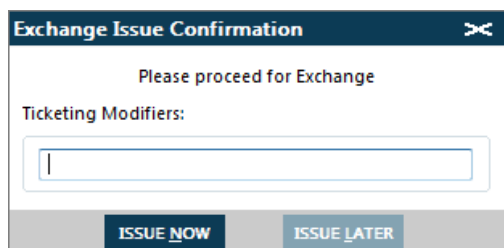
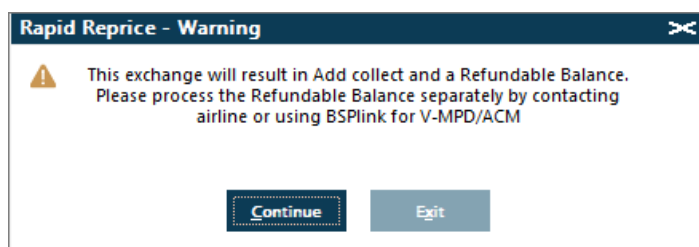
This was then rounded up, as per rounding unit for EUR currency, to EUR1272.00.

In addition to this, we also have 1.06c of taxes to be refunded, producing a total refund of EUR1273.06.

We also have additional tax of .22c.

Producing the total refund due of EUR1272.84.

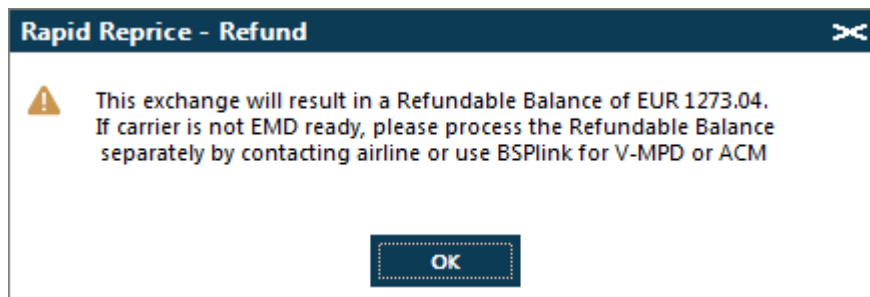
Click “Continue”.



Click “Issue Now”.

When Issue Now is selected, the Travelport Rapid Reprice engine checks that all data is correct to issue the ticket.

Once the “Ticket modifiers are updated” screen appears, click OK.



Clicking “OK” ends the Rapid Reprice process and you will have to manually process the refund to the Value of EUR1273.04.

```
932E9901916671    STEIN/JANMS    0.00A    5.05    1.00    FS
```

Example 6: Exchange Different PTC with Additional Collection and Change Fee collected as Other

The following booking is for two passengers, an adult and a child.

```
1.1STEWART/NIGELMR  2.1STWEART/JANEMS*P-C07
1. TP  436 S 12SEP LISORY HK2 0655 1020 0*
2. TP  447 S 17SEP ORYLIS HK2 0630 0755 0*
```

The passengers change the return date:

```
1.1STEWART/NIGELMR  2.1STWEART/JANEMS*P-C07
1. TP  436 S 12SEP LISORY HK2 0655 1020 0*      E FR
2. TP  447 B 19SEP ORYLIS HS2 0630 0755 0      E FR
```

There is an additional collection due to a change to a higher class and also a change fee.

The passengers need to change the return date, but the existing class is unavailable, so they need to upgrade to B class. There is also a change fee for the adult and child.

Rapid Reprice Exchange

☐ Price as Best Buy in same cabin
 ☒ Price as booked
 ☐ Price with no penalty

☐ Exclude Economy Unbundled Fares

Passenger Information:

NAME	PASSENGER CODE	TICKET NUMBER	NEW PASSENGER CODE
☒ STEWART/NIGELMR	ADT	0479901916716	
☒ STEWART/JANEMS	CNN	0479901916717	

Ticket Number: [VIEW ORIGINAL TICKET](#)

Passenger Description must match PTC on original ticket [PARTICIPATING CARRIERS](#)

Description: ☐ Use PTC Only

FLIGHT	CLASS	DATE	ROUTE	STATUS	TIME
☒ TP 436	S	12SEP	LISORY	HK	06:55 - 10:20
☒ TP 447	B	19SEP	ORYLIS	HS	06:30 - 07:55

Change Fee Collection Method:

Calculated Fares:

Public / Private Fares:

Search only for: Pseudo: Account:

Currency Override:

Currency Code:

[REFRESH](#) [CONTINUE](#) [CANCEL](#)

Note:

When other than an ADT PTC is included in the request, the following prompt is displayed:

Rapid Reprice

You have selected a non-ADT PTC code. Please read the resulting fare rules to confirm that the passenger qualifies for the returned fares with respect to age and accompanied travel requirements. Click OK to continue.

[Ok](#) [Cancel](#)

This is not an error, but an alert to ensure you are aware that this is a non-adult PTC and that rules should be read regarding the age requirements.

The rates below include the Old and New ticket price for ADT and CNN.

Results Screen:

Rapid Reprice Results

	Old	New	
Total Base / EQV Fare:	ADT EUR 453.00 CNN EUR 340.00	ADT EUR 526.00 CNN EUR 395.00	Total Add-Collect: EUR 128.00
Tax:	ADT EUR 128.66 CNN EUR 128.66	ADT EUR 128.66 CNN EUR 128.66	Total Change Fee: EUR 120.00
Priced As:	BOOKED		Change Fee Collection Method: OTHER
			PCC/Account Code: 3GG
Baggage Allowance:	BAGGAGE ALLOWANCE ADT TP LISORY 1PC BAG 1 - NO FEE UPTO50LB/23KG AND UPTO62LI/158LCM BAG 2 - 50.00 EUR UPTO70LB/32KG AND UPTO62LI/158LCM MYTRIPANDMORE.COM/BAGGAGEDETAILSTP.BAGG TP ORYLIS 1PC		Rebook Segments:
			Waiver Applied:
Receive From:			

Keep Window on Top CONTINUE DETAIL CANCEL

Travelport Rapid Reprice recalculates the new fare for the Adult and Child fare and calculates the total add collect. The total change fee includes the Adult change fee and the Child discounted change fee if it is applicable.

Rapid Reprice Results (Per Passenger)

NAME	PASSENGER CODE	TICKET NUMBER	NEW PASSENGER CODE
STEWART/NIGEL MR	ADT	0479901916716	
STWEART/JANEMS	ADT	0479901916717	CNN

Passenger 1 of 2

Priced As: Net Add-Collect: **EUR 73.00**

PCC/Account Code: Total Refund:

Waiver Applied: Total Add Collect: EUR 73.00

Rebook Segments: Total Change Fee: **EUR 60.00**

Change Fee Collection Method: OTHER

	Old Ticket	New Ticket
Base / EQV Fare:	ADT EUR 453.00	ADT EUR 526.00
Tax:	ADT EUR 128.66	ADT EUR 128.66
BSR:		

TAX BREAKDOWN

Baggage Old: 1PC + 1PC
Baggage New: 1PC + 1PC

Fare Basis Old: SEUROPFR + SEUOPFR
Fare Basis New: SEUROPFR + BEUOPFR

Fare Construction Old: LIS TP PAR 309.48 TP LIS 309.48 NUC618.96END ROE.731857
Fare Construction New: LIS TP PAR 309.48TP LIS408.54NUC718.02END ROE.73185

NVB/NVA Old: 12SEP14 + 17SEP14 / 12SEP14 + 17SEP14
NVB/NVA New: 12SEP14 / 12SEP14

Endorsement Old: CHNG PEN/FARE RESTR APPLY/NONREF
Endorsement New: NON-REFUNDABLE/CHNG PEN/FARE RESTR APPLY 526.00 EUR

VIEW ORIGINAL TICKET CLOSE

Click on "Detail" to see individual passenger breakdown of the fare. Then "Close" to return to results screen.

Click on the child ticket number or name to see the breakdown of the fare. You can see that the child additional collection amount is displayed.

Rapid Reprice Results (Per Passenger)			
NAME	PASSENGER CODE	TICKET NUMBER	NEW PASSENGER CODE
STEWART/NIGELMR	ADT	0479901916716	
STWEART/JANEMS	ADT	0479901916717	CNN

Passenger 2 of 2

Priced As: Net Add-Collect:

PCC/Account Code: Total Refund:

Waiver Applied: Total Add Collect:

Rebook Segments: Total Change Fee:

Change Fee Collection Method:

	Old Ticket	New Ticket
Base / EQV Fare:	CNN EUR 340.00	CNN EUR 395.00
Tax:	CNN EUR 128.66	CNN EUR 128.66
BSR:		

[TAX BREAKDOWN](#)

Baggage Old: Baggage New:

Fare Basis Old: Fare Basis New:

Fare Construction Old: Fare Construction New:

NVB/NVA Old: NVB/NVA New:

Endorsement Old: Endorsement New:

[VIEW ORIGINAL TICKET](#) [CLOSE](#)

Click "Close" to return to the results screen.

Click "Continue", Travelport Rapid Reprice will prepare to issue the tickets for the adult and child.

The 'Issue Now' or 'Issue Later' prompt appears and we choose 'Issue Now'.

This moves on to the Additional Collection screen for the first passenger.

Additional Collection	
Exchange Screen Information:	
EX **TICKET FOR** STEWART/NIGELMR PSGR 1/1 NEW FARE: EUR 526.00 EQUIV:..... TX1: 0.00 TX2: 0.00 TX3: 0.00 TX4: 0.00 *EXCH TICKET*: TICKET NUMBER THRU TICKET NUMBER NO. CPNS 04799019167165 . 02 COUPONS FOR TKT1:12. TKT2:..... TKT3:..... TKT4:..... PD TAXES 1:4.03..PT 2:9.18..YP 3:17.11..FR 4:1.13..IZ PD TAXES 5:11.21..QX 6:86.00..YQ 7:..... 8:..... TTL VALUE:EUR453.00.. BSR:..... ORIG FOP:CK..... *ORIG ISSUE*: TICKET NUMBER ORG/DES CITY DATE IATA CODE LIS/LIS -DUB -05MAR14 -9999999	TOTAL ADD COLLECT EUR 73.00 ☐ Use Original Credit Card FOP Form of Payment 1 Cash Amount 73.00 Form of Payment 2 --None Selected-- Amount Form of Payment 3 --None Selected-- Amount ORIG FOP: CK Total to be collected: 73.00 Amount Collected: 73.00 Difference Remaining: 0.00

[CONTINUE](#) [CANCEL](#)

Accept the Form of payment.

Click “Continue” to bring up the second Passenger.

Additional Collection

Exchange Screen Information:

TOTAL ADD COLLECT EUR 55.00

☐ Use Original Credit Card FOP

Form of Payment 1

Cash Amount 55.00

Form of Payment 2

--None Selected-- Amount

Form of Payment 3

--None Selected-- Amount

ORIG FOP: CK

Total to be collected: 55.00
Amount Collected: 55.00
Difference Remaining: 0.00

CONTINUE **CANCEL**

*EX **TICKET FOR*: STWEART/JANEMS PSGR 1/1
NEW FARE: EUR 395.00 EQUIV:.....
TX1: 0.00 TX2: 0.00 TX3: 0.00 TX4: 0.00
EXCH TICKET: TICKET NUMBER THRU TICKET NUMBER NO. CPNS
.04799019167176 .02
COUPONS FOR TKT1:12.. TKT2:.... TKT3:.... TKT4:....
PD TAXES 1:4.03..PT 2:9.18..YP 3:17.11..FR 4:1.13..IZ
PD TAXES 5:11.21..QX 6:86.00..YQ 7:..... 8:.....
TTL VALUE:EUR340.00..BSR:..... ORIG FOP:CK.....
ORIG ISSUE: TICKET NUMBER ORG/DES CITY DATE IATA CODE
.....LIS/LIS ..DUB ..OSMAR14 ..9999999

The default Form of payment is Cash click “Continue” if this is the same method.

Rapid Reprice - Ticketing

✓ Ticket has issued successfully.

OK

We have issued the ticket but don't forget it is your responsibility to collect the change fee as a separate process as you have chosen “Other” as the method to collect the change fee.

Example 7: Exchange with Multiple Filed Fares

In this example the passenger has changed the return date of the Trans-Atlantic sector. The return was to be the 1ST November and it's now changed to the 2nd November. The first ticket record is the transatlantic sectors 1 and 4 and second Ticket record is the internal US sectors 2 and 3.

Display the Ticket records to ensure the status is “OPEN”.

Original Itinerary:

1.1JOHNSON/MIKEMR									
1.	DL	39	Q	12OCT	LHRATL	HK1	0930	1409	O* E SU
2.	DL	7	K	16OCT	ATLMIA	HK1	0735	0929	O* E TH
3.	DL	566	K	22OCT	MIAATL	HK1	1130	1328	O* E WE
4.	DL	20	Q	01NOV	ATLLHR	HK1	1835	#0705	O* E SA/SU

New Itinerary:

1. 1JOHNSON/MIKEMR									
1.	DL	39	Q	12OCT	LHRATL	HK1	0930	1409	O* E SU
2.	DL	7	K	16OCT	ATLMIA	HK1	0735	0929	O* E TH
3.	DL	566	K	22OCT	MIAATL	HK1	1130	1328	O* E WE
4.	DL	20	Q	02NOV	ATLLHR	HS1	1735	#0705	O E SU/MO

	NAME	TICKET NUMBER
>*TE001.	JOHNSON/MIKEMR	0069902217375
>*TE002.	JOHNSON/MIKEMR	0069902217376

We start the Rapid Reprice Process.

This itinerary is to be priced as “Price as Best Buy in same cabin”. To ensure the system quotes the Best Buy in same cabin for ONLY sectors 1 and 4, it is necessary to de-select sectors 2-3.

We also need to de-select the ticket that we do not require, in the Passenger Information field.

Rapid Reprice Exchange

☐ Price as Best Buy in same cabin
 ☒ Price as booked
 ☐ Price with no penalty

☐ Exclude Economy Unbundled Fares

Passenger Information:

NAME	PASSENGER CODE	TICKET NUMBER
☒ JOHNSON/MIKEMR	ADT	0069902217375
☐ JOHNSON/MIKEMR	ADT	0069902217376

Ticket Number

Passenger Description must match PTC on original ticket

Description
☐ Use PTC Only

FLIGHT	CLASS	DATE	ROUTE	STATUS	TIME
☒ DL 39	Q	12OCT	LHRATL	HK	09:30 - 14:09
☐ DL 7	X	16OCT	ATLMIA	HK	07:35 - 09:29
☐ DL 566	X	22OCT	MIAATL	HK	11:30 - 13:28
☒ DL 20	Q	02NOV	ATLLHR	HS	17:35 - 07:05

Change Fee Collection Method:
 Enter Tax Code:

Calculated Fares:

Public / Private Fares:

Search only for:
 Pseudo:
 Account:

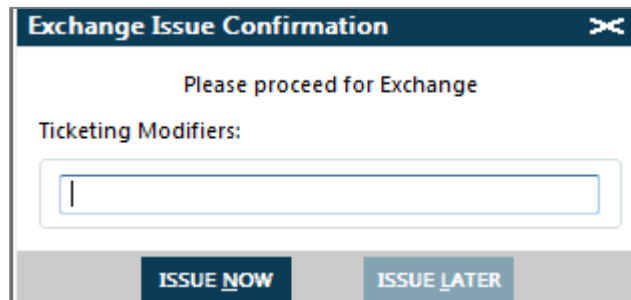
Currency Override:

Results Screen:

Rapid Reprice Results			
	Old	New	
Total Base / EQV Fare:	ADT GBP 555.00	ADT GBP 555.00	Total Add-Collect: GBP 103.60
Tax:	ADT GBP 357.65	ADT GBP 461.25	Total Change Fee: GBP 100.00
Priced As:	BOOKED		Change Fee Collection Method: COLLECT AS TAX
			PCC/Account Code: B6N
Baggage Allowance:	BAGGAGE ALLOWANCE ADT DL LHRATL 1PC BAG 1 - NO FEE UPTO50LB/23KG AND UPTO62LI/158LCM BAG 2 - 58.00 GBP UPTO50LB/23KG AND UPTO62LI/158LCM MYTRIPANDMORE.COM/BAGGAGEDETAILSDL.BAGG DL ATLLHR 1PC		Rebook Segments:
			Waiver Applied:
Receive From:	JO		
☐ Keep Window on Top CONTINUE DETAIL CANCEL 			

Rapid Reprice Results (Per Passenger)																																																							
NAME	PASSENGER CODE	TICKET NUMBER																																																					
JOHNSON/MIKEMR	ADT	0069902217375																																																					
Passenger 1 of 1																																																							
Priced As:	BOOKED	Net Add-Collect:	GBP 103.60																																																				
PCC/Account Code:	B6N	Total Refund:	GBP 0.40																																																				
Waiver Applied:		Total Add Collect:	GBP 104.00																																																				
Rebook Segments:		Total Change Fee:	GBP 100.00																																																				
		Change Fee Collection Method:	COLLECT AS TAX																																																				
Base / EQV Fare:	Old Ticket: ADT GBP 555.00	New Ticket: ADT GBP 555.00																																																					
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Fare Basis New:	QKWCS0GB + QKWCS0GB																																																						
Fare Construction Old:	LON DL ATL 454.45 DL LON 454.45 NUC908.90END ROE0.61061																																																						
Fare Construction New:	LON DL ATL M/IT LON M/IT ENDROE.610616																																																						
NVB/NVA Old:	12OCT14 + 01NOV14 / 12OCT14 + 01NOV14																																																						
NVB/NVA New:	12OCT14 + 02NOV14 / 12OCT14 + 02NOV14																																																						
Endorsement Old:	NON ENDOFARE RSTR COULD APPLY																																																						
Endorsement New:	NONREF NON ENDO//FARE RSTR COULD APPLY																																																						
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Tax Breakdown																																																							
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GB	69.00	GB	69.00																																																				
UB	39.75	UB	39.75																																																				
US	21.20	US	20.80																																																				
XA	3.00	XA	3.00																																																				
XF	2.70	XF	2.70																																																				
Refund Taxes:		New Taxes:																																																					
Tax Code	Amount	Tax Code	Amount																																																				
US	0.40	UB	4.00																																																				
		XP	100.00																																																				
CLOSE																																																							

Click on “Details” and “Tax Breakdown” to view details of the Additional collection.



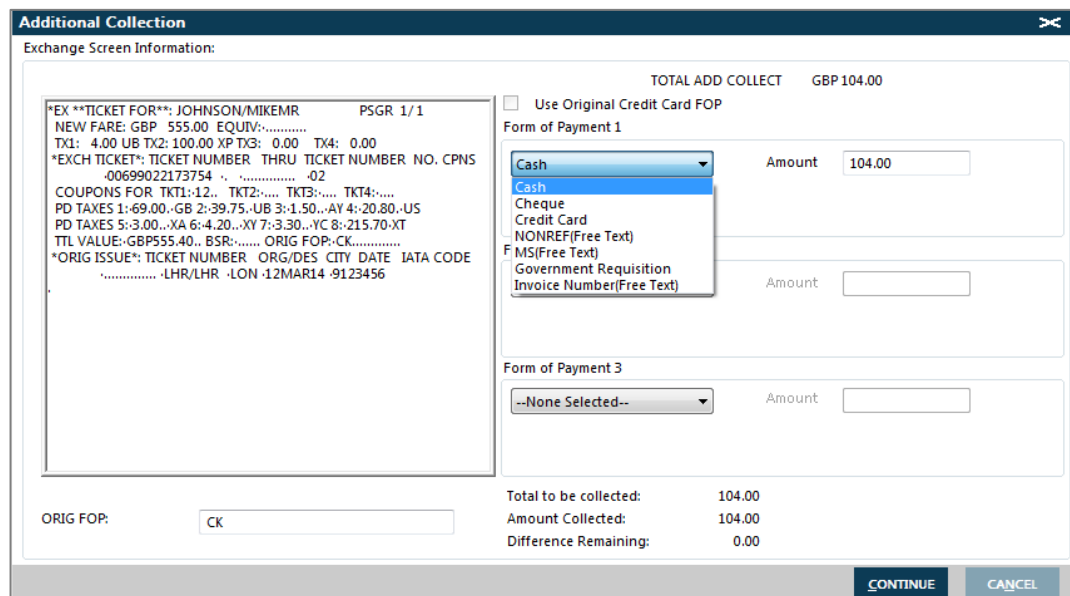
Exchange Issue Confirmation

Please proceed for Exchange

Ticketing Modifiers:

ISSUE NOW ISSUE LATER

Click “Issue Now”.



Additional Collection

Exchange Screen Information:

*EX **TICKET FOR*: JOHNSON/MIKEMR PSGR 1/1
 NEW FARE: GBP 555.00 EQUIV:.....
 TX1: 4.00 UB TX2: 100.00 XP TX3: 0.00 TX4: 0.00
 EXCH TICKET: TICKET NUMBER THRU TICKET NUMBER NO. CPNS
 .00699022173754 .02
 COUPONS FOR TKT1:12.. TKT2:.... TKT3:.... TKT4:....
 PD TAXES 1:69.00..GB 2:39.75..UB 3:1.50..AY 4:20.80..US
 PD TAXES 5:3.00..XA 6:4.20..XY 7:3.30..YC 8:215.70..XT
 TTL VALUE:GBPS55.40..BSR:..... ORIG FOP:CK.....
 ORIG ISSUE: TICKET NUMBER ORG/DES CITY DATE IATA CODE
LHR/LHR .LON .12MAR14 .9123456

TOTAL ADD COLLECT GBP 104.00

☐ Use Original Credit Card FOP

Form of Payment 1

Cash Amount 104.00

Cheque
 Credit Card
 NONREF(Free Text)
 FMS(Free Text)
 Government Requisition
 Invoice Number(Free Text)

Form of Payment 3

--None Selected-- Amount

ORIG FOP: CK

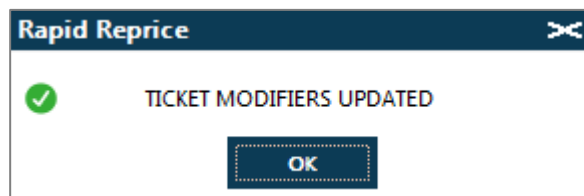
Total to be collected: 104.00
 Amount Collected: 104.00
 Difference Remaining: 0.00

CONTINUE CANCEL

After clicking on “Issue Now” the additional Collection screen is displayed. Cash is the default as this was what was used in the original issue of the ticket.

The Form of Payment is Cash by default, but it can be changed by selecting other options in the dropdown.

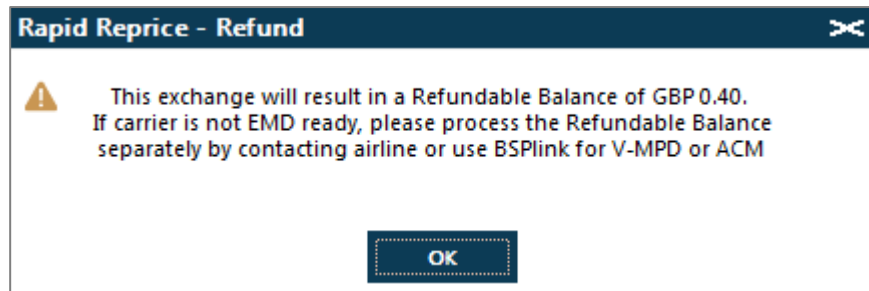
Once this form of payment is completed, click “Continue” and the ticket will be issued for the selected segments and ticket. The prompt “Ticket modifiers updated” is displayed and accepted.



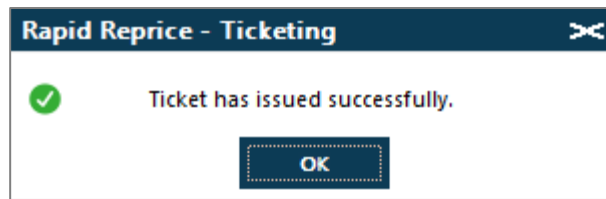
Rapid Reprice

TICKET MODIFIERS UPDATED

OK



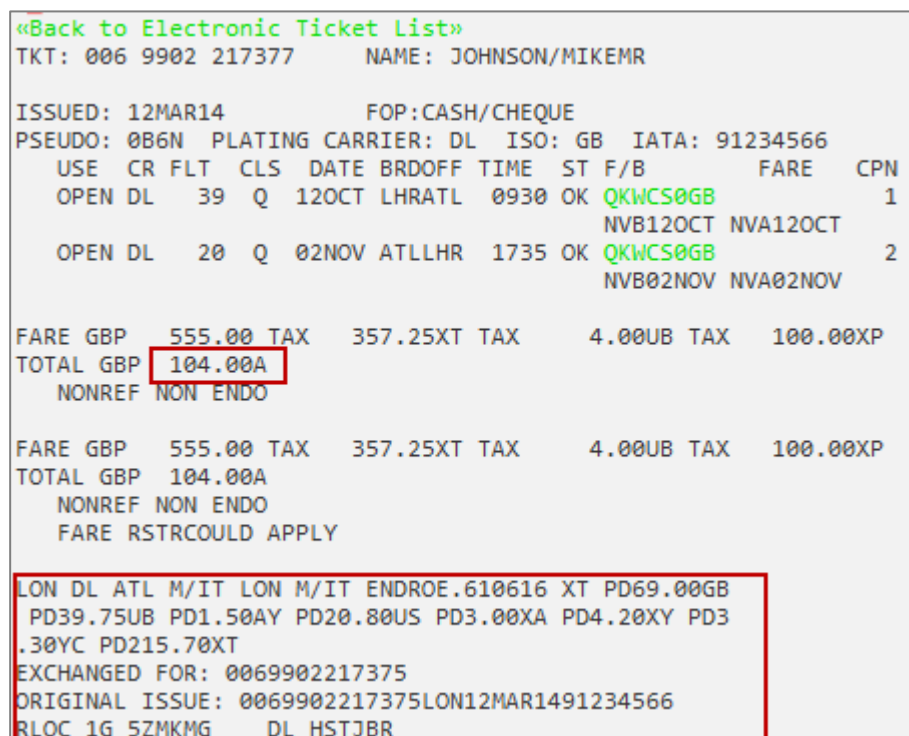
Click OK



*HTE

The details are for the exchange of the transatlantic ticket.

Note: If the internal flight in the US needs to be changed you would follow the same process of de-selecting the non-relevant filed fares and segments.



Example 8: Exchanges to Partially Flown E-TKTS

The outbound portion LHR-JNB has been used.

The passenger is now in Johannesburg and wants to change his return to the following day.

The Booking File begins with Segment Number 2.

The flown segment will not be shown on the Request Screen, unless the flight has not yet moved to history.

Note: Flights generally move to history two days after they are flown.

This is the journey before the outbound segment has moved into the history and the return segment has been changed.

Rapid Reprice Exchange

☐ Price as Best Buy in same cabin
 ☒ Price as booked
 ☐ Price with no penalty

Passenger Information:

Name	Passenger Code	Ticket Number
☒ FISH/FRED	ADT	1259901728215

Ticket Number:

Passenger Description must match PTC on original ticket.

Description:

[View Original Ticket](#)
[Participating Carriers](#)

Flight	Class	Date	Route	Status	Time
☒ BA 55	S	05NOV	LHRJNB	HK	6:00 PM - 6:55 AM
☒ BA 56	S	16NOV	JNBLHR	HS	8:15 PM - 5:15 AM

Change Fee:

Collection Method:

Calculated Fares:

Public / Private Fares:

Search only for:
 Pseudo:
 Account Code:

[Refresh](#)
[Continue](#)
[Cancel](#)

Re-prices in booked classes of service

☐ Price as Best Buy in same cabin
 ☒ Price as booked
 ☐ Price with no penalty

Passenger Information:

Name	Passenger Code	Ticket Number
☒ FISH/FRED	ADT	1259901728215

Ticket Number

Passenger Description must match PTC on original ticket.

Description

[View Original Ticket](#)

[Participating Carriers](#)

Flight	Class	Date	Route	Status	Time
☐ BA 55	S	05NOV	LHRJNB	HK	6:00 PM - 6:55 AM
☒ BA 56	S	16NOV	JNBLHR	HS	8:15 PM - 5:15 AM

Change Fee

Collection Method:

Calculated Fares:

Public / Private Fares:

Search only for:

Pseudo:

Account Code:

[Refresh](#)
[Continue](#)
[Cancel](#)

Using the checkboxes, select segments for the new ticket. Deselect any flown segments.

Please note : if the flown segment is still in the Booking File, you must de-select/un-tick the flown segment.

The following screen shot is the changed return segment ready for Rapid Reprice:

Rapid Reprice Exchange

☒ Price as Best Buy in same cabin
 ☐ Price as booked
 ☐ Price with no penalty

Passenger Information:

Name	Passenger Code	Ticket Number
☒ FISH/FRED	ADT	1259901728215

Ticket Number: 1259901728215
 Passenger Description must match PTC on original ticket.
 Description: **ADT - Adult**

[View Original Ticket](#)
[Participating Carriers](#)

Flight	Class	Date	Route	Status	Time
☒ BA 56	S	15NOV	JNBLHR	HK	8:15 PM - 5:15 AM

Change Fee: Other
 Collection Method:
 Calculated Fares:

Public / Private Fares:

Search only for: Public and Airline PrivateFares
 Pseudo: XR7
 Account Code:

[Refresh](#)
[Continue](#)
[Cancel](#)

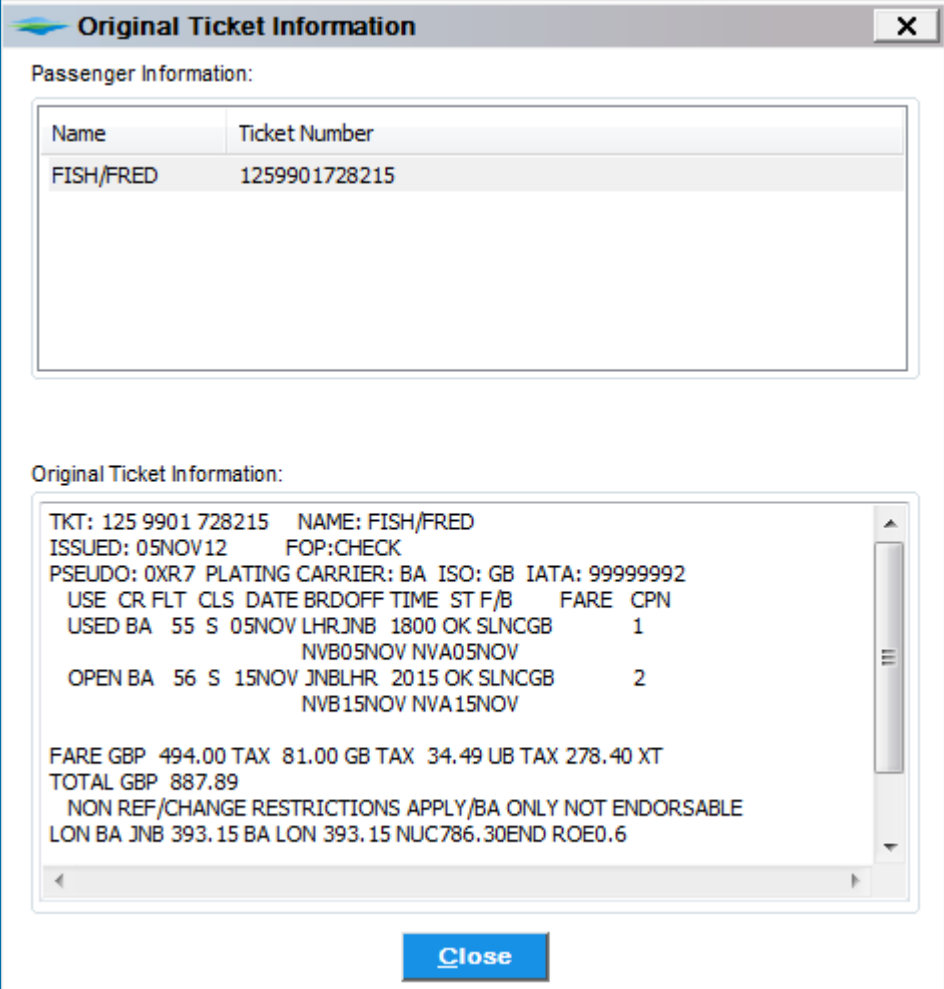
Name list - checked items will be included in quote, highlight item(s) to add passenger modifiers

The application will read the flown segments from the E-TKT, and the new segments indicated on the Request Screen.

Travelport Rapid Reprice will calculate the fare from the point of origin on the ticket and return the results, considering Cat 31 rules, and display the results for the entire new ticket, including the flown segments.

Rapid Reprice Results			
	Old Ticket	New Ticket	
Total Base / EQV Fare:	ADT GBP 494.00	ADT GBP 494.00	Total Add-Collect: GBP NOADC
Tax:	ADT GBP 393.89	ADT GBP 393.49	Total Change Fee: GBP 100.00
Priced As:	BOOKED		Change Fee Collection Method: OTHER
			PCC/Account Code: XR7
Baggage Allowance:	BAGGAGE ALLOWANCE ADT BA JNBLHR 1PC BAG 1 - NO FEE UPTO50LB/23KG AND UPTO81LI/208LCM BAG 2 - 565 ZAR UPTO50LB/23KG AND UPTO81LI/208LCM CARRY ON - CARRY ON DATA NOT AVAILABLE MYTRIPANDMORE.COM/BAGGAGEDetailsBA.BAGG		Rebook Segments:
			Waiver Applied:
Receive From:	p		
☐ Keep Window on Top			Continue Detail Cancel

Rapid Reprice Results (Per Passenger)			
Name	Passenger Code	Ticket Number	
FISH/FRED	ADT	1259901728215	
Passenger 1 of 1			
Priced As:	BOOKED	Net Add-Collect:	GBP NOADC
PCC/Account Code:	XR7	Total Refund:	
Waiver Applied:		Total Add Collect:	
Rebook Segments:		Total Change Fee:	GBP 100.00
		Change Fee Collection Method:	OTHER
	Old Ticket	New Ticket	
Base / EQV Fare:	ADT GBP 494.00	ADT GBP 494.00	Tax Breakdown
Tax:	ADT GBP 393.89	ADT GBP 393.49	
BSR:			
Baggage Old:	1PC + 1PC		
Baggage New:	1PC		
Fare Basis Old:	SLNCGB + SLNCGB		
Fare Basis New:	SLNCGB + SLNCGB		
Fare Construction Old:	LON BA JNB 393.15 BA LON 393.15 NUC786.30END ROE0.628254		
Fare Construction New:	LON BA JNB 393.15BA LON393.15NUC786.30END ROE.628254		
NVB/NVA Old:	05NOV12 + 15NOV12 / 05NOV12 + 15NOV12		
NVB/NVA New:	05NOV12 + 16NOV12 / 05NOV12 + 16NOV12		
Endorsement Old:	NON REF/CHANGE RESTRICTIONS APPLY/BA ONLY NOT ENDORSABLE		
Endorsement New:	NON REF/CHANGE RESTRICTIONS APPLY/BA ONLY NOT ENDORSABLE		
View Original Ticket			Close



Original Ticket Information [X]

Passenger Information:

Name	Ticket Number
FISH/FRED	1259901728215

Original Ticket Information:

```

TKT: 125 9901 728215  NAME: FISH/FRED
ISSUED: 05NOV12      FOP:CHECK
PSEUDO: 0XR7 PLATING CARRIER: BA ISO: GB IATA: 99999992
USE CR FLT CLS DATE BRDOFF TIME ST F/B  FARE  CPN
USED BA  55 S 05NOV LHRJNB 1800 OK SLNCGB      1
                      NVB05NOV NVA05NOV
OPEN BA  56 S 15NOV JNBLHR 2015 OK SLNCGB      2
                      NVB15NOV NVA15NOV

FARE GBP 494.00 TAX 81.00 GB TAX 34.49 UB TAX 278.40 XT
TOTAL GBP 887.89
NON REF/CHANGE RESTRICTIONS APPLY/BA ONLY NOT ENDORSABLE
LON BA JNB 393.15 BA LON 393.15 NUC786.30END ROE0.6
  
```

[Close](#)

“Close” this window to return to the “Results” screen, and add a Received From value.

Click on “Continue” to display the Issue Now or Issue Later prompt.

You can continue with the completion of this exchange referring to previous examples.

Example 9: Exchange Conjunctive Tickets

When reissuing a conjunctive ticket the procedure is exactly the same. Travelport Rapid Reprice will pick up the ticket number and apply the details from there.

1.1HIGGINS/RACHELMS									
1.	EK	164	M	01OCT	DUBDXB	HK1	2220	#0850	O* E WE/TH1
2.	EK	412	M	02OCT	DXBSYD	HK1	1015	#0605	O* E TH/FR1
3.	ARNK								
4.	EK	421	M	24OCT	PERDXB	HS1	2220	#0525	O E FR/SA3
5.	EK	161	M	25OCT	DXBDUB	HS1	0715	1205	O E SA 3

The Perth to Dublin flight has been changed to 24/25October. The class is still available so there is no class change.

Launch Travelport Rapid Reprice:

☒ Price as Best Buy in same cabin
 ☐ Price as booked
 ☐ Price with no penalty

☐ Exclude Economy Unbundled Fares

Passenger Information:

NAME	PASSENGER CODE	TICKET NUMBER
☒ HIGGINS/RACHELMS	ADT	1769901916700

Ticket Number

1769901916700

VIEW ORIGINAL TICKET

Passenger Description must match PTC on original ticket

PARTICIPATING CARRIERS

Description

ADT - Adult

Use PTC Only

FLIGHT	CLASS	DATE	ROUTE	STATUS	TIME
☒ EK 164	M	01OCT	DUBDXB	HK	22:20 - 08:50
☒ EK 412	M	02OCT	DXBSYD	HK	10:15 - 06:05
☒ EK 421	M	24OCT	PERDXB	HS	22:20 - 05:25
☒ EK 161	M	25OCT	DXBDUB	HS	07:15 - 12:05

Change Fee

Collection Method: Other

Calculated Fares:

Public / Private Fares:

Search only for:

Pseudo:

Account

Public and Airline PrivateFares

3GG

Currency Override:

Currency Code:

REFRESH

CONTINUE

CANCEL

“Other” is the collection method in this example which indicates that it is not EMD-S or TAX. It is your responsibility to ensure the correct collection method is used.

Only the first ticket number is displayed; however the exchange will involve the conjunctive ticket number associated with the first ticket number.

Rapid Reprice Results			
	Old	New	
Total Base / EQV Fare:	ADT EUR 819.00	ADT EUR 819.00	Total Add-Collect: EUR NOADC
Tax:	ADT EUR 491.73	ADT EUR 491.73	Total Change Fee: EUR 100.00
Priced As:	BOOKED		Change Fee Collection Method: OTHER
			PCC/Account Code: 3GG
Baggage Allowance:	BAGGAGE ALLOWANCE ADT EK DUBSYD 30K 1 CHGS MAY APPLY IF BAGS EXCEED TTL WT ALLOWANCE 2 CHGS MAY APPLY IF BAGS EXCEED TTL WT ALLOWANCE MYTRIPANDMORE.COM/BAGGAGEDETAILSEK.BAGG EK PERDUB 30K		Rebook Segments:
			Waiver Applied:
Receive From:			
☐ Keep Window on Top CONTINUE DETAIL CANCEL 			

Click “Detail” and “Tax Breakdown” This will display details and tax information.

Rapid Reprice Results (Per Passenger)			
NAME	PASSENGER CODE	TICKET NUMBER	
HIGGINS/RACHELMS	ADT	1769901916700	
Passenger 1 of 1			
Priced As:	BOOKED		Net Add-Collect: EUR NOADC
PCC/Account Code:	3GG		Total Refund:
Waiver Applied:			Total Add Collect:
Rebook Segments:			Total Change Fee: EUR 100.00
			Change Fee Collection Method: OTHER
	Old Ticket	New Ticket	
Base / EQV Fare:	ADT EUR 819.00	ADT EUR 819.00	TAX BREAKDOWN
Tax:	ADT EUR 491.73	ADT EUR 491.73	
BSR:			
Baggage Old:	30K + 30K + 30K + 30K		
Baggage New:	30K + 30K + 30K + 30K		
Fare Basis Old:	MKX1YIE1 + MKX1YIE1 + MKX1YIE1 + MKX1YIE1		
Fare Basis New:	MKX1YIE1 + MKX1YIE1 + MKX1YIE1 + MKX1YIE1		
Fare Construction Old:	DUB EK X/DXB EK SYD 559.53 /-PER EK X/DXB EK DUB 559.53 NUC1119.06END ROE0.731857		
Fare Construction New:	DUB EK X/DXB EK SYD 559.53 /-PER EK X/DXB EK DUB 559.53 NUC1119.06END ROE.731857		
NVB/NVA Old:	01OCT14 + 02OCT14 + 19OCT14 + 20OCT14 / 01OCT14 + 02OCT14 + 19OCT14 + 20OCT14		
NVB/NVA New:	01OCT14 + 02OCT14 + 24OCT14 + 25OCT14 / 01OCT14 + 02OCT14 + 24OCT14 + 25OCT14		
Endorsement Old:	NON-END/SKYWARDS SAVER//VALID ON EK/WPID 40576		
Endorsement New:	NONREF NON-END/SKYWARDS SAVER//VALID ON EK/WPID 40576		
VIEW ORIGINAL TICKET CLOSE			

Tax Breakdown																											
Old Ticket Taxes:		New Ticket Taxes:																									
<table border="1"> <thead> <tr> <th>Tax Code</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td>AU</td> <td>36.12</td> </tr> <tr> <td>UP</td> <td>12.97</td> </tr> <tr> <td>WG</td> <td>4.06</td> </tr> <tr> <td>WY</td> <td>28.58</td> </tr> <tr> <td>YQ</td> <td>410.00</td> </tr> </tbody> </table>		Tax Code	Amount	AU	36.12	UP	12.97	WG	4.06	WY	28.58	YQ	410.00	<table border="1"> <thead> <tr> <th>Tax Code</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td>AU</td> <td>36.12</td> </tr> <tr> <td>UP</td> <td>12.97</td> </tr> <tr> <td>WG</td> <td>4.06</td> </tr> <tr> <td>WY</td> <td>28.58</td> </tr> <tr> <td>YQ</td> <td>410.00</td> </tr> </tbody> </table>		Tax Code	Amount	AU	36.12	UP	12.97	WG	4.06	WY	28.58	YQ	410.00
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Tax Code	Amount																										
Tax Code	Amount																										
CLOSE																											

The additional collection is calculated for the new ticket fare. The procedure to complete the exchange ticket is similar to the other examples in this guide.

Example 10: Exchange with an Additional Collection and a Change Fee collected as an EMD-S

Original Itinerary

1.1EKTEST/JANMR									
1.	AY	831	M	01SEP	HELLHR	HK1	0800	0910	O* E MO
2.	AY	832	M	10SEP	LHRHEL	HK1	1020	1515	O* E WE

New itinerary:

1.1EKTEST/JANMR									
1.	AY	831	M	01SEP	HELLHR	HK1	0800	0910	O* E MO
2.	AY	832	K	11SEP	LHRHEL	HS1	1020	1515	O E TH

The return date is no longer available in M class and so the passenger need to upgrade to a higher fare.

☐ Price as Best Buy in same cabin
 ☒ Price as booked
 ☐ Price with no penalty

☐ Exclude Economy Unbundled Fares

Passenger Information:

NAME	PASSENGER CODE	TICKET NUMBER
☒ EKTEST/JANMR	ADT	1059902217248

Ticket Number

Passenger Description must match PTC on original ticket

Description

☐ Use PTC Only

[VIEW ORIGINAL TICKET](#)

[PARTICIPATING CARRIERS](#)

FLIGHT	CLASS	DATE	ROUTE	STATUS	TIME
☒ AY 831	M	01SEP	HELLHR	HK	08:00 - 09:10
☒ AY 832	K	11SEP	LHRHEL	HS	10:20 - 15:15

Change Fee

Collection Method:

Calculated Fares:

Public / Private Fares:

Search only for:

Pseudo:

Account

Currency Override:

Currency Code:

REFRESH

CONTINUE

CANCEL

Select EMD-S as the change fee collection method.

Click on “Continue”. The application will collect the original issue data for each passenger from the ETRs and the new itinerary data.

In the example above, you have EMD-S as your method to collect the Change Fee. This will be sent along with all the other information to Rapid Reprice.

Rapid Reprice Results		X	
	Old	New	
Total Base / EQV Fare:	ADT EUR 600.00 /EQV: GBP 498.00	ADT EUR 650.00 /EQV: GBP 539.00	Total Add-Collect: GBP 43.45
Tax:	ADT GBP 123.10	ADT GBP 125.55	Total Change Fee: GBP 41.00
			Change Fee Collection Method: COLLECT AS EMD-S
Priced As:	BOOKED	Rebook Segments:	PCC/Account Code: B6N
		Waiver Applied:	
Baggage Allowance:	BAGGAGE ALLOWANCE ADT AY HELHR 1PC BAG 1 - NO FEE UPTO50LB/23KG AND UPTO62LI/158LCM BAG 2 - 40.00 EUR UPTO50LB/23KG AND UPTO62LI/158LCM MYTRIPANDMORE.COM/BAGGAGEDetailsAY.BAGG AY LHRHEL 1PC		
Receive From:			
☐ Keep Window on Top		CONTINUE DETAIL CANCEL	

Rapid Reprice will apply the Category 31 – Voluntary Change Rules for the fare on the original ticket, analyze the requested change and return the results for the new ticket. The application displays the results in the Rapid Reprice Results screen.

The Results that are displayed on this screen include:

- The original base fare (and EQV fare if applicable)
- The total taxes collected on the original ticket
- The new base fare
- The total of the taxes that apply to the new ticket
- Any Add-Collect or Refund Amount
- Amount of any Change Fee
- Method of collection of the Change Fee as indicated by you on the request screen, In this example, the Change Fee will be collected as an EMD-S.
- PCC and any applicable Account Code
- Pricing option as indicated by you on the request screen
- Any rebook information
- Any waiver information
- Full Baggage Allowance information

Complete details (for each passenger) can be displayed by clicking on the “Detail” button.

Options are available to display the “Tax Breakdown” and the Original E-Ticket:

Rapid Reprice Results (Per Passenger)

NAME	PASSENGER CODE	TICKET NUMBER
EKTEST/JANMR	ADT	1059902217248

Passenger 1 of 1
Priced As:
PCC/Account Code:
Waiver Applied:
Rebook Segments:

Net Add-Collect: **GBP 43.45**
Total Refund:
Total Add Collect:
Total Change Fee:
Change Fee Collection Method:

Old Ticket		New Ticket	
Base / EQV Fare:	ADT EUR 600.00 /EQV: GBP 498.00	ADT EUR 650.00 /EQV:	
Tax:	ADT GBP 123.10	ADT GBP 125.55	
BSR:		0.829256	
Baggage Old:	1PC + 1PC		
Baggage New:	1PC + 1PC		
Fare Basis Old:	MVA2FI + MVA2FI		
Fare Basis New:	MVA2FI + KVA2FI		
Fare Construction Old:	HEL AY LON 409.91 AY HEL 409.91 NUC819.82END ROE0.731857		
Fare Construction New:	HEL AY LON 409.91AY HEL478.23NUC888.14END ROE.731857		
NVB/NVA Old:			
NVB/NVA New:			
Endorsement Old:	CHNG EUR50/REF RESTR		
Endorsement New:	NON-REFUNDABLE/536.00BGBP		

Tax Breakdown

Old Ticket Taxes:		New Ticket Taxes:																													
<table border="1"> <thead> <tr> <th>Tax Code</th> <th>Amount</th> </tr> </thead> <tbody> <tr><td>DQ</td><td>3.90</td></tr> <tr><td>FI</td><td>7.30</td></tr> <tr><td>GB</td><td>13.00</td></tr> <tr><td>UB</td><td>28.30</td></tr> <tr><td>XU</td><td>1.00</td></tr> <tr><td>YR</td><td>69.60</td></tr> </tbody> </table>		Tax Code	Amount	DQ	3.90	FI	7.30	GB	13.00	UB	28.30	XU	1.00	YR	69.60	<table border="1"> <thead> <tr> <th>Tax Code</th> <th>Amount</th> </tr> </thead> <tbody> <tr><td>DQ</td><td>3.90</td></tr> <tr><td>FI</td><td>7.30</td></tr> <tr><td>GB</td><td>13.00</td></tr> <tr><td>UB</td><td>28.30</td></tr> <tr><td>XU</td><td>1.00</td></tr> <tr><td>YR</td><td>69.20</td></tr> </tbody> </table>		Tax Code	Amount	DQ	3.90	FI	7.30	GB	13.00	UB	28.30	XU	1.00	YR	69.20
Tax Code	Amount																														
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XU	1.00																														
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<table border="1"> <thead> <tr> <th>Tax Code</th> <th>Amount</th> </tr> </thead> <tbody> <tr><td>YR</td><td>0.40</td></tr> </tbody> </table>		Tax Code	Amount	YR	0.40	<table border="1"> <thead> <tr> <th>Tax Code</th> <th>Amount</th> </tr> </thead> <tbody> <tr><td>UB</td><td>2.85</td></tr> </tbody> </table>		Tax Code	Amount	UB	2.85																				
Tax Code	Amount																														
YR	0.40																														
Tax Code	Amount																														
UB	2.85																														

Refund Taxes:

New Taxes:

Change fee is EUR 50.00, the BSR is .829256 therefore the Total change fee in local GBP is 41.00.

The difference in price is EUR50.00 again this equates to GBP41.00 we also need to collect GBP 2.85, this would mean we need to collect GBP43.85 however there is a tax refund of .40p. Subtracting the .40p from the 42.85 returns a Net add collect of GBP 43.45.

Close out of the optional screens and back to the results screen, once you are happy with the results click “Continue”.

Exchange Issue Confirmation

Please proceed for Exchange

Ticketing Modifiers:

In this example we have chosen EMD-S as the method of collection, EMD-S can only be issued in connection with the related ticket number therefore we MUST choose “ISSUE NOW”

Additional Collection

Exchange Screen Information:

*EX **TICKET FOR**: EKTEST/JANMR PSGR 1/1
 NEW FARE: EUR 650.00 EQUIV: GBP 539.00
 TX1: 2.85 UB TX2: 0.00 TX3: 0.00 TX4: 0.00
 EXCH TICKET: TICKET NUMBER THRU TICKET NUMBER NO. CPNS
 .10599022172480 ., 02
 COUPONS FOR TKT1:12.. TKT2:.... TKT3:.... TKT4:....
 PD TAXES 1:13.00..GB 2:28.30..UB 3:3.90..DQ 4:7.30..FI
 PD TAXES 5:1.00..XU 6:69.20..YR 7:..... 8:.....
 TTL VALUE: GBP498.40.. BSR:..... ORIG FOP: CK.....
 ORIG ISSUE: TICKET NUMBER ORG/DES CITY DATE IATA CODE
 HEL/HEL -LON -10MAR14 -9123456

TOTAL ADD COLLECT GBP 43.45

☐ Use Original Credit Card FOP

Form of Payment 1
 Cash Amount 43.45

Form of Payment 2
 --None Selected-- Amount

Form of Payment 3
 --None Selected-- Amount

ORIG FOP: CK

Total to be collected: 43.45
 Amount Collected: 43.45
 Difference Remaining: 0.00

CONTINUE **CANCEL**

The original form of payment was cash and we can leave this and click “Continue” otherwise click on the drop down menu for other options.

Rapid Reprice

✓ TICKET MODIFIERS UPDATED

OK

Click “OK”

Rapid Reprice - Ticketing

✓ Ticket has issued successfully.

OK

Click “OK”

As you have chosen the change fee as EMD-S, the application will launch an assisted EMD-S creation pop-up for the EMD-S Service Segment(s).

This screen will be displayed after the new ticket is issued.

NAME	PASSENGER CODE	OLD TICKET NUMBER	NEW TICKET NUMBER
☒ EKTEST/JAN...	ADT	1059902217248	1059902217250

SVC Segment Detail

Name: EKTEST/JANMR PTC: ADT

Carrier: AY RFI Code: D

Departure: HEL RFI Sub Code: 992 [CODE LOOKUP](#)

Date: 12SEP Amount in Local Currency: 41.00

EMD Type: TICKET AMENDMENT FEE

Host Command: 05VCAYEK1HEL12SEP-N1/D/992/TICKET AMENDMENT FEE/41.00

OK CANCEL

The RFI Sub Code is automatically pre-populated.

- Any pre-populated RFI Sub-Code will be able to be edited by the user.
- For any new carrier whose RFI Sub Code has not been mapped, a blank RFISC field and a blank EMD Type field will be displayed and it will be the users responsibility to add the correct RFISC code and description in the "EMD Type" box. The "Code Lookup" button will launch the Travelport information page for EMD-S
- In case any carrier has multiple RFISCs, both will be populated in a drop down and user will need to select the appropriate RFISC to proceed further. This may be the case if the carrier uses different RFISCs for domestic and international travel.

If there is more than 1 passenger in the PNR, the application will automatically apply the same RFI Sub Code to each passenger on the PNR.

The application will also create the Host Command SVC segment with the data supplied on this screen.

Once this FIF is complete click “OK”

Rapid Reprice - EMD Issue

Penalty Fee Amount: GBP 41.00

Name: EKTEST/JANMR

Related Ticket Number: 1059902217250

Tax Code:

Tax Amount:

COMM: 0.00 ☒ Amount ☐ Percentage

Other Modifiers:

Orig FOP: CK

FOP Details:

☐ Use Original Credit Card FOP

☒ Credit Card

Card Type: Card Number: Expiry Date: MM: YY: Authorization Code:

☐ Cheque/Check

☒ Cash

☐ Other: --NONE SELECTED--

Host Command: EMDI/SMB/IC1059902217250/ZA0.00/FS

OK **CANCEL**

You will need to complete any additional applicable fill-ins and verify the pre-populated information on this screen. When the OK button is clicked, the EMD-S will be issued and the following screen will be displayed.

Success - EMD Issue

✓ EMD Issued successfully

OK

As you click “OK” You will receive the prompt:

Rapid Reprice - Delete SVC segment

SVC SEGMENT DETAILS:

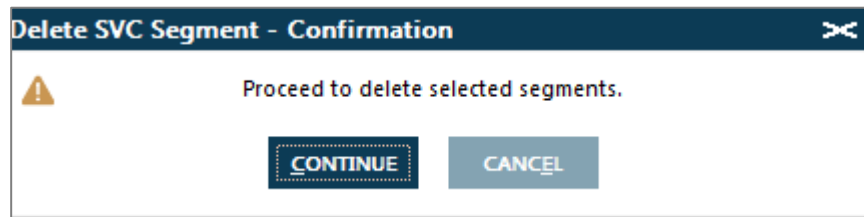
SEG NO.	CARRIER	STATUS	DATE	CITY	RFI CODE/SUBCODE	EMD INFORMATION
☒ 03	AY	HI	12SEP	HEL	D/992	TICKET AMENDMENT FEE/NM-EKTEST/JANMF 1059902217250 C1/41.00/GBP

REFRESH **DELETE** **EXIT**

Part of the process of issuing an EMD requires an automatic service segment to be added to the itinerary.

The Rapid Reprice process also automatically makes the deletion of this segment easy. Place a tick against the segment and click Delete.

A final prompt requiring confirmation of the action, by clicking “Continue” The Service segment is deleted and the Rapid Reprice process is complete.



To view the document information and verify the refunds or change fees enter:

***DI**

```
>|  
DOCI-FREE TEXT-ADT GBP0.40 REFUND AMOUNT  
2. FREE TEXT-ADT GBP41.00 CHANGE FEE
```

HMPR

105D9999901308	EKTEST/JANMR	41.00	0.00	0.00	FS
----------------	--------------	-------	------	------	----

Example 11: Exchange with a Refundable Balance issued as an EMD with original FOP as Credit Card.

This example will show a step by step approach to exchanging a ticket with a refundable balance to be collected by an EMD with Finnair.

Original itinerary and ticket:

Travelport Smartpoint - Window 1

5QN12I/88 XDBKR C001886 AG 99999992 11MAR
1.1REISSUE/EMDREFUND
1. AY 5 J 31MAR HELJFK HK1 1410 1550 O* E MO
2. AY 6 J 04APR JFKHEL HK1 1740 #0850 O* E FR/SA

*ALL *P *FOP *TD *FF *VL *SI *HTI *HTE *PI

TKT: 105 9901 440304 NAME: REISSUE/EMDREFUND
CC: CAXXXXXXXXXXXXX7778
ISSUED: 11MAR14 FOP:CAXXXXXXXXXXXXX7778-B908
PSEUDO: 5Y9E PLATING CARRIER: AY ISO: GB IATA: 99999992
USE CR FLT CLS DATE BRDOFF TIME ST F/B FARE CPN
OPEN AY 5 J 31MAR HELJFK 1410 OK J2ERD1 1
OPEN AY 6 J 04APR JFKHEL 1740 OK J2ERD1 2

FARE EUR 5114.00 TAX 3.90 DQ TAX 7.30 FI TAX 318.90 XT
TOTAL GBP 4571.10
EQUIV GBP 4241.00

HEL AY NYC 3493.85 AY HEL 3493.85 NUC6987.70END ROE
0.731857 XT 1.00XU1.50AY21.20US3.00XA4.20XY3.30YC28
2.00YR2.70XF JFK4.5
RLOC 1G 5QN12I 1A 6PB5ZP

Both segments have been changed and Rapid Reprice has been started.

☒ Price as Best Buy in same cabin
 ☐ Price as booked
 ☐ Price with no penalty

☐ Exclude Economy Unbundled Fares

Passenger Information:

NAME	PASSENGER CODE	TICKET NUMBER
☒ REISSUE/EMDREFUN	ADT	1059901440304

Ticket Number

Passenger Description must match PTC on original ticket

Description
☐ Use PTC Only

FLIGHT	CLASS	DATE	ROUTE	STATUS	TIME
☒ AY 5	J	28MAR	HELJFK	HK	2:10 PM - 4:55 PM
☒ AY 6	J	07APR	JFKHEL	HK	5:40 PM - 8:50 AM

Change Fee Collection Method:

Calculated Fares:

Public / Private Fares:

Search only for:

Pseudo:

Account:

Currency Override:

Currency Code:

Click "Continue"

Rapid Reprice Results screen indicates a Refund Due of GBP 1755.20.

Note: Although this carrier allows EMD for refundable amounts it is important to check that there are no new taxes to be paid as if there are any new taxes to be collected you cannot process the refund via EMD-S.

Rapid Reprice Results (Per Passenger)		
NAME	PASSENGER CODE	TICKET NUMBER
REISSUE/EMDREFUN	ADT	1059901440304

Passenger 1 of 1

Priced As:

PCC/Account Code:

Waiver Applied:

Rebook Segments:

Net Refund Due: **GBP 1755.20**

Total Refund:

Total Add Collect:

Total Change Fee:

Change Fee Collection Method:

	Old Ticket	New Ticket
Base / EQV Fare:	ADT EUR 5114.00 /EQV: GBP 4241.00	ADT EUR 2987.00 /EQV: GBP 2477.00
Tax:	ADT GBP 330.10	ADT GBP 327.90
BSR:		0.829256

Baggage Old:

Baggage New:

Fare Basis Old:

Fare Basis New:

Fare Construction Old:

Fare Construction New:

NVB/NVA Old:

NVB/NVA New:

Endorsement Old:

Endorsement New:

[TAX BREAKDOWN](#)

[VIEW ORIGINAL TICKET](#) [CLOSE](#)

Check that there are no new taxes to be collected by clicking on “TAX Breakdown”.

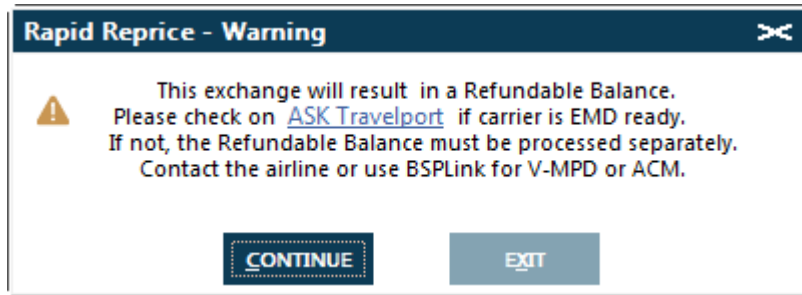
Tax Breakdown																																					
Old Ticket Taxes: <table border="1"> <thead> <tr> <th>Tax Code</th> <th>Amount</th> </tr> </thead> <tbody> <tr><td>AY</td><td>1.50</td></tr> <tr><td>DQ</td><td>3.90</td></tr> <tr><td>FI</td><td>7.30</td></tr> <tr><td>US</td><td>21.20</td></tr> <tr><td>XA</td><td>3.00</td></tr> <tr><td>XF</td><td>2.70</td></tr> </tbody> </table> Refund Taxes: <table border="1"> <thead> <tr> <th>Tax Code</th> <th>Amount</th> </tr> </thead> <tbody> <tr><td>US</td><td>0.40</td></tr> <tr><td>YR</td><td>1.80</td></tr> </tbody> </table>	Tax Code	Amount	AY	1.50	DQ	3.90	FI	7.30	US	21.20	XA	3.00	XF	2.70	Tax Code	Amount	US	0.40	YR	1.80	New Ticket Taxes: Paid Taxes: <table border="1"> <thead> <tr> <th>Tax Code</th> <th>Amount</th> </tr> </thead> <tbody> <tr><td>AY</td><td>1.50</td></tr> <tr><td>DQ</td><td>3.90</td></tr> <tr><td>FI</td><td>7.30</td></tr> <tr><td>US</td><td>20.80</td></tr> <tr><td>XA</td><td>3.00</td></tr> <tr><td>XF</td><td>2.70</td></tr> </tbody> </table> New Taxes: <table border="1"> <thead> <tr> <th>Tax Code</th> <th>Amount</th> </tr> </thead> <tbody> </tbody> </table>	Tax Code	Amount	AY	1.50	DQ	3.90	FI	7.30	US	20.80	XA	3.00	XF	2.70	Tax Code	Amount
Tax Code	Amount																																				
AY	1.50																																				
DQ	3.90																																				
FI	7.30																																				
US	21.20																																				
XA	3.00																																				
XF	2.70																																				
Tax Code	Amount																																				
US	0.40																																				
YR	1.80																																				
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FI	7.30																																				
US	20.80																																				
XA	3.00																																				
XF	2.70																																				
Tax Code	Amount																																				

[CLOSE](#)

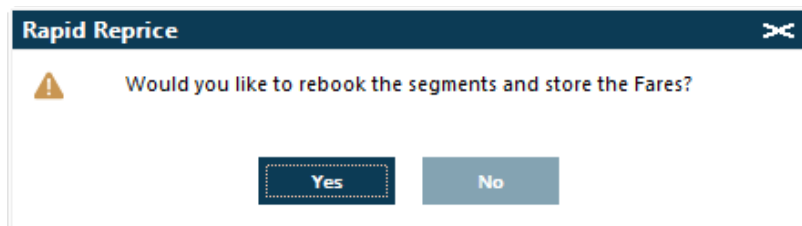
There are no new taxes to be collected therefore we can proceed with the refund via EMD.

Close out of the optional screens and click on “Continue”.

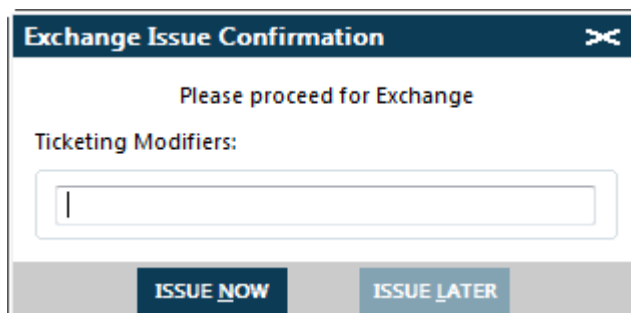
The following prompt advising the agent to check once more if the carrier is EMD ready.



Click "Continue" the system is advising to rebook the segments and store the fare.



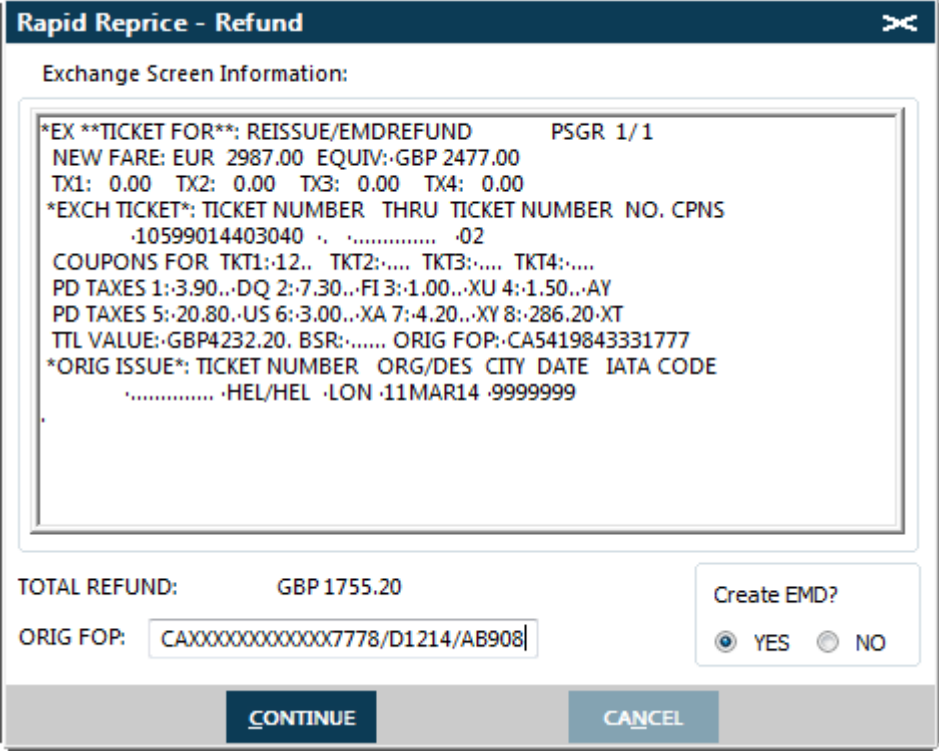
Select "YES"



Issue Now.

Refund exchange screen is displayed. The YES radio button on the Create EMD box will be populated by default.

You can click on “Continue” to proceed.



Rapid Reprice - Refund

Exchange Screen Information:

```
*EX **TICKET FOR*: REISSUE/EMDREFUND      PSGR 1/1
NEW FARE: EUR 2987.00 EQUIV: GBP 2477.00
TX1: 0.00 TX2: 0.00 TX3: 0.00 TX4: 0.00
*EXCH TICKET*: TICKET NUMBER THRU TICKET NUMBER NO. CPNS
.10599014403040 ., ..... 02
COUPONS FOR TKT1:12.. TKT2:.... TKT3:.... TKT4:....
PD TAXES 1:3.90..DQ 2:7.30..FI 3:1.00..XU 4:1.50..AY
PD TAXES 5:20.80..US 6:3.00..XA 7:4.20..XY 8:286.20XT
TTL VALUE: GBP4232.20. BSR:..... ORIG FOP: CA5419843331777
*ORIG ISSUE*: TICKET NUMBER ORG/DES CITY DATE IATA CODE
..... HEL/HEL LON 11MAR14 99999999
```

TOTAL REFUND: GBP 1755.20

ORIG FOP: CAXXXXXXXXXXXXX7778/D1214/AB908

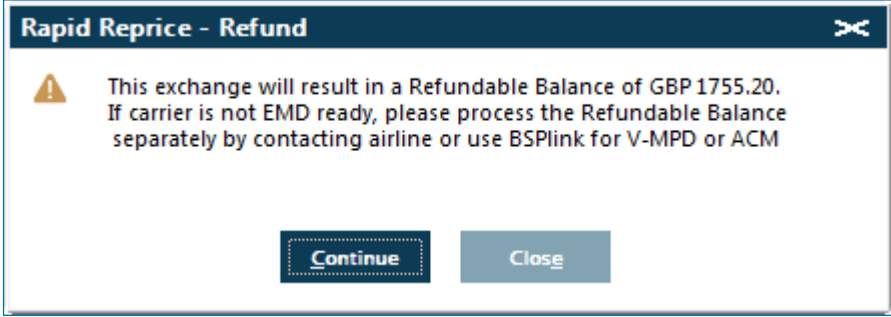
Create EMD?
☒ YES ☐ NO

CONTINUE **CANCEL**

The original Form of Payment was credit card and this is displayed.

Note: You will need to speak to your office manager who needs to change your settings to enable the credit card details to be “Unmasked”.

Click “Continue”

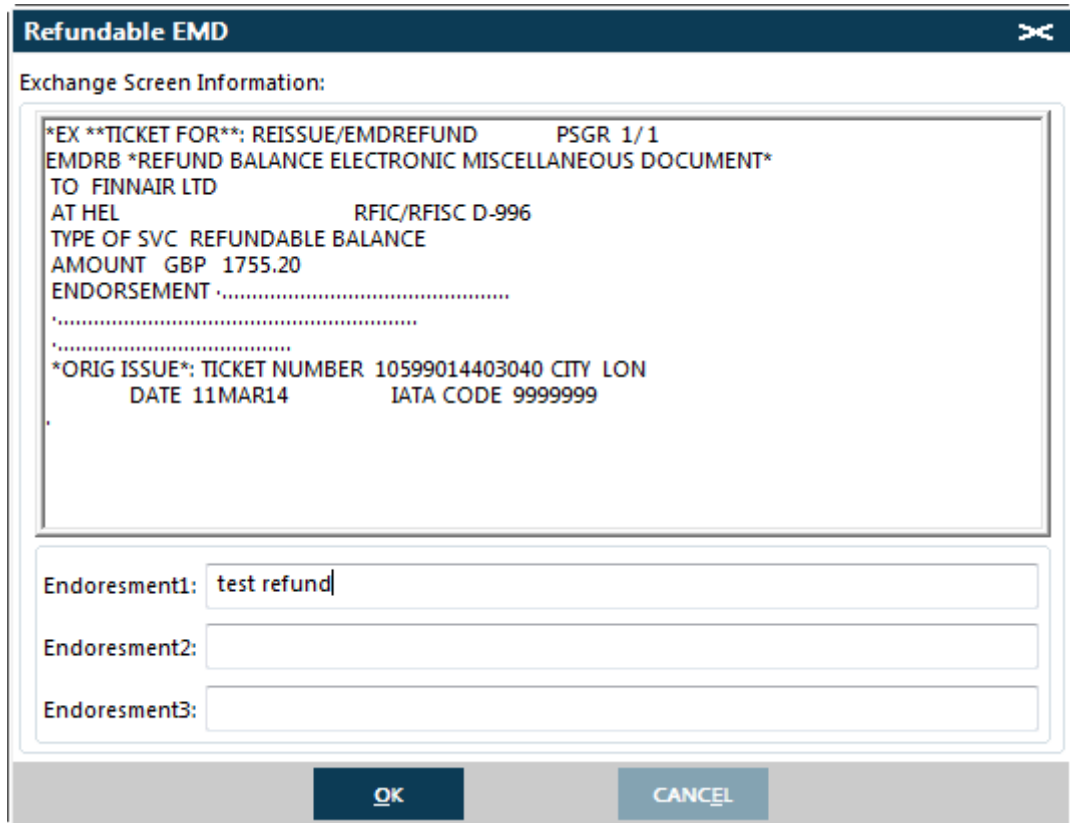


Rapid Reprice - Refund

 This exchange will result in a Refundable Balance of GBP 1755.20. If carrier is not EMD ready, please process the Refundable Balance separately by contacting airline or use BSPlink for V-MPD or ACM

Continue **Close**

The Refundable EMD details are populated and the only editable area is the endorsements area.



The dialog box is titled "Refundable EMD" and contains a section for "Exchange Screen Information". This section displays the following text: *EX **TICKET FOR**: REISSUE/EMDREFUND PSGR 1/1, EMDRB *REFUND BALANCE ELECTRONIC MISCELLANEOUS DOCUMENT* TO FINNAIR LTD, AT HEL RFIC/RFISC D-996, TYPE OF SVC REFUNDABLE BALANCE, AMOUNT GBP 1755.20, ENDORSEMENT, *ORIG ISSUE*: TICKET NUMBER 10599014403040 CITY LON, DATE 11MAR14 IATA CODE 9999999. Below this information are three input fields for endorsements. The first field, labeled "Endoresment1:", contains the text "test refund". The other two fields are empty. At the bottom of the dialog are "OK" and "CANCEL" buttons.

Refundable EMD

Exchange Screen Information:

*EX **TICKET FOR*: REISSUE/EMDREFUND PSGR 1/1
EMDRB *REFUND BALANCE ELECTRONIC MISCELLANEOUS DOCUMENT*
TO FINNAIR LTD
AT HEL RFIC/RFISC D-996
TYPE OF SVC REFUNDABLE BALANCE
AMOUNT GBP 1755.20
ENDORSEMENT
ORIG ISSUE: TICKET NUMBER 10599014403040 CITY LON
DATE 11MAR14 IATA CODE 9999999

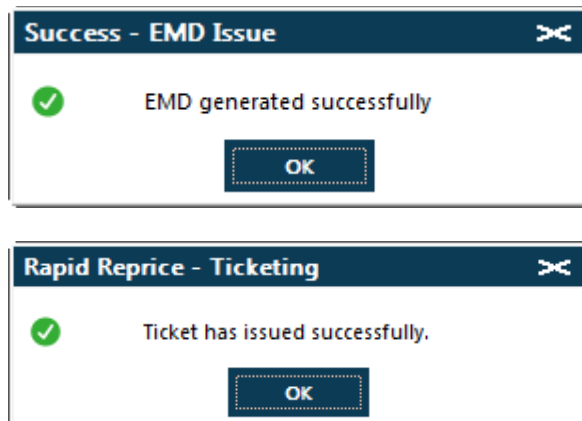
Endoresment1: test refund

Endoresment2:

Endoresment3:

OK CANCEL

Click "OK"



Two success messages are shown. The first is titled "Success - EMD Issue" and displays a green checkmark icon followed by the text "EMD generated successfully". Below this is an "OK" button. The second is titled "Rapid Reprice - Ticketing" and displays a green checkmark icon followed by the text "Ticket has issued successfully.". Below this is an "OK" button.

Success - EMD Issue

✓ EMD generated successfully

OK

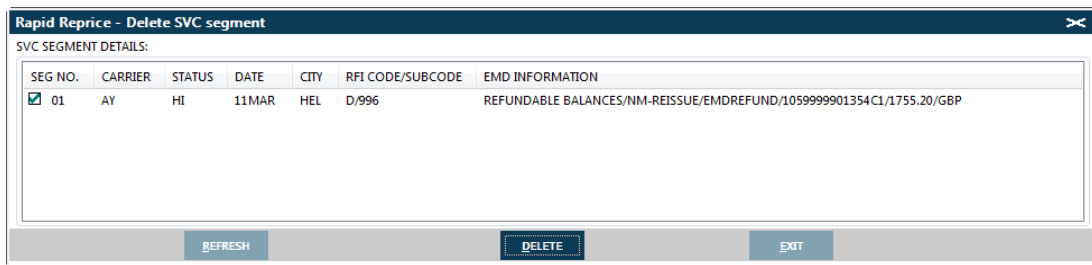
Rapid Reprice - Ticketing

✓ Ticket has issued successfully.

OK

As the EMD has been generated and the ticket has been issued, you receive the option to delete the service segment.

Place a tick on the segment and click on “Delete”. If you do not wish to delete you can click on “Refresh” to refresh the screen or “Exit” to return to the PNR.

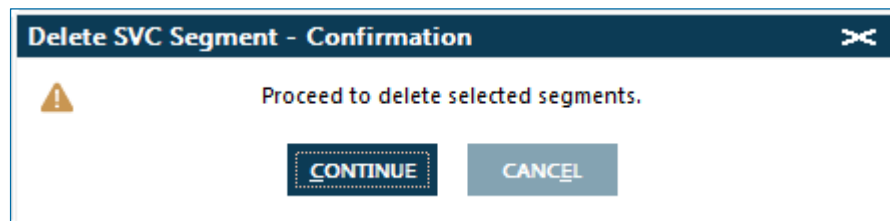


Rapid Reprice - Delete SVC segment

SVC SEGMENT DETAILS:

SEG NO.	CARRIER	STATUS	DATE	CITY	RFI CODE/SUBCODE	EMD INFORMATION
☒ 01	AY	HI	11MAR	HEL	D/996	REFUNDABLE BALANCES/NM-REISSUE/EMDREFUND/1059999901354CL/1755.20/GBP

Buttons: REFRESH, DELETE, EXIT



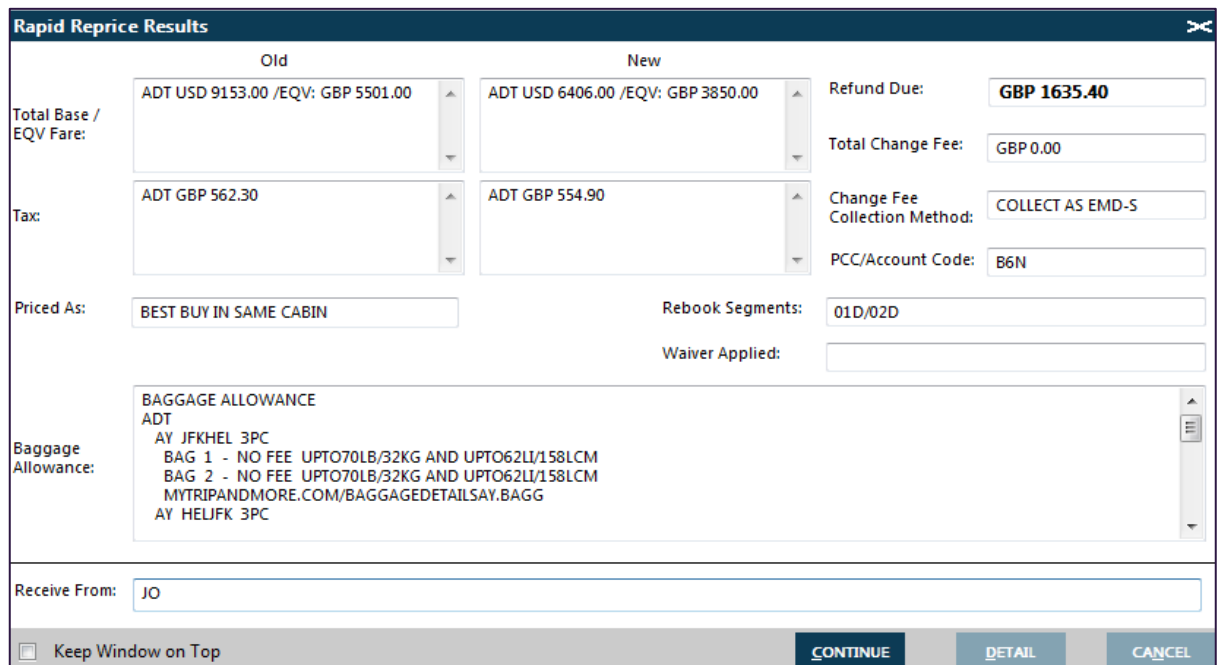
Delete SVC Segment - Confirmation

Proceed to delete selected segments.

Buttons: CONTINUE, CANCEL

Example 12: Exchange resulting in a Refundable Balance issued as EMD (Issue Now)

The following results screen indicates a refund is due.



Rapid Reprice Results

	Old	New	
Total Base / EQV Fare:	ADT USD 9153.00 /EQV: GBP 5501.00	ADT USD 6406.00 /EQV: GBP 3850.00	Refund Due: GBP 1635.40
Tax:	ADT GBP 562.30	ADT GBP 554.90	Total Change Fee: GBP 0.00
Priced As:	BEST BUY IN SAME CABIN		Change Fee Collection Method: COLLECT AS EMD-S
			PCC/Account Code: B6N
		Rebook Segments: 01D/02D	
		Waiver Applied:	
Baggage Allowance:	BAGGAGE ALLOWANCE ADT AY JFKHEL 3PC BAG 1 - NO FEE UPTO70LB/32KG AND UPTO62LI/158LCM BAG 2 - NO FEE UPTO70LB/32KG AND UPTO62LI/158LCM MYTRIPANDMORE.COM/BAGGAGEDETAILSAY.BAGG AY HELJFK 3PC		
Receive From:	JO		

Buttons: Keep Window on Top, CONTINUE, DETAIL, CANCEL

Rapid Reprice Results (Per Passenger)			
NAME	PASSENGER CODE	TICKET NUMBER	
EK/PERNILAMS	ADT	1059902378633	
Passenger 1 of 1			
Priced As:	BEST BUY IN SAME CABIN		
PCC/Account Code:	B6N		
Waiver Applied:			
Rebook Segments:	01D/02D		
Old Ticket		New Ticket	
Base / EQV Fare:	ADT USD 9153.00 /EQV: GBP 5501.00	ADT USD 6406.00 /EQV: GBP 554.90	
Tax:	ADT GBP 562.30	ADT GBP 554.90	
BSR:		0.601033	
Baggage Old:	3PC + 3PC		
Baggage New:	3PC + 3PC		
Fare Basis Old:	J1RTD1 + J1RTD1		
Fare Basis New:	DZ14RT + DZ14RT		
Fare Construction Old:	NYC AY HEL 4576.50 AY NYC 4576.50 NUC9153.00END ROE1.0		
Fare Construction New:	NYC AY HEL M3203.00AY NYCM3203.00NUC6406.00END ROE1.0		
NVB/NVA Old:			
NVB/NVA New:	01SEP14 + 05SEP14 / 01SEP14 + 05SEP14		
Endorsement Old:			
Endorsement New:	NON-REFUNDABLE/3796.59GBP		
Net Refund Due:		GBP 1635.40	
Total Refund:		GBP 1635.40	
Total Add Collect:			
Total Change Fee:		GBP 0.00	
Change Fee:		COLLECT AS EMD-S	
Tax Breakdown			
Old Ticket Taxes:		New Ticket Taxes:	
Tax Code	Amount	Tax Code	Amount
AY	1.50	AY	1.50
DQ	3.90	DQ	3.90
FI	7.30	FI	7.20
US	21.00	US	20.80
XA	3.00	XA	3.00
XF	2.70	XF	2.70
Refund Taxes:		New Taxes:	
Tax Code	Amount	Tax Code	Amount
FI	0.10		
US	0.20		
XY	0.10		
YR	7.00		
CLOSE			

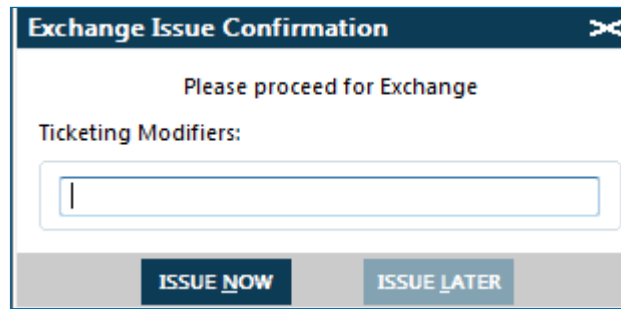
We can see there is a refund due, click Continue and the following prompt is displayed.

We have checked AY and they allow for refundable balances to be issued as EMD-S.

Rapid Reprice - Warning	
	This exchange will result in a Refundable Balance. Please check on ASK Travelport, if carrier is EMD ready. If not, the Refundable Balance must be processed separately. Contact the airline or use BSPLink for V-MPD or ACM.
CONTINUE EXIT	

The Ask Travelport link within the warning message will display EMD information for individual carriers and with this information you can make a decision whether to continue with the exchange process or to exit the application.

When you click on "Continue" the application will continue with the exchange process.



Exchange Issue Confirmation

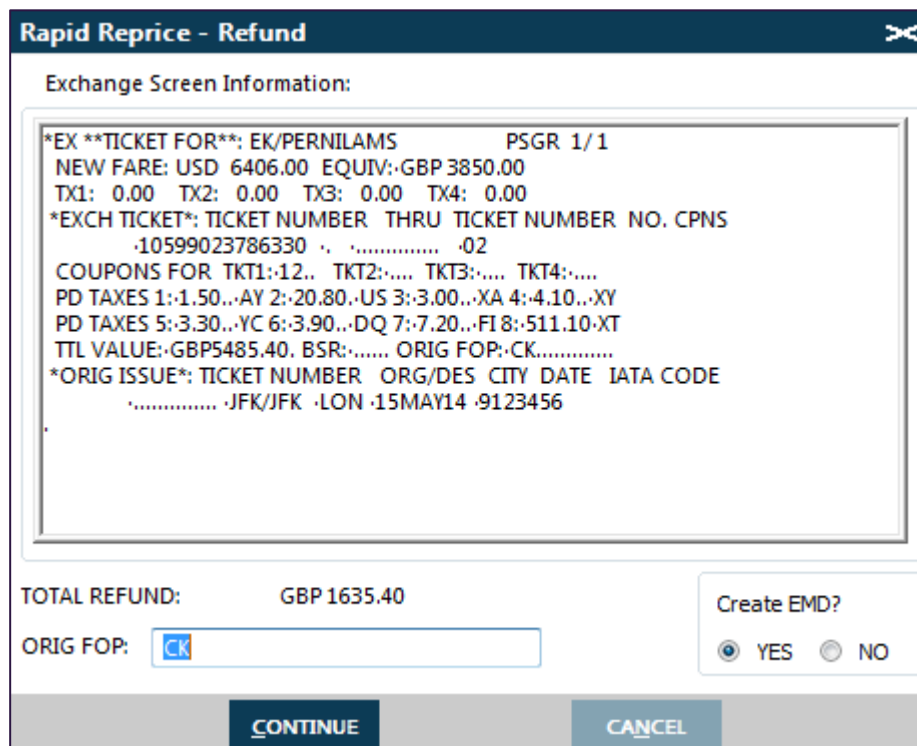
Please proceed for Exchange

Ticketing Modifiers:

ISSUE NOW **ISSUE LATER**

The application will display the Refund Exchange Screen. The current e-ticket exchange process will determine the refund due amount and provide the user an option to create an EMD-S for the Refundable Balance.

The exchange screen includes a box with Yes and No radio buttons to create the EMD:



Rapid Reprice - Refund

Exchange Screen Information:

```
*EX **TICKET FOR**: EK/PERNILAMS          PSGR 1/1
NEW FARE: USD 6406.00 EQUIV: GBP 3850.00
TX1: 0.00 TX2: 0.00 TX3: 0.00 TX4: 0.00
*EXCH TICKET*: TICKET NUMBER THRU TICKET NUMBER NO. CPNS
.10599023786330 ., ..... 02
COUPONS FOR TKT1:12.. TKT2:.... TKT3:.... TKT4:....
PD TAXES 1:1.50..AY 2:20.80..US 3:3.00..XA 4:4.10..XY
PD TAXES 5:3.30..YC 6:3.90..DQ 7:7.20..FI 8:511.10..XT
TTL VALUE: GBP5485.40. BSR:..... ORIG FOP: CK.....
*ORIG ISSUE*: TICKET NUMBER ORG/DES CITY DATE IATA CODE
..... JFK/JFK .LON .15MAY14 .9123456
```

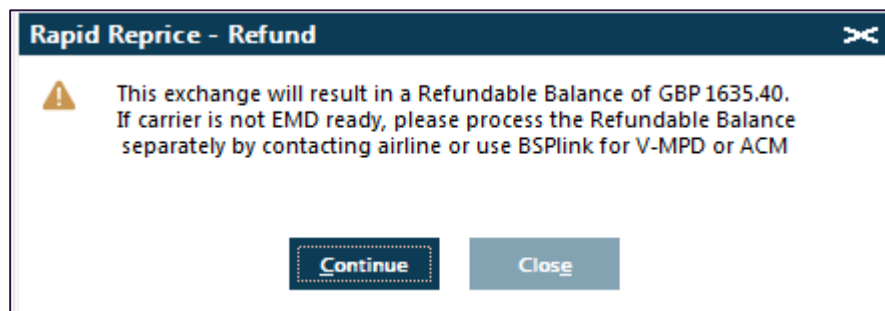
TOTAL REFUND: GBP 1635.40

ORIG FOP:

Create EMD?
☒ YES ☐ NO

CONTINUE **CANCEL**

Click "Continue"



Rapid Reprice - Refund

 This exchange will result in a Refundable Balance of GBP 1635.40. If carrier is not EMD ready, please process the Refundable Balance separately by contacting airline or use BSlink for V-MPD or ACM

Continue **Close**

You can click on “Continue”, another pop-up will be displayed with the EMD Information:

Refundable EMD

Exchange Screen Information:

```
*EX **TICKET FOR**: EK/PERNILAMS          PSGR 1/1
EMDRB *REFUND BALANCE ELECTRONIC MISCELLANEOUS DOCUMENT*
TO FINNAIR LTD
AT NYC                      RFIC/RFISC D-996
TYPE OF SVC REFUNDABLE BALANCE
AMOUNT GBP 1635.40
ENDORSEMENT *.....
*.....
*ORIG ISSUE*: TICKET NUMBER 10599023786330 CITY LON
DATE 15MAY14          IATA CODE 9123456
*
```

Endoresment1:

Endoresment2:

Endoresment3:

OK **CANCEL**

You will be provided with a fill-in free form area and be able to enter an Endorsement on the EMD. This is the only field that can be edited by the user. All other information stored in the EMD for Refundable Balance is programmatic.

The Endorsement edits include the following:

- Alpha characters
- Numeric characters
- Special characters like hyphen (-), slash (/), period or a dot (.) and spaces
- Minimum 1 character
- Maximum 147 characters

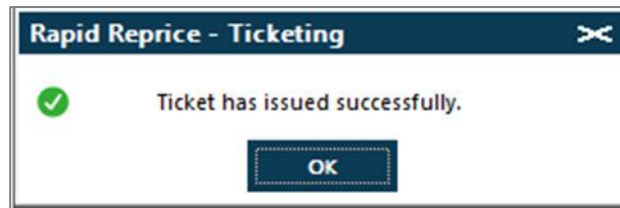
After the user clicks on "Continue" both the EMD and the new ticket will be issued.

The following confirmation boxes will be displayed.

Success - EMD Issue

✓ EMD generated successfully

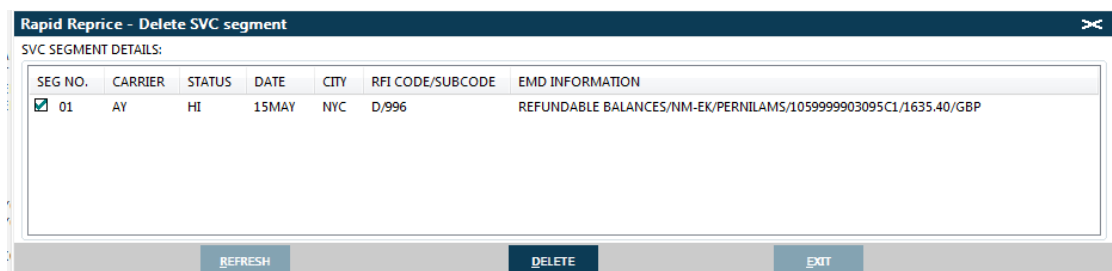
OK



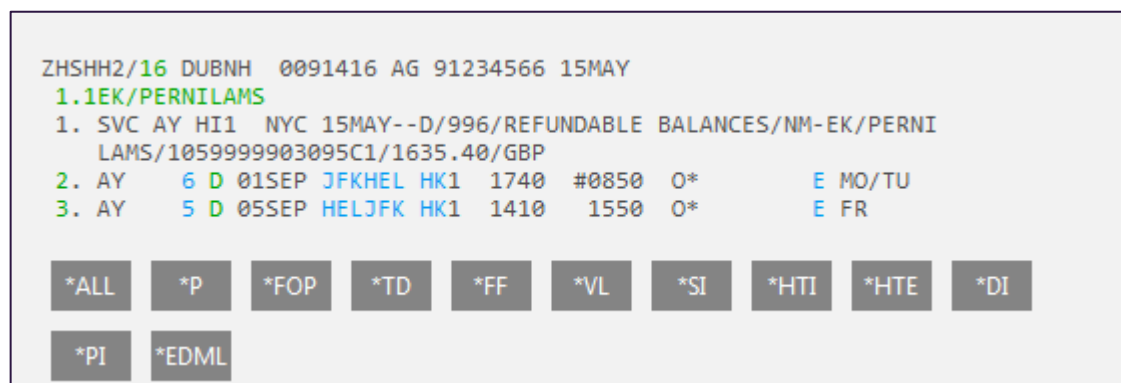
After completing the EMD for the Refund, the “Delete SVC Segment” window is displayed to give the user the opportunity to clean up the PNR by removing the SVC segments from the itinerary.

Some agents prefer to remove these as they are only essential for issuing the EMD, once issued these can be deleted.

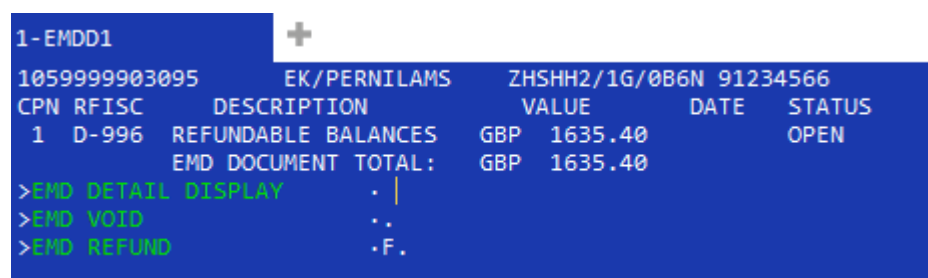
The segment is ticked you may select or deselect segments.



Click on exit. This will return to the Smartpoint screen. If you wish to delete click delete and it will delete the selected segments.



The Ticket has been issued and the EMD has also been generated.



Type **EMDD1**

This will display the EMD, you can tab to view the full detail, tab again to void and finally tab to “EMD Refund” and enter “F” for full refund.

ZHSHH2/16 DUBNH 0091416 AG 91234566 15MAY

1.1EK/PERNILAMS

1. SVC AY HI1 NYC 15MAY--D/996/REFUNDABLE BALANCES/NM-EK/PERNI
LAHS/1059999903095C1/1635.40/GBP

2. AY 6 D 01SEP JFKHEL HK1 1740 #0850 O* E MO/TU

3. AY 5 D 05SEP HELJFK HK1 1410 1550 O* E FR

*ALL *P *FOP *TD *FF *VL *SI *HTI *HTE *DI

*PI *EDML

EMDL - ELECTRONIC MISCELLANEOUS DOCUMENT LIST

1. AY 1059999903095 - EK/PERNILAMS

I 15MAY14 162525 Z

***** END OF LIST *****

APPLICATION TERMINAL HISTORY WINDOW PNR SEARCH SELL TOOLS HELP

1-EMD01

1059999903095 EK/PERNILAMS ZHSHH2/16/086N 91234566

CPN	RTISC	DESCRIPTION	VALUE	DATE	STATUS
1	D-996	REFUNDABLE BALANCES	GBP 1635.40		OPEN
EMD DOCUMENT TOTAL:			GBP 1635.40		

>EMD DETAIL DISPLAY

>EMD VOID

>EMD REFUND

The EMD has been refunded, a SAC number has been returned

Now click on *EDML and “RF” replaces the “I” for issued to indicated that this EMD has been refunded.

ZHSHH2/16 DUBNH 0091416 AG 91234566 15MAY

1.1EK/PERNILAMS

1. SVC AY HI1 NYC 15MAY--D/996/REFUNDABLE BALANCES/NM-EK/PERNI
LAHS/1059999903095C1/1635.40/GBP

2. AY 6 D 01SEP JFKHEL HK1 1740 #0850 O* E MO/TU

3. AY 5 D 05SEP HELJFK HK1 1410 1550 O* E FR

*ALL *P *FOP *TD *FF *VL *SI *HTI *HTE *DI

*PI *EDML

EMDL - ELECTRONIC MISCELLANEOUS DOCUMENT LIST

1. AY 1059999903095 - EK/PERNILAMS

I 15MAY14 162525 Z

RF 15MAY14 162726 Z SAC - 105PNR4GSRAEV

***** END OF LIST *****

APPLICATION TERMINAL HISTORY WINDOW PNR SEARCH SELL TOOLS HELP

1-EMD REFUND

EMD 1059999903095 REFUNDABLE - SAC 105PNR4GSRAEV

Example 12a: Refundable Balance Issue as EMD (ISSUE LATER)

The same example with a refund due, however this will demonstrate issuance of the EMD when you choose Issue later.

Rapid Reprice Results			
	Old	New	
Total Base / EQV Fare:	ADT USD 9153.00 /EQV: GBP 5501.00	ADT USD 6406.00 /EQV: GBP 3850.00	Refund Due: GBP 1637.40
Tax:	ADT GBP 562.30	ADT GBP 555.90	Total Change Fee: GBP 0.00
Priced As:	BEST BUY IN SAME CABIN		Change Fee Collection Method: COLLECT AS EMD-S
Baggage Allowance:	BAGGAGE ALLOWANCE ADT AY JFKHEL 3PC BAG 1 - NO FEE UPTO70LB/32KG AND UPTO62LI/158LCM BAG 2 - NO FEE UPTO70LB/32KG AND UPTO62LI/158LCM MYTRIPANDMORE.COM/BAGGAGEDETAILSAY.BAGG AY HELJFK 3PC		C/Account Code: B6N
Receive From:	JO		D/02D
☐ Keep Window on Top CONTINUE DETAIL CANCEL 			

Exchange Issue Confirmation

Please proceed for Exchange

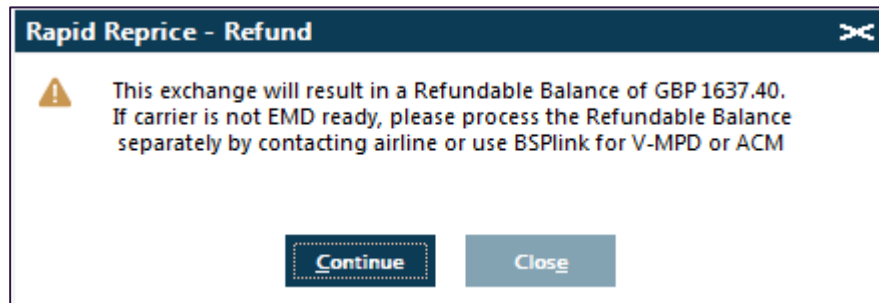
Ticketing Modifiers:

Choose "ISSUE LATER"

Rapid Reprice - Refund	
Exchange Screen Information:	
<pre> *EX **TICKET FOR**: ISSUELATER/PMS PSGR 1/1 NEW FARE: USD 6406.00 EQUIV: GBP 3850.00 TX1: 0.00 TX2: 0.00 TX3: 0.00 TX4: 0.00 *EXCH TICKET*: TICKET NUMBER THRU TICKET NUMBER NO. CPNS 10599023786385 ., 02 COUPONS FOR TKT1:12.. TKT2:..... TKT3:..... TKT4:..... PD TAXES 1:1.50..AY 2:20.80..US 3:3.00..XA 4:4.20..XY PD TAXES 5:3.30..YC 6:3.80..DQ 7:7.20..FI 8:512.10..XT TTL VALUE: GBP5487.40. BSR:..... ORIG FOP: CK..... *ORIG ISSUE*: TICKET NUMBER ORG/DES CITY DATE IATA CODE JFK/JFK LON 16MAY14 9123456 </pre>	
TOTAL REFUND:	GBP 1637.40
ORIG FOP:	CK
Create EMD? ☒ YES ☐ NO	
CONTINUE CANCEL	

The radio button is defaulting to create EMD-S - Yes. If the refund due was minimal which sometimes occurs due to exchange rate differences, and you did not want to create an EMD-S, you can choose at this point not to issue the EMD-S.

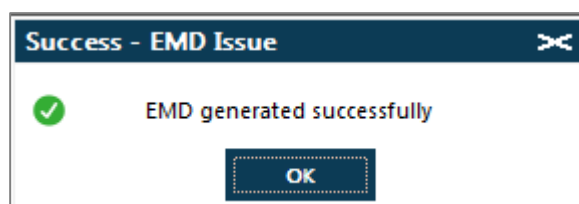
Click Continue and the following screen is displayed. This is a warning indicating the Refundable balance and advising if the carrier is not EMD ready to process via the airline or BSPlink.

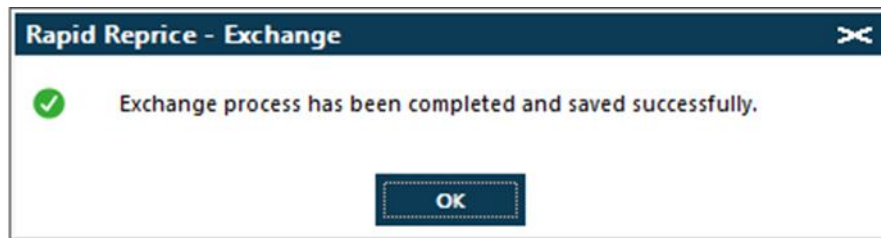


A dialog box titled "Refundable EMD" with a close button (X) in the top right corner. It contains a section labeled "Exchange Screen Information:" with a text area displaying the following text:
*EX **TICKET FOR**: ISSUELATER/PMS PSGR 1/1
EMDRB *REFUND BALANCE ELECTRONIC MISCELLANEOUS DOCUMENT*
TO FINNAIR LTD
AT NYC RFIC/RFISC D-996
TYPE OF SVC REFUNDABLE BALANCE
AMOUNT GBP 1637.40
ENDORSEMENT
*.....
*.....
ORIG ISSUE: TICKET NUMBER 10599023786385 CITY LON
DATE 16MAY14 IATA CODE 9123456
*.....
Below the text area are three input fields labeled "Endoresment1:", "Endoresment2:", and "Endoresment3:". At the bottom, there are two buttons: "OK" (highlighted with a dashed border) and "CANCEL".

You can add endorsements as previously described. When you click on "OK", the EMD-S and the Exchange are saved by the application.

The following confirmation windows will be displayed.



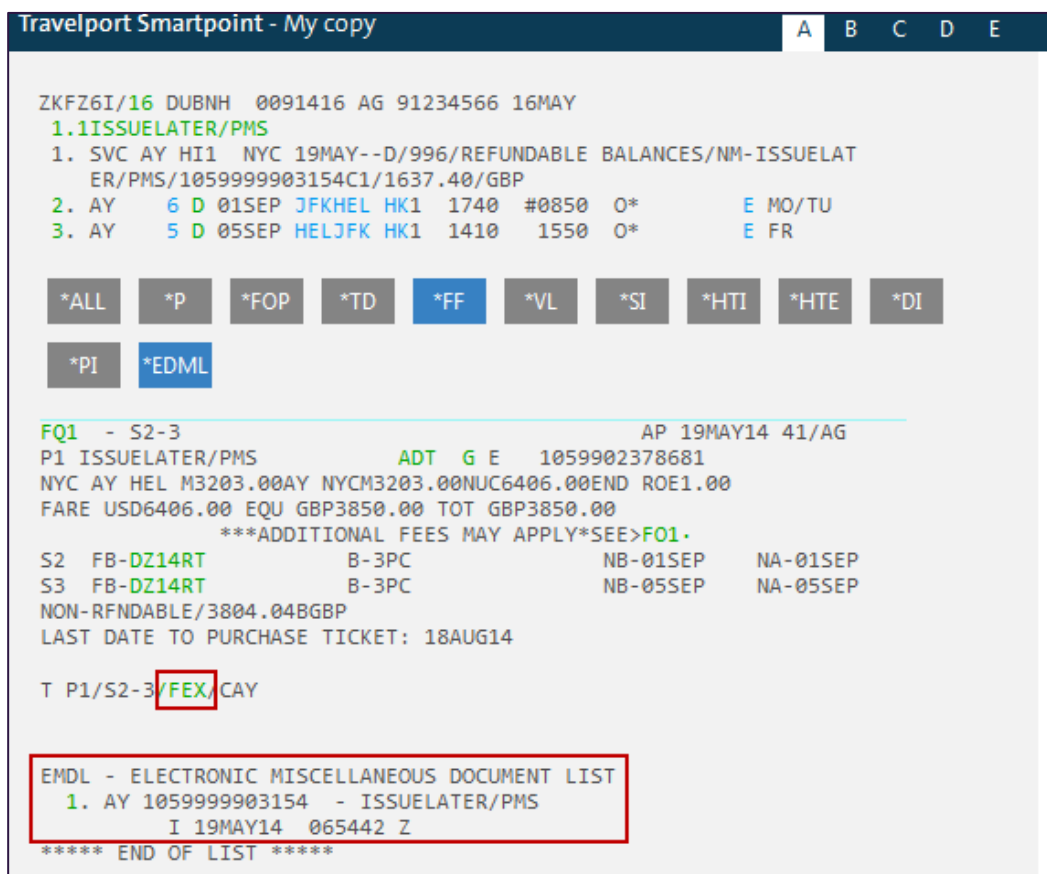
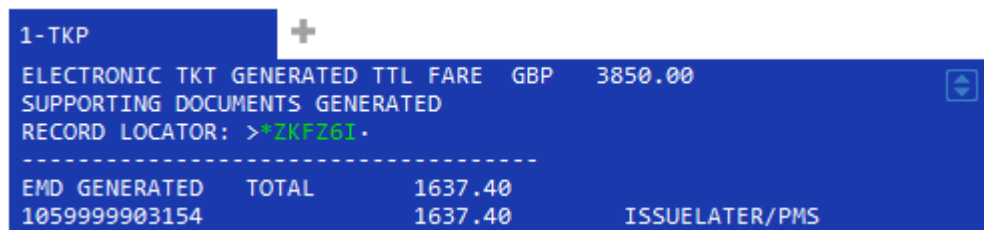


The EMD-S has been created but not issued.

As this was an “Issue later”, you must perform the TKP command to issue the ticket and EMD-S.

When the user enters the format to issue the ticket at a later time, both the new ticket and the EMD-S will be issued. The SVC segment will also be stored in the PNR at this time.

TKP



EMDD1 to issue the Refund

CPN	RFISC	DESCRIPTION	VALUE	DATE	STATUS
1	D-996	REFUNDABLE BALANCES	GBP 1637.40		OPEN
EMD DOCUMENT TOTAL:			GBP 1637.40		

1-EMDD1
 1059999903154 ISSUEATER/PMS ZKFZ6I/1G/086N 91234566
 >EMD DETAIL DISPLAY
 >EMD VOID
 >EMD REFUND

Enter on "EMD Refund" type "F" for full refund

When you click on *EDML "RF" is appended to the EMD to indicated refunded along with the SAC code,

ZKFZ6I/16 DUBNH 0091416 AG 91234566 16MAY
 1.1ISSUEATER/PMS
 1. SVC AY HI1 NYC 19MAY--D/996/REFUNDABLE BALANCES/NM-ISSUEATER/PMS/1059999903154C1/1637.40/GBP
 2. AY 6 D 01SEP JFKHEL HK1 1740 #0850 O* E MO/TU
 3. AY 5 D 05SEP HELJFK HK1 1410 1550 O* E FR

*ALL *P *FOP *TD *FF *VL *SI *HTI *HTE *DI
 *PI *EDML

FQ1 - S2-3 AP 19MAY14 41/AG
 P1 ISSUEATER/PMS ADT G E 1059902378681
 NYC AY HEL M3203.00AY NYCM3203.00NUC6406.00END ROE1.00
 FARE USD6406.00 EQU GBP3850.00 TOT GBP3850.00
 ***ADDITIONAL FEES MAY APPLY*SEE>F01.
 S2 FB-DZ14RT B-3PC NB-01SEP NA-01SEP
 S3 FB-DZ14RT B-3PC NB-05SEP NA-05SEP
 NON-RFNDABLE/3804.04BGBP
 LAST DATE TO PURCHASE TICKET: 18AUG14
 T P1/S2-3/FEX/CAY

EMDL - ELECTRONIC MISCELLANEOUS DOCUMENT LIST
 1. AY 1059999903154 - ISSUEATER/PMS
 I 19MAY14 065442 Z
 RF 19MAY14 070014 Z SAC - 105PP661HHBJM
 ***** END OF LIST *****

The EMD has been refunded and the SAC number is displayed.

Example 13: Tickets Priced with an Account Code

When the original ticket has been priced using an Account Code, the Account Code must be entered by the user in the “Account Code” box.

Account Codes that have previously been entered by the user will appear in the “Account Code” drop down as shown below:

☐ Price as Best Buy in same cabin
 ☒ Price as booked
 ☐ Price with no penalty

Passenger Information:

Name	Passenger Code	Ticket Number
☒ EVANS/EDWARD	ADT	1762637062297

Ticket Number

Passenger Description must match PTC on original ticket.

View Original Ticket

Participating Carriers

Description

Flight	Class	Date	Route	Status	Time
☒ EK 8	M	01DEC	LHRDXB	HK	9:10 AM - 8:00 PM
☒ EK 11	M	16DEC	DXBLGW	HS	2:50 AM - 6:35 AM

Change Fee

Collection Method:

Calculated Fares:

Public / Private Fares:

Search only for:

Pseudo:

Account Code:

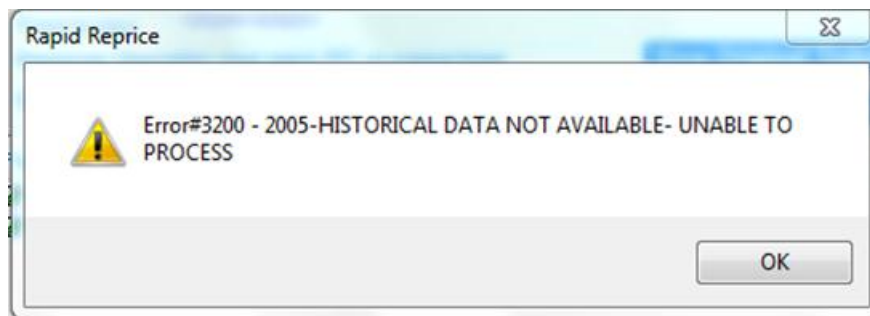
Refresh

Continue

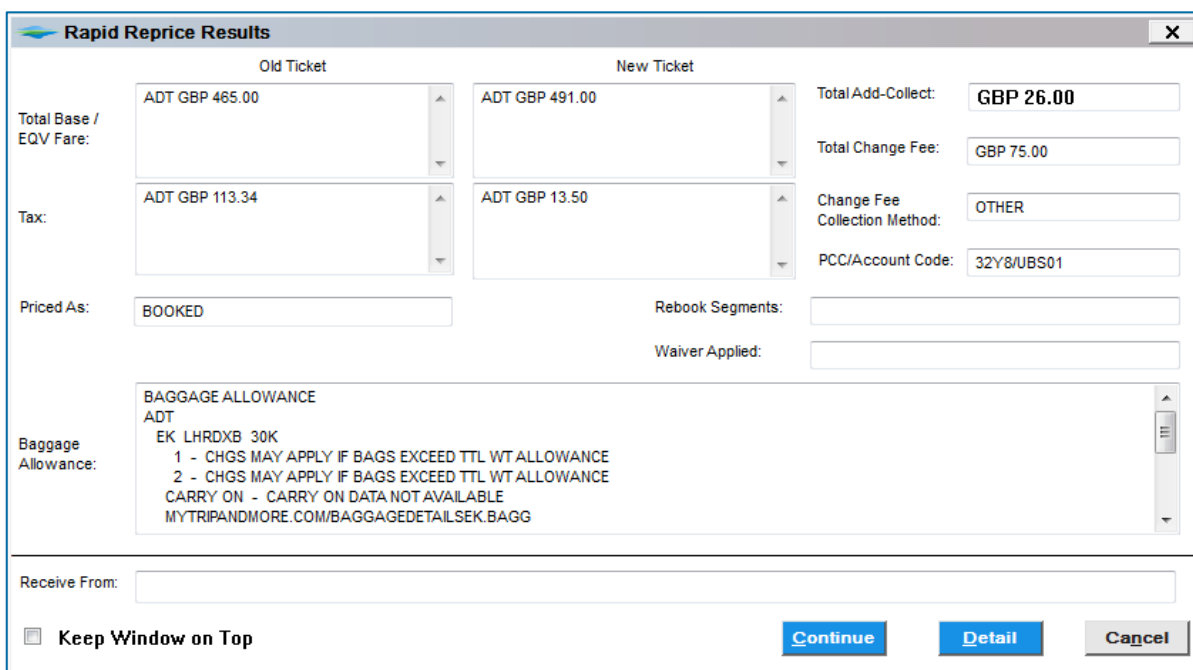
Cancel

The PrivateFares Account Code

If the Account Code that was used on the original ticket is not entered on the Request Screen, a similar error to this one will be displayed. This error is an indication that the original fare cannot be found by the Rapid Reprice engine.



If the account details are all correct then the results screen is shown and the procedure is similar to many other examples.

A screenshot of the "Rapid Reprice Results" window. The window has a title bar with the text "Rapid Reprice Results" and a close button. The main content area is divided into several sections. On the left, there are labels for "Total Base / EQV Fare:", "Tax:", "Priced As:", and "Baggage Allowance:". To the right of these labels are input fields. The "Total Base / EQV Fare:" field shows "ADT GBP 465.00" under "Old Ticket" and "ADT GBP 491.00" under "New Ticket". The "Tax:" field shows "ADT GBP 113.34" and "ADT GBP 13.50". The "Priced As:" field shows "BOOKED". The "Baggage Allowance:" field shows a list of baggage rules: "BAGGAGE ALLOWANCE", "ADT", "EK LHRDXB 30K", "1 - CHGS MAY APPLY IF BAGS EXCEED TTL WT ALLOWANCE", "2 - CHGS MAY APPLY IF BAGS EXCEED TTL WT ALLOWANCE", "CARRY ON - CARRY ON DATA NOT AVAILABLE", and "MYTRIPANDMORE.COM/BAGGAGEDETAILEK.BAGG". To the right of these fields are several other input fields: "Total Add-Collect:" with "GBP 26.00", "Total Change Fee:" with "GBP 75.00", "Change Fee Collection Method:" with "OTHER", and "PCC/Account Code:" with "32Y8/UBS01". Below these fields are "Rebook Segments:" and "Waiver Applied:" fields. At the bottom of the window, there is a "Receive From:" field, a checkbox labeled "Keep Window on Top", and three buttons: "Continue", "Detail", and "Cancel".

Note the section showing that a PCC/Account code is added.

Click on “detail” for a breakdown of the results.

Rapid Reprice Results (Per Passenger)			
Name	Passenger Code	Ticket Number	
EVANS/EDWARD	ADT	1762637062297	
Passenger 1 of 1			
Priced As:	BOOKED	Net Add-Collect:	GBP 26.00
PCC/Account Code:	32Y8/UBS01	Total Refund:	
Waiver Applied:		Total Add Collect:	GBP 26.00
Rebook Segments:		Total Change Fee:	GBP 75.00
		Change Fee	
		Collection Method:	OTHER
	Old Ticket	New Ticket	
Base / EQV Fare:	ADT GBP 465.00	ADT GBP 491.00	
Tax:	ADT GBP 113.34	ADT GBP 13.50	Tax Breakdown
BSR:			
Baggage Old:	30K + 30K		
Baggage New:	30K + 30K		
Fare Basis Old:	M1L1YGB1/UBS3 + M1L1YGB1/UBS3		
Fare Basis New:	MLE1YGB1/UBS3 + M1L1YGB1/UBS3		
Fare Construction Old:	LON EK DXB Q31.83Q35.01 319.13 EK LON Q35.01 319.13 NUC740.11END ROE0.628254		
Fare Construction New:	LON EK DXB Q66.84 361.71EK LONQ35.01 318.74NUC782.30ENDROE.628254		
NVB/NVA Old:	01DEC12 + 15DEC12 / 01DEC12 + 15DEC12		
NVB/NVA New:	01DEC12 + 16DEC12 / 01DEC12 + 16DEC12		
Endorsement Old:	NON-END/SKYWARDS SAVER/VALID ON EK		
Endorsement New:	NON-END/SKYWARDS SAVER/VALID ON EK		
			View Original Ticket Close

The PCC/Account code is added on the left hand side.

This example would be completed as we have completed many of the previous tickets.

Example 14: Exchange with Non-Refundable Fare and a Change Fee

This example demonstrates how Travelport Rapid Reprice checks all the fares. It is always possible to check with a best buy to ensure Travelport Rapid Reprice returns the most accurate fare result.

```

1.1TEST/HANMR
1. BA 117 M 01NOV LHRJFK HS1 0825 1205 0
2. BA 180 M 10NOV JFKLHR HS1 0745 1930 0

```

This itinerary was booked in M class which was the lowest fare at the time of ticketing; the passenger has now changed the both dates.

Request Best Buy possible and collection method “Other”.

Rapid Reprice Exchange

☒ Price as Best Buy in same cabin
 ☐ Price as booked
 ☐ Price with no penalty

☐ Exclude Economy Unbundled Fares

Passenger Information:

NAME	PASSENGER CODE	TICKET NUMBER
☒ TEST/HANMR	ADT	1259902217379

Ticket Number: 1259902217379 [VIEW ORIGINAL TICKET](#)

Passenger Description must match PTC on original ticket [PARTICIPATING CARRIERS](#)

Description: ADT - Adult ☐ Use PTC Only

FLIGHT	CLASS	DATE	ROUTE	STATUS	TIME
☒ BA 117	M	11NOV	LHRJFK	HK	08:25 - 11:05
☒ BA 178	M	20NOV	JFKLHR	HS	08:30 - 20:15

Change Fee Collection Method: Collect As EMD-S

Calculated Fares:

Public / Private Fares:

Search only for: Public and Airline PrivateFares Pseudo: B6N Account:

Currency Override: Currency Code:

[REFRESH](#) [CONTINUE](#) [CANCEL](#)

Click “Continue”

Rapid Reprice Results

	Old	New	
Total Base / EQV Fare:	ADT GBP 301.00	ADT GBP 164.00	Total Add-Collect: GBP NOADC
Tax:	ADT GBP 357.65	ADT GBP 361.45	Total Change Fee: GBP 100.00
Priced As:	BEST BUY IN SAME CABIN		Change Fee Collection Method: COLLECT AS EMD-S
			PCC/Account Code: B6N
			Rebook Segments: 01N/02N
			Waiver Applied:
Baggage Allowance:	BAGGAGE ALLOWANCE ADT BA LHRJFK 1PC BAG 1 - NO FEE UPTO50LB/23KG AND UPTO81LI/208LCM BAG 2 - 65.00 GBP UPTO50LB/23KG AND UPTO81LI/208LCM MYTRIPANDMORE.COM/BAGGAGEDetailsBA.BAGG BA JFKLHR 1PC		
Receive From:			

☐ Keep Window on Top [CONTINUE](#) [DETAIL](#) [CANCEL](#)

The Results screen has returned that the price is lower by GBP 167.00; however this does not mean he will be refunded.

There is no ADC but the change fee of GBP 100.00 applies.

When you read the rules the change fee is GBP 100.00 and like many lower priced tickets the fare is non refundable. Also there is no refund due if you down grade.

There may also be occasions in very low price fares that the fare rule may indicate that the value of the ticket may not be used towards the value of a new ticket.

```

CHANGES
  ANY TIME
    CHARGE GBP 100.00 FOR REISSUE/REVALIDATION.
  NOTE -
    THE CHANGE FEE APPLIES PER TRANSACTION-PER PERSON
    FOR ADULT AND CHILD
    INFANT DISCOUNTS APPLY
    CHILD DISCOUNTS DO NOT APPLY
  -----
    WHEN MORE THAN ONE FARE COMPONENT IS CHANGED
    THE HIGHEST PENALTY OF ANY OF THE CHANGED FARE
    COMPONENTS WILL APPLY
  
```

The fare the system is quoting is requiring changing to N class, this may be very restricted and not allow any other changes, sometimes Price as Best Buy may not be the best option.

For example if we Price as booked in M class:

Rapid Reprice Results			
	Old	New	
Total Base / EQV Fare:	ADT GBP 301.00	ADT GBP 301.00	Total Add-Collect: GBP 3.60
Tax:	ADT GBP 357.65	ADT GBP 361.25	Total Change Fee: GBP 100.00
Priced As:	BOOKED		Change Fee Collection Method: COLLECT AS EMD-S
			PCC/Account Code: B6N
Baggage Allowance:	BAGGAGE ALLOWANCE ADT BA LHRJFK 1PC BAG 1 - NO FEE UPTO50LB/23KG AND UPTO81LI/208LCM BAG 2 - 65.00 GBP UPTO50LB/23KG AND UPTO81LI/208LCM MYTRIPANDMORE.COM/BAGGAGEDetailsBA.BAGG BA JFKLHR 1PC		Rebook Segments:
			Waiver Applied:
Receive From:			
☐ Keep Window on Top CONTINUE DETAIL CANCEL 			

The results show that the passenger needs to pay an extra GBP3.60 in Tax and the change fee.

The passenger may not want to down grade the ticket and it may be a better option to remain in the original class booked rather than the lower priced option.

Example 15: Exchange IT/BT ticket

The application is able to process BT and IT tickets, which are filed in CAT 35 through ATPCo.

Fare data is usually gathered from the Electronic Ticket Record (ETR). When the ETR does not include fare data, as in the case of BT or IT tickets, the application gathers the fare data from the Filed Fare on the Booking File.

If any flight on the Booking File is cancelled or changed before the RR application is invoked, the Filed Fare becomes Inactive and the fare data is not available. In this case, RR attempts to read the Historical Filed Fare.

This works for all tickets, except for BT/IT tickets, as the Historical Filed Fare does not include the original base fare information, but only the equivalent fare information.

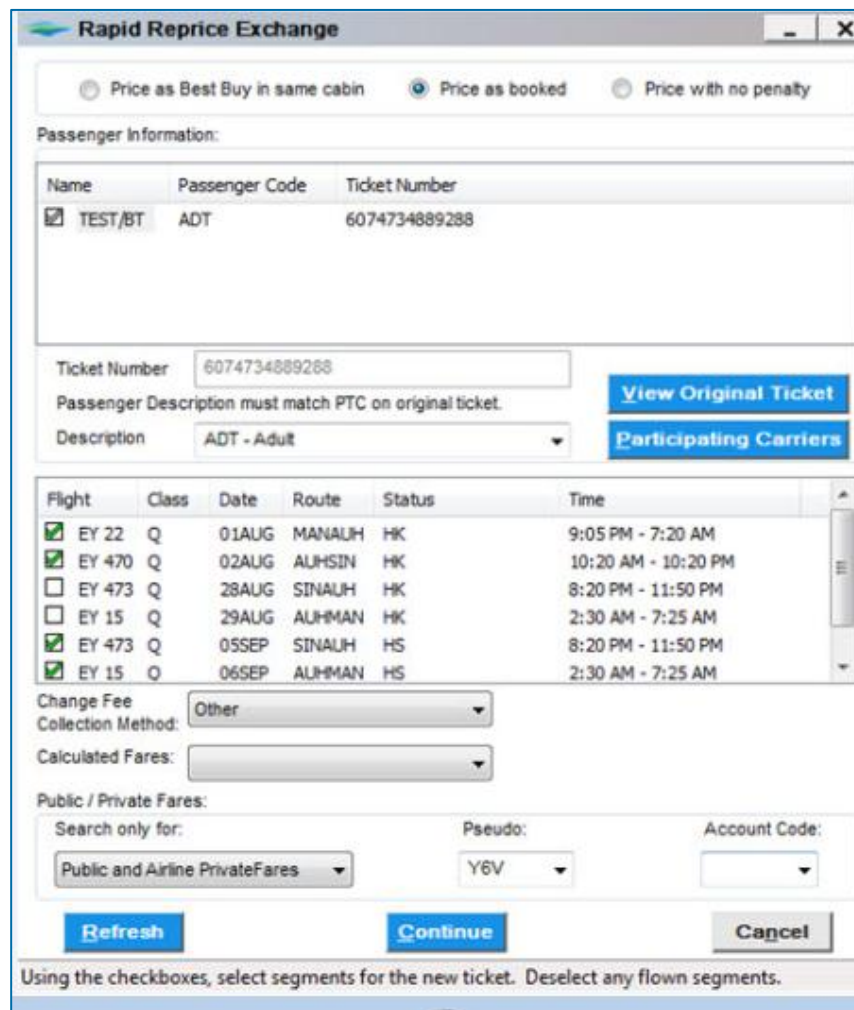
Rapid Reprice needs therefore to use the Filed Fare rather than the Historical Filed Fare in order to read both the base fare and equivalent fare data.

In order to be able to use the Filed Fare and not making it Inactive during the exchange process, follow this procedure when reissuing BT/IT tickets using Travelport Rapid Reprice:

Make sure to book the new flights **without cancelling or changing the existing flights**. Then **select / de-select** the appropriate flights for the new ticket on the Rapid Reprice request screen and proceed as normal.

Please note this “workaround” will only be necessary when the transaction involves Equivalent amounts and you are attempting to reissue an IT/BT ticket.

See screenshot attached.



Rapid Reprice Exchange

☐ Price as Best Buy in same cabin
 ☒ Price as booked
 ☐ Price with no penalty

Passenger Information:

Name	Passenger Code	Ticket Number
☒ TEST/BT	ADT	6074734889288

Ticket Number: 6074734889288
 Passenger Description must match PTC on original ticket.
 Description: ADT - Adult

[View Original Ticket](#)
[Participating Carriers](#)

Flight	Class	Date	Route	Status	Time
☒ EY 22	Q	01AUG	MANAUH	HK	9:05 PM - 7:20 AM
☒ EY 470	Q	02AUG	AUHSIN	HK	10:20 AM - 10:20 PM
☐ EY 473	Q	28AUG	SINAUH	HK	8:20 PM - 11:50 PM
☐ EY 15	Q	29AUG	AUHMAM	HK	2:30 AM - 7:25 AM
☒ EY 473	Q	05SEP	SINAUH	HS	8:20 PM - 11:50 PM
☒ EY 15	Q	06SEP	AUHMAM	HS	2:30 AM - 7:25 AM

Change Fee: Other
 Collection Method:
 Calculated Fares:

Public / Private Fares:

Search only for: Public and Airline PrivateFares
 Pseudo: Y6V
 Account Code:

[Refresh](#)
[Continue](#)
[Cancel](#)

Using the checkboxes, select segments for the new ticket. Deselect any flown segments.

This example will demonstrate BT/IT Exchange using IT/BT.

```

TKT: 607 3282 919269  NAME: TEST/BT
ISSUED: 22APR13      FOP:CHECK
PSEUDO: 0Y6V PLATING CARRIER: EY ISO: GB IATA: 91268623
USE CR FLT CLS DATE BRDOFF TIME ST F/B  FARE CPN
OPEN EY 0022 Q 01AUG MANAUH 2105 OK QHNTGBD/N13 NVB01AUG NVA01AUG
OPEN EY 0470 Q 02AUG AUHSIN 1020 OK QHNTGBD/N13 NVB02AUG NVA02AUG
OPEN EY 0473 Q 20AUG SINAUH 2020 OK QHNTGBD/N13 NVB20AUG NVA20AUG
OPEN EY 0015 Q 21AUG AUHMAM 0230 OK QHNTGBD/N13 NVB21AUG NVA21AUG
FARE BT TAX 94.00 GB TAX 14.60 UB TAX 243.40 XT
TOTAL GBP BT VLD EY ONLY/NON ENDO/CHG-R/FND-REF TKT OFF/RSTR APPLY
MAN EY X/AUH EY SIN M/BT EY X/AUH EY MAN M/BT END R
OE0.621791 XT 4.100O3.10OP10.20SG226.00YQ
TOUR CODE LONR208
RLOC 1G QMMBPI EY QBWCCZ
  
```

The Request Screen reflects new dates on the inbound segments.

There is no indicator required on the Request Screen to show that this is a BT or IT Ticket.

The application pulls that information from the E-TKT.

The results that are returned from Travelport Rapid Reprice for a BT or IT ticket will mask the NUC amounts in the Linear Fare Construction.

☐ Price as Best Buy in same cabin
 ☒ Price as booked
 ☐ Price with no penalty

Passenger Information:

Name	Passenger Code	Ticket Number
☒ TEST/BT	ADT	6073282919269

Ticket Number

Passenger Description must match PTC on original ticket.

[View Original Ticket](#)

Description

[Participating Carriers](#)

Flight	Class	Date	Route	Status	Time
☒ EY 22	Q	01AUG	MANAUH	HK	9:05 PM - 7:20 AM
☒ EY 470	Q	02AUG	AUHSIN	HK	10:20 AM - 10:20 PM
☒ EY 473	Q	21AUG	SINAUH	HS	8:20 PM - 11:50 PM
☒ EY 15	Q	22AUG	AUHMAN	HS	2:30 AM - 7:25 AM

Change Fee

Collection Method:

Calculated Fares:

Public / Private Fares:

Search only for:

Pseudo:

Account Code:

[Refresh](#)
[Continue](#)
[Cancel](#)

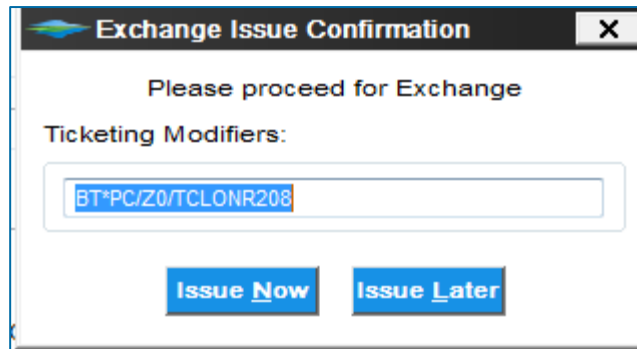
Re-prices in booked classes of service

Rapid Reprice Results			
	Old Ticket	New Ticket	
Total Base / EQV Fare:	ADT GBP 569.00	ADT GBP 569.00	Total Add-Collect: GBP 6.50
Tax:	ADT GBP 352.00	ADT GBP 358.50	Total Change Fee: GBP 100.00
Priced As:	BOOKED		Change Fee Collection Method: OTHER
			PCC/Account Code: Y6V
		Rebook Segments:	
		Waiver Applied:	
Baggage Allowance:	BAGGAGE ALLOWANCE ADT EY MANSIN 30K 1 - CHGS MAY APPLY IF BAGS EXCEED TTL WT ALLOWANCE 2 - CHGS MAY APPLY IF BAGS EXCEED TTL WT ALLOWANCE MYTRIPANDMORE.COM/BAGGAGEDetailSEY.BAGG		
Receive From:			
☐ Keep Window on Top	Continue Detail Cancel		

Rapid Reprice Results (Per Passenger)			
Name	Passenger Code	Ticket Number	
TEST/BT	ADT	6073282919269	
Passenger 1 of 1			
Priced As:	BOOKED	Net Add-Collect:	GBP 6.50
PCC/Account Code:	Y6V	Total Refund:	
Waiver Applied:		Total Add Collect:	GBP 6.50
Rebook Segments:		Total Change Fee:	GBP 100.00
		Change Fee Collection Method:	OTHER
	Old Ticket	New Ticket	
Base / EQV Fare:	ADT GBP 569.00	ADT GBP 569.00	
Tax:	ADT GBP 352.00	ADT GBP 358.50	Tax Breakdown
BSR:			
Baggage Old:	30K + 30K + 30K + 30K		
Baggage New:	30K + 30K + 30K + 30K		
Fare Basis Old:	QHNTGBD/N13 + QHNTGBD/N13 + QHNTGBD/N13 + QHNTGBD/N13		
Fare Basis New:	QHNTGBD/N13 + QHNTGBD/N13 + QHNTGBD/N13 + QHNTGBD/N13		
Fare Construction Old:	MAN EY X/AUH EY SIN M/BT EY X/AUH EY MAN M/BT END ROE0.621791		
Fare Construction New:	MAN EY X/AUH EY SIN M/BT X/AUHEY MAN M/BT END ROE.663408		
NVB/NVA Old:	01AUG13 + 02AUG13 + 20AUG13 + 21AUG13 / 01AUG13 + 02AUG13 + 20AUG13 + 21AUG13		
NVB/NVA New:	01AUG13 + 02AUG13 + 21AUG13 + 22AUG13 / 01AUG13 + 02AUG13 + 21AUG13 + 22AUG13		
Endorsement Old:	VLD EY ONLY/NON ENDO/CHG-R/FND-REF TKT OFF/RSTR APPLY		
Endorsement New:	FND-REF TKT OFF/RSTR APPLY/ADDNL PNLTYS CK FARE RULE		
	View Original Ticket		Close

The NUC value in the Fare construction line is replaced with "BT".

Then, the following screen will be displayed. It will be pre-populated with known modifiers related to the BT/IT fare such as the Tour Code. The commission default is zero. You have the option to edit or add any Ticketing Modifiers in this box.



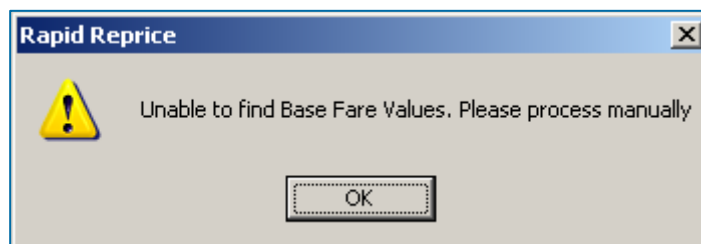
The rest of the exchange will be processed as explained previously.

Note: In the scenario where the original ticket also included equivalent amounts, Rapid Reprice will reject the transaction, as it will not be able to locate the base fare currency and the conversion rates on the original fare.

This is due to a limitation in the *HFF field in Galileo, which does not contain base fare and equivalent amounts, but only the equivalent amount.

This is not sufficient data for Rapid Reprice to locate the original base fare.

The error message will be:



Example 16: Exchange Ticket with a Refundable Balance and a Change Fee

Travelpoint Smartpoint App - PNR Viewer

40C5DW/88 XDBKR C001886 AG 99999992 25FEB

1.1REISSUE/EMDREMARK

1.	AY	643	K	05MAR	HELARN	HK1	0800	0800	0*	E	WE
2.	AY	644	K	12MAR	ARNHEL	HK1	0840	1035	0*	E	WE

*ALL *P *FOP *TD *FF *VL *SI *HTI
*HTE *PI

FQ1 - S1-2 AP 25FEB14 /
P1 REISSUE/EMDREMARK ADT G E 1059901440280
HEL AY STO 273.27KVA2FI AY HEL 273.27KVA2FI NUC546.54END ROE0.731857
FARE EUR400.00 EQU GBP332.00 TAX 3.90DQ TAX 7.30FI TAX 1.00XU TAX 14.70YA TAX 69.60YR TOT GBP428.50
***ADDITIONAL FEES MAY APPLY*SEE>F01<
S1 FB-KVA2FI B-1PC
S2 FB-KVA2FI B-1PC
CHNG EUR50/REF RESTR
T P1/S1-2/ET/CAY

Both the outbound and return dates have been changed.

Rapid Reprice Exchange

☐ Price as Best Buy in same cabin
 ☒ Price as booked
 ☐ Price with no penalty

☐ Exclude Economy Unbundled Fares

Passenger Information:

NAME	PASSENGER CODE	TICKET NUMBER
☒ REISSUE/EMDREMAR	ADT	1059901440280

Ticket Number: 1059901440280 [VIEW ORIGINAL TICKET](#)

Passenger Description must match PTC on original ticket [PARTICIPATING CARRIERS](#)

Description: ADT - Adult ☐ Use PTC Only

FLIGHT	CLASS	DATE	ROUTE	STATUS	TIME
☒ AY 635	V	10MAR	HELARN	HS	10:50 AM - 10:50 AM
☒ AY 636	V	17MAR	ARNHEL	HS	11:30 AM - 1:25 PM

Change Fee Collection Method: Collect As EMD-S

Calculated Fares:

Public / Private Fares:

Search only for: Public and Airline PrivateFares Pseudo: 5Y9E Account:

Currency Override: Currency Code:

[REFRESH](#) [CONTINUE](#) [CANCEL](#)

Rapid Reprice Exchange

☒ Price as Best Buy in same cabin
 ☐ Price as booked
 ☐ Price with no penalty

☐ Exclude Economy Unbundled Fares

Passenger Information:

NAME	PASSENGER CODE	TICKET NUMBER
☒ REISSUE/EMDREMAR	ADT	1059901440280

Ticket Number: [VIEW ORIGINAL TICKET](#)

Passenger Description must match PTC on original ticket

Description: ☐ Use PTC Only

FLIGHT	CLASS	DATE	ROUTE	STATUS	TIME
☒ AY 635	V	10MAR	HELARN	HS	10:50 AM - 10:50 AM
☒ AY 636	V	17MAR	ARNHEL	HS	11:30 AM - 1:25 PM

Change Fee Collection Method:

Calculated Fares:

Public / Private Fares:

Search only for: Pseudo: Account:

Currency Override:

Currency Code:

[REFRESH](#) [CONTINUE](#) [CANCEL](#)

The new itinerary is selected for pricing, select “Collect as EMD-S”

Click “Continue”

Rapid Reprice Results

	Old	New	
Total Base / EQV Fare:	ADT EUR 400.00 /EQV: GBP 332.00	ADT EUR 400.00 /EQV: GBP 332.00	Refund Due: GBP 1.30
Tax:	ADT GBP 96.50	ADT GBP 95.20	Total Change Fee: GBP 41.00
Priced As:	BEST BUY IN SAME CABIN		Change Fee Collection Method: COLLECT AS EMD-S
			PCC/Account Code: 5Y9E
			Rebook Segments: 01K/02K
			Waiver Applied:
Baggage Allowance:	BAGGAGE ALLOWANCE ADT AY HELARN 1PC BAG 1 - NO FEE UPTO50LB/23KG AND UPTO62LI/158LCM BAG 2 - 40.00 EUR UPTO50LB/23KG AND UPTO62LI/158LCM MYTRIPANDMORE.COM/BAGGAGEDETAILSAY.BAGG AY ARNHEL 1PC		
Receive From:	JB		

☐ Keep Window on Top

[CONTINUE](#) [DETAIL](#) [CANCEL](#)

There is no difference in the fare but there is a small difference in the Tax. The change fee is GBP 41.00 and there is a refund due of GBP1.30p as a result of the tax difference. You will need to confirm.

Click on “Detail” to reveal the full breakdown of the old and new fare details.

Rapid Reprice Results (Per Passenger)		
NAME	PASSENGER CODE	TICKET NUMBER
REISSUE/EMOREMAR	ADT	1059901440280

Passenger 1 of 1		
Priced As:	BEST BUY IN SAME CABIN	Net Refund Due: GBP 1.30
PCC/Account Code:	519E	Total Refund: GBP 1.30
Waiver Applied:		Total Add Collect:
Rebook Segments:	01K/02K	Total Change Fee: GBP 41.00
		Change Fee Collection Method: COLLECT AS EMD-S

	Old Ticket	New Ticket
Base / EQV Fare:	ADT EUR 400.00 /EQV: GBP 332.00	ADT EUR 400.00 /EQV: GBP 332.00
Tax:	ADT GBP 96.50	ADT GBP 95.20
BSR:		0.829256

TAX BREAKDOWN

Baggage Old:	1PC + 1PC
Baggage New:	1PC + 1PC
Fare Basis Old:	KVA2FI + KVA2FI
Fare Basis New:	KVA2FI + KVA2FI
Fare Construction Old:	HEL AY STO 273.27 AY HEL 273.27 NUC546.54END ROE0.731857
Fare Construction New:	HEL AY STO 273.27AY HEL273.27NUC546.54END ROE.731857
NVB/NVA Old:	
NVB/NVA New:	
Endorsement Old:	CHNG EUR50/REF RESTR
Endorsement New:	NON-REFUNDABLE/CHNG EUR50/REF RESTR 327.00 GBP

[VIEW ORIGINAL TICKET](#) [CLOSE](#)

You can close out the details and return to the results screen, click on “Continue”

Rapid Reprice - Warning	
	This exchange will result in a Refundable Balance. Please check on ASK Travelport, if carrier is EMD ready. If not, the Refundable Balance must be processed separately. Contact the airline or use BSPLink for V-MPD or ACM.
CONTINUE	EXIT

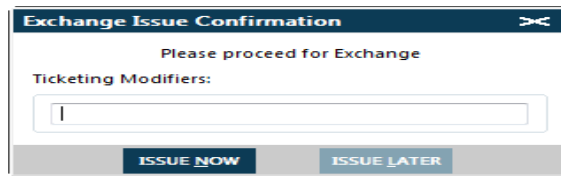
It is your responsibility to check on ASK if the carrier is EMD-S ready. If not, you will need to process manually. In this example Finnair are EMD-S ready.

Click “Continue”

Rapid Reprice	
	Would you like to rebook the segments and store the Fares?
Yes	No

Click “Yes” if you wish to go ahead and rebook the segments and store the fare.

Choose “Issue Now”



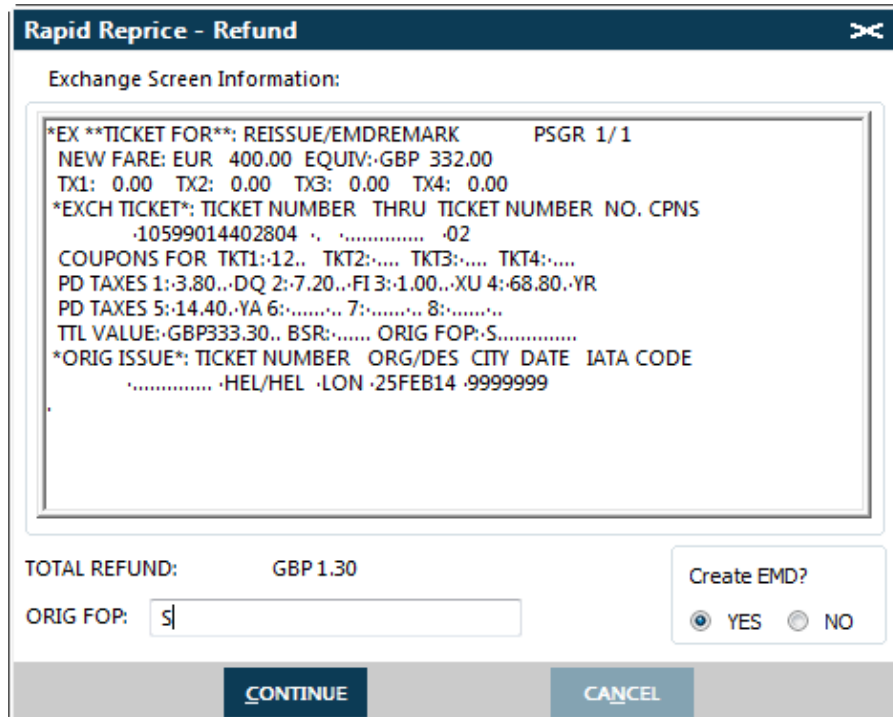
Exchange Issue Confirmation

Please proceed for Exchange

Ticketing Modifiers:

ISSUE NOW **ISSUE LATER**

Before the ticket is issued the refund information is displayed. This shows the new fare and the exchange ticket details and paid tax.



Rapid Reprice - Refund

Exchange Screen Information:

```
*EX **TICKET FOR**: REISSUE/EMDREMARK      PSGR 1/1
NEW FARE: EUR 400.00 EQUIV: GBP 332.00
TX1: 0.00 TX2: 0.00 TX3: 0.00 TX4: 0.00
*EXCH TICKET*: TICKET NUMBER THRU TICKET NUMBER NO. CPNS
               10599014402804  .  .02
COUPONS FOR TKT1:12.. TKT2:.... TKT3:.... TKT4:....
PD TAXES 1:3.80..DQ 2:7.20..FI 3:1.00..XU 4:68.80..YR
PD TAXES 5:14.40..YA 6:..... 7:..... 8:.....
TTL VALUE: GBP333.30.. BSR:..... ORIG FOP: S.....
*ORIG ISSUE*: TICKET NUMBER  ORG/DES CITY DATE  IATA CODE
               .....HEL/HEL  LON  25FEB14  9999999
```

TOTAL REFUND: GBP 1.30

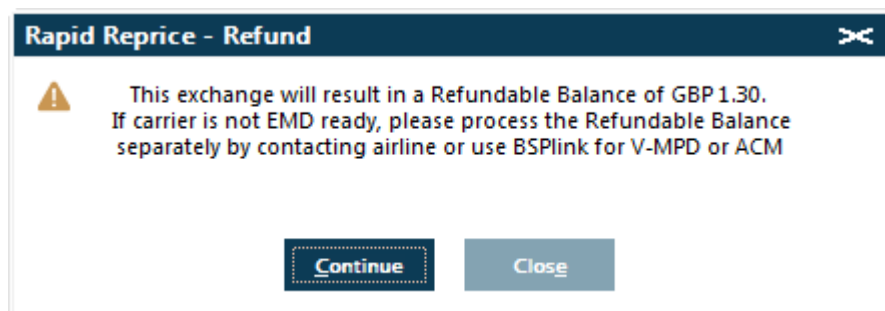
ORIG FOP:

Create EMD?
☒ YES ☐ NO

CONTINUE **CANCEL**

The option to create the EMD-S defaults to “Yes” however you can choose if you think you do not wish to issue refund for a small amount.

Click on “Continue”

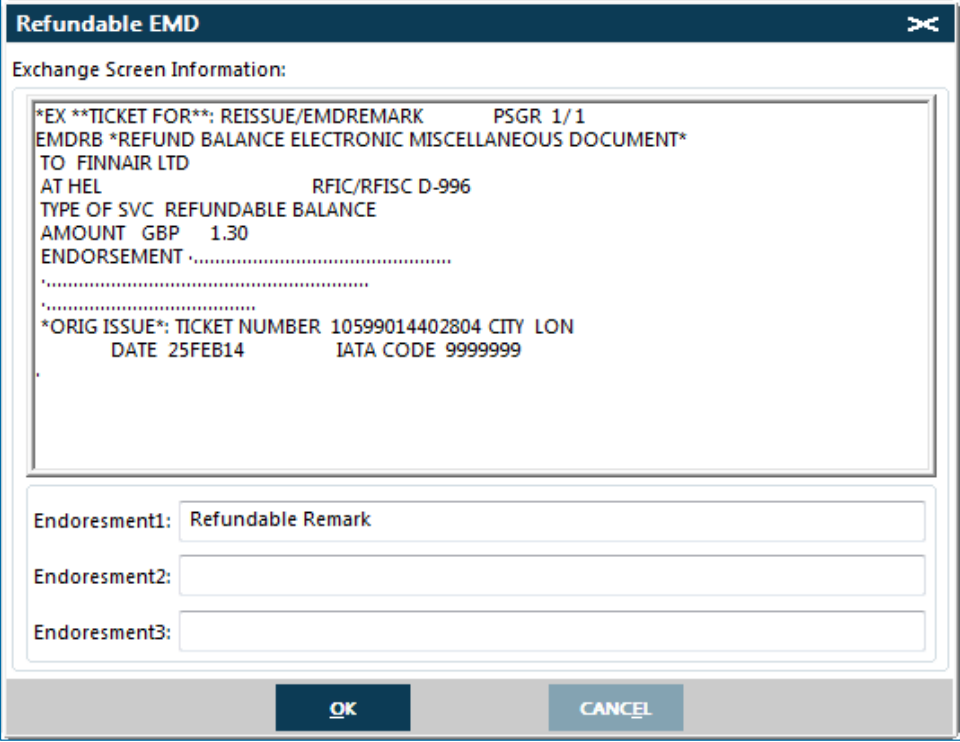


Rapid Reprice - Refund

 This exchange will result in a Refundable Balance of GBP 1.30.
 If carrier is not EMD ready, please process the Refundable Balance separately by contacting airline or use BSPLink for V-MPD or ACM

Continue **Close**

Click “Continue”



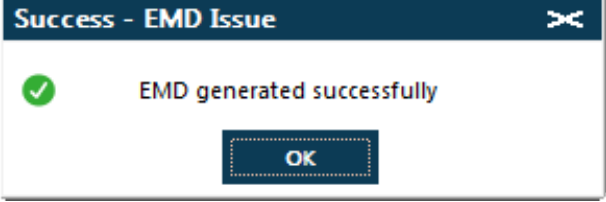
The dialog box is titled "Refundable EMD" and contains the following information:

Exchange Screen Information:

*EX **TICKET FOR*: REISSUE/EMDREMARK PSGR 1/1
EMDRB *REFUND BALANCE ELECTRONIC MISCELLANEOUS DOCUMENT*
TO FINNAIR LTD
AT HEL RFIC/RFISC D-996
TYPE OF SVC REFUNDABLE BALANCE
AMOUNT GBP 1.30
ENDORSEMENT
*.....
ORIG ISSUE: TICKET NUMBER 10599014402804 CITY LON
DATE 25FEB14 IATA CODE 9999999
*.....

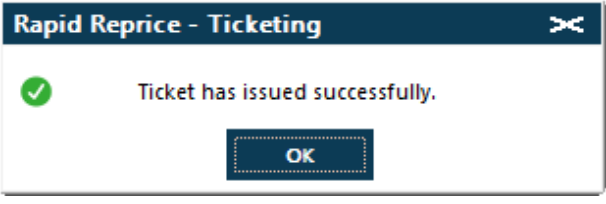
Endoresment1: Refundable Remark
Endoresment2:
Endoresment3:
OK CANCEL

Endorsements may be added or left blank. Click OK.



The dialog box is titled "Success - EMD Issue" and contains the following information:

✓ EMD generated successfully
OK



The dialog box is titled "Rapid Reprice - Ticketing" and contains the following information:

✓ Ticket has issued successfully.
OK

The EMD-S screen for the change fee is then displayed

Create SVC Segment			
Passenger Detail			
NAME	PASSENGER CODE	OLD TICKET NUMBER	NEW TICKET NUMBER
☒ REISSUE/EMDRE...	ADT	1059901440280	1059901440281
SVC Segment Detail			
Name: REISSUE/EMDRI		PTC: ADT	
Carrier: AY	RFI Code: D		
Departure: HEL	RFI Sub Code: 992	CODE LOOKUP	
Date: 18MAR	Amount in Local Currency: 41.00		
EMD Type: TICKET AMENDMENT FEE			
Host Command: 05VCAYEK1HEL18MAR-N1/D/992/TICKET AMENDMENT FEE/41.00			
OK		CANCEL	

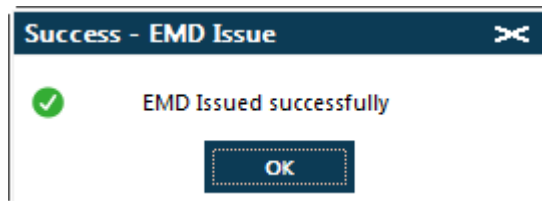
The RFI Sub Code is automatically pre-populated.

- Any pre-populated RFI Sub-Code will be able to be edited by the user.
- For any new carrier whose RFI Sub Code has not been mapped, a blank RFISC field and a blank EMD Type field will be displayed and it will be the users responsibility to add the correct RFISC code and description in the "EMD Type" box. The "Code Lookup" button will launch the Travelport information page for EMD-S
- In case any carrier has multiple RFISCs, both will be populated in a drop down and user will need to select the appropriate RFISC to proceed further. This may be the case if the carrier uses different RFISCs for domestic and international travel.

Rapid Reprice - EMD Issue	
Penalty Fee Amount: GBP 41.00	
Name: REISSUE/EMDREMAR	Orig FOP: S
Related Ticket Number: 1059901440281	FOP Details:
VAT Tax Code:	☐ Use Original Credit Card FOP
VAT Tax Amount:	☒ Credit Card
COMM: 0.00 ☒ Amount	Card Type: Card Number:
☐ Percentage	Expiry Date: MM: YY:
Other Modifiers:	Authorization Code:
	☒ Cheque/Check
	☒ Cash
	☐ Other: --NONE SELECTED--
Host Command: EMDI/SM1/IC1059901440281/ZA0.00/FS	
OK CANCEL	

Vat Code, tax amount, commission and other modifiers relating to the EMD can be added. If the original FOP was credit card you can tick this box to use the same credit card for the penalty amount.

Many of the optional data fields can be left blank, the only mandatory field is the Form of payment.



As in previous examples a service segment is automatically created. Clicking on OK will bring up the delete segment option where you can delete the service segment if required.

Example 17: Adding Ticket Modifiers

New Itinerary:

```
1.1TEST/KMR
1. TP 85 M 01SEP LISGRU HK1 0935 1535 0* E MO
2. TP 86 M 09SEP GRULIS HS1 1705 #0655 0 E TU/WE
```

Original e-ticket:

```
TKT: 047 9902 217380 NAME: TEST/KMR
ISSUED: 12MAR14 FOP:CHEQUE
PSEUDO: 0B6N PLATING CARRIER: TP ISO: GB IATA: 91234566
USE CR FLT CLS DATE BRDOFF TIME ST F/B FARE CPN
OPEN TP 85 M 01SEP LISGRU 0935 OK MHPTTAP 1
NVB01SEP NVA01SEP
OPEN TP 86 M 08SEP GRULIS 1705 OK MHPTTAP 2
NVB08SEP NVA08SEP

FARE EUR 1332.00 TAX 7.20PT TAX 11.80YP TAX 294.60XT
TOTAL GBP 1418.60
EQUIV GBP 1105.00
CHNG PEN/FARE RESTR APPLY/NONREF

LIS TP SAO 910.01 TP LIS 910.01 NUC1820.02END ROE0.
731857 XT 21.00BR273.60YQ
RLOC 1G 5ZN568 1A 6PIS9P
```

Open up Rapid Reprice we select price as booked and also add “other” as the collection method.

Rapid Reprice Exchange

☐ Price as Best Buy in same cabin
 ☒ Price as booked
 ☐ Price with no penalty

☐ Exclude Economy Unbundled Fares

Passenger Information:

NAME	PASSENGER CODE	TICKET NUMBER
☒ TEST/KMR	ADT	0479902217380

Ticket Number: [VIEW ORIGINAL TICKET](#)

Passenger Description must match PTC on original ticket

Description: ☐ Use PTC Only [PARTICIPATING CARRIERS](#)

FLIGHT	CLASS	DATE	ROUTE	STATUS	TIME
☒ TP 85	M	01SEP	LISGRU	HK	09:35 - 15:35
☒ TP 86	M	09SEP	GRULIS	HS	17:05 - 06:55

Change Fee Collection Method:

Calculated Fares:

Public / Private Fares:

Search only for: Pseudo: Account:

Currency Override:

Currency Code:

[REFRESH](#) [CONTINUE](#) [CANCEL](#)

Click "Continue"

Rapid Reprice Results

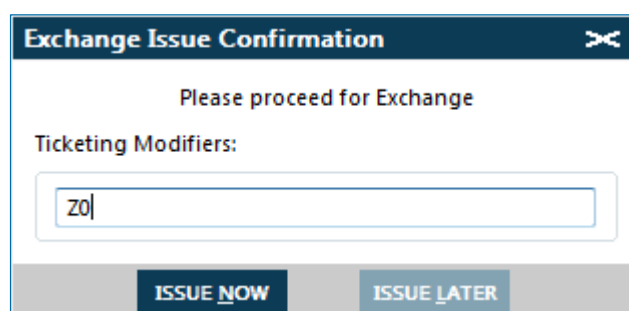
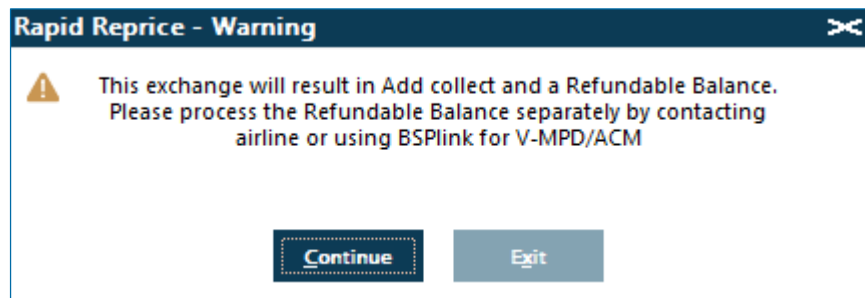
	Old	New	
Total Base / EQV Fare:	ADT EUR 1332.00 /EQV: GBP 1105.00	ADT EUR 1332.00 /EQV: GBP 1105.00	Refund Due: GBP 0.80
Tax:	ADT GBP 313.60	ADT GBP 312.80	Total Change Fee: GBP 99.00
Priced As:	BOOKED		Change Fee Collection Method: OTHER
			PCC/Account Code: B6N
Rebook Segments:			
Waiver Applied:			
Baggage Allowance:	BAGGAGE ALLOWANCE ADT TP LISGRU 2PC BAG 1 - NO FEE UPTO70LB/32KG AND UPTO62LI/158LCM BAG 2 - NO FEE UPTO70LB/32KG AND UPTO62LI/158LCM MYTRIPANDMORE.COM/BAGGAGEDETAILEDTP.BAGG TP GRULIS 2PC		
Receive From:	JO		

☐ Keep Window on Top [CONTINUE](#) [DETAIL](#) [CANCEL](#)

Rapid Reprice Results screen.

Tax Refund of 0.75c and also a change fee of EUR50.00.

Click "Continue".



Add any modifiers to the filed fare, e.g. Z0 and select 'Issue later'.

The Rapid Reprice Application will end and return to the desktop. The booking has been ended and retrieved. The booking has been prepared so that a simple TKP will Ticket the booking and reissue the exchange.

*FF to view the filed fare. You will see the ticketing line contains the Zero commission modifier (Z0). Any modifier can be added or a number of modifiers, e.g. Z0/TC12344.

```

FQ1 - S1-2                                AP 13MAR14 41/AG
P1 TEST/KMR                                ADT G * GBP 1106.20
LIS TP SAO 910.01TP LIS910.01NUC1820.02END ROE.73185
FARE EUR1332.00 EQU GBP1105.00 TAX 1.20YP TOT GBP1106.20
***ADDITIONAL FEES MAY APPLY*SEE>F01.
S1 FB-MHPTTAP B-2PC NB-01SEP NA-01SEP
S2 FB-MHPTTAP B-2PC NB-09SEP NA-09SEP
NON-RFNDABLE/CHNG PEN/FARE RESTR APPLY 1098.00 GBP
LAST DATE TO PURCHASE TICKET: 20MAR14
T P1/S1-2/Z0/FEX/CTP
  
```

Example 18: How and When in Fares and Taxes is Netting Applied?

We demonstrate in this example an additional collection with a refund of TAX.

Netting between Fares and Taxes applies at all times. In the instance where NEW taxes apply to the new ticket, these NEW taxes always need to be collected and will not make part of any netting calculation. All other values in the exchange will be netted against each other.

The Old Itinerary:

1.1WILKONS/ROBERTMR											
1.	US	725	Y	01OCT	DUBCLT	HK1	0930	1250	O*		E WE 1
2.	US	778	Y	01OCT	CLTPHL	HK1	1435	1610	O*		E WE 1
3.	US	722	Y	18OCT	PHLDUB	HK1	2110	#0845	O*		E SA/SU

New Itinerary:

1.1WILKONS/ROBERTMR											
1.	US	723	Y	02OCT	DUBPHL	HS1	1135	1405	O		E TH 2
2.	US	1713	Y	02OCT	PHLORD	HS1	1559	1720	O		E TH 2
3.	ARNK										
4.	US	722	Y	18OCT	PHLDUB	HK1	2110	#0845	O*		E SA/SU

We use “Price as booked” and also use “Other” as the additional collection.

Rapid Reprice Exchange

☐ Price as Best Buy in same cabin
 ☒ Price as booked
 ☐ Price with no penalty

☐ Exclude Economy Unbundled Fares

Passenger Information:

NAME	PASSENGER CODE	TICKET NUMBER
☒ WILKONS/ROBERTMR	ADT	0379901916672

Ticket Number: [VIEW ORIGINAL TICKET](#)

Passenger Description must match PTC on original ticket

Description: ☐ Use PTC Only

FLIGHT	CLASS	DATE	ROUTE	STATUS	TIME
☒ US 723	Y	02OCT	DUBPHL	HS	11:35 - 14:05
☒ US 1713	Y	02OCT	PHLORD	HS	15:59 - 17:20
☒ US 722	Y	18OCT	PHLDUB	HK	21:10 - 08:45

Change Fee Collection Method:

Calculated Fares:

Public / Private Fares:

Search only for: Pseudo: Account:

Currency Override:

Currency Code:

[REFRESH](#) [CONTINUE](#) [CANCEL](#)

Click “Continue”

Rapid Reprice Results

	Old	New	
Total Base / EQV Fare:	ADT EUR 3278.00	ADT EUR 3331.00	Total Add-Collect: EUR 28.69
Tax:	ADT EUR 279.80	ADT EUR 255.49	Total Change Fee: EUR 0.00
Priced As:	BOOKED		Change Fee Collection Method: OTHER
			PCC/Account Code: 3GG
Baggage Allowance:	BAGGAGE ALLOWANCE ADT US DUBORD 1PC BAG 1 - NO FEE UPTO50LB/23KG AND UPTO62LI/158LCM BAG 2 - 73.30 EUR UPTO50LB/23KG AND UPTO62LI/158LCM MYTRIPANDMORE.COM/BAGGAGEDETAILSUS.BAGG US PHLDUB 1PC		Rebook Segments:
			Waiver Applied:
Receive From:			

☐ Keep Window on Top

[CONTINUE](#) [DETAIL](#) [CANCEL](#)

Add Received from Value and Continue.

Breakdown shows that fare increased by Euro 53.00 and taxes were decreased by Euro 24.40 producing a net add collect of Euro 28.60.

This demonstrates how Travelport Rapid Reprice Nets the additional collection when there is an increase in the fare and a refund in the tax.

Rapid Reprice Results			
	Old	New	
Total Base / EQV Fare:	ADT EUR 3278.00	ADT EUR 3331.00	Total Add-Collect: EUR 28.60
Tax:	ADT EUR 279.80	ADT EUR 255.40	Total Change Fee: EUR 0.00
Priced As:	BOOKED		Change Fee Collection Method: OTHER
			PCC/Account Code: 3GG
			Rebook Segments:
			Waiver Applied:
Baggage Allowance:	BAGGAGE ALLOWANCE ADT US DUBORD 1PC BAG 1 - NO FEE UPTO50LB/23KG AND UPTO62LI/158LCM BAG 2 - 73.30 EUR UPTO50LB/23KG AND UPTO62LI/158LCM MYTRIPANDMORE.COM/BAGGAGEDETAILSUS.BAGG US PHLDUB 1PC		
Receive From:			
Keep Window on Top		CONTINUE	DETAIL CANCEL

By closing out the optional screens and adding a Received from value this example proceeds in the same formats as the previous examples.

Example 19: Issue Later Options to View Exchange Details

This example will demonstrate how you can view the exchange information that has been populated by Rapid Reprice when you have chosen “Issue Later”.

This PNR has had a change fee and the Rapid Reprice application has completed its process. We have chosen to “Issue Later”.

There may be times you wish to view the exchange details in the filed fare.

```
60RSSE/16 DUBNH 0091416 AG 91234566 13MAR
1.1TEST/KMR
1. TP 85 M 02OCT LISGRU HK1 0935 1535 O*
2. TP 86 M 12OCT GRULIS HK1 1705 #0655 O*
```

When you choose Issue later the booking is ended and the filed fare is stored ready for ticketing.

*FF1 displays the filed fare where you can view in the ticketing line “FEX”

```
FQ1 - S1-2 AP 13MAR14 41/AG
P1 TEST/KMR ADT G * GBP 1007.20
LIS TP SAO 747.41TP LIS747.41NUC1494.82END ROE.73185
FARE EUR1094.00 EQU GBP907.00 TAX 1.20YP TAX 99.00XP TOT GBP10
07.20
***ADDITIONAL FEES MAY APPLY*SEE>F01.
S1 FB-MLPTTAP B-2PC NB-02OCT NA-02OCT
S2 FB-MLPTTAP B-2PC NB-12OCT NA-12OCT
NON-RFNDABLE/CHNG PEN/FARE RESTR APPLY 902.00 GBP
LAST DATE TO PURCHASE TICKET: 20MAR14
T P1/S1-2/FEX/CTP
```

As this has now saved the Exchange to Issue Later, you can view the Exchange information with the following entry. This is not a specific Rapid Reprice entry.

*EX01/01

```
1-*EX01/01 +
>*EX **TICKET FOR** : TEST/KMR PSGR 01/01
NEW FARE: EUR 1094.00 EQUIV: GBP 907.00
TX1: 1.20 YP TX2: 99.00 XP TX3: 0.00 TX4: 0.00
*EXCH TICKET*: TICKET NUMBER THRU TICKET NUMBER NO. CPNS
04799022173842 . 02
COUPONS FOR TKT1: 12.. TKT2: .... TKT3: .... TKT4: ....
PD TAXES 1: 272.00 YQ 2: 7.20 PT 3: 11.80 YP 4: 20.60 BR
PD TAXES 5: ..... 6: ..... 7: ..... 8: .....
TTL VALUE: GBP909.00 BSR: ..... ORIG FOP: CK.....
*ORIG ISSUE*: TICKET NUMBER ORG/DES CITY DATE IATA CODE
..... LIS/LIS LON 13MAR14 9123456
```

When you type TKP it takes the information from this screen, the new ticket will be EUR1094 GBP907.00 and extra tax GBP 1.20 and the Change fee collected as XP 99.00.

This entry shows the data populated in the exchange box ready for ticketing. The information **cannot be amended** in this fill in format. The information has been populated by Rapid Reprice. You can issue the ticket.

Example 20: Exchange With and Without the PTC Modifier

When a lower fare is available for a specific PTC, the system returns the lower fare. In some cases, the user would prefer to reprice the itinerary at the fare associated with the PTC for the passenger.

This provides an option for the Travelport Rapid Reprice user to force the system to return the PTC fare for the PTC used even if that fare is not the lowest fare for the passenger.

Here we can see the results of a booking with PTC using the PTC code option and the same booking without choosing to use the same PTC as the original booking.

75JW80/16 DUBNH 0091416 AG 99999992 09SEP									
1. 1BRYCE/JAMESMR*P-YTH					2. 1JAMES/HENRY*P-FIF				
1.	AF	6281	N	01APR	BODORY	HK2	1000	1110	0*
TU									
2.	AF	6256	N	07APR	ORYBOD	HK2	0850	0955	0*
MO									

Using Rapid Reprice without PTC qualifier:

☒ Price as Best Buy in same cabin
 ☐ Price as booked
 ☐ Price with no penalty
☐ Exclude Economy Unbundled Fares

Passenger Information:

Name	Passenger Code	Ticket Number	New Passenger Code
☒ BRYCE/JAMESMR	ADT	0579901916621	YTH
☒ JAMES/HENRY	ADT	0579901916622	FIF

Ticket Number: 0579901916622
 [View Original Ticket](#)

Passenger Description must match PTC on original ticket.

Description: FIF - Family Intra-France
☐ Use PTC Only

Flight	Class	Date	Route	Status	Time
☒ AF 6281	N	01APR	BODORY	HK	10:00 - 11:10
☒ AF 6256	N	08APR	ORYBOD	HS	08:50 - 09:55

Change Fee Collection Method: Collect As TAX
 Enter Tax Code: XP

Calculated Fares:

Public / Private Fares:

Search only for: Public and Airline PrivateFares
 Pseudo: 0EJ
 Account Code:

Currency Override:

Currency Code:

[Refresh](#)
[Continue](#)
[Cancel](#)

Using the checkboxes, select segments for the new ticket. Deselect any flown segments.

Click the dropdown beside the Adult and type Y and select YTH, highlight the second passenger and Type F and select FIF. We will NOT tick "Use PTC Only"

Rapid Reprice Results

	Old Ticket	New Ticket	
Total Base / EQV Fare:	YTH EUR 109.00 FIF EUR 109.00	YTH EUR 69.00 FIF EUR 69.00	Total Add-Collect: EUR 60.00
Tax:	YTH EUR 50.69 FIF EUR 50.69	YTH EUR 120.69 FIF EUR 120.69	Total Change Fee: EUR 140.00
Priced As:	BEST BUY IN SAME CABIN		Change Fee Collection Method: COLLECT AS TAX
Baggage Allowance:	BAGGAGE ALLOWANCE YTH AF BODORY 0PC BAG 1 - 30.00 EUR UPTO50LB/23KG AND UPTO62LV158LCM BAG 2 - 20.00 EUR UPTO50LB/23KG AND OVER62LV158LCM MYTRIPANDMORE.COM/BAGGAGEDETAILSAF.BAGG AF ORYBOD 0PC		PCC/Account Code: 0EJ
Rebook Segments:			
Waiver Applied:			
Receive From:			
☐ Keep Window on Top			Continue Detail Cancel

Rapid Reprice returns an adult fare for all passengers:

When we look at Detail we can see the breakdown and the Fare basis code.

Rapid Reprice Results (Per Passenger)

Name	Passenger Code	Ticket Number	New Passenger Code
BRYCE/JAMESMR	ADT	0579901916621	YTH
JAMES/HENRY	ADT	0579901916622	FIF

Passenger 1 of 2

Priced As:	BEST BUY IN SAME CABIN	Net Add-Collect:	EUR 30.00
PCC/Account Code:	0EJ	Total Refund:	EUR 40.00
Waiver Applied:		Total Add Collect:	EUR 70.00
Rebook Segments:		Total Change Fee:	EUR 70.00
		Change Fee Collection Method:	COLLECT AS TAX

	Old Ticket	New Ticket
Base / EQV Fare:	YTH EUR 109.00	YTH EUR 69.00
Tax:	YTH EUR 50.69	YTH EUR 120.69
BSR:		

Baggage Old:	1PC + 1PC
Baggage New:	0PC + 0PC
Fare Basis Old:	NSRFR + NSRFR
Fare Basis New:	NRD0FR9 + NRD0FR9
Fare Construction Old:	BOD AF PAR 54.50 AF BOD 54.50 EUR109.00END
Fare Construction New:	BOD AF PAR 34.50AF BOD34.50EUR69.00
NVB/NVA Old:	01APR14 + 07APR14 / 01APR14 + 07APR14
NVB/NVA New:	01APR14 + 08APR14 / 01APR14 + 08APR14
Endorsement Old:	NONREF/SPEX/CHGT RESTRICTED/NO REFUND
Endorsement New:	NON-REFUNDABLE/CHGT RESTRICTED/NO REFUND 109.00 EUR

If we add a tick to the “include PTC” section, the system will look for PTC fare basis codes.

Rapid Reprice Exchange

☒ Price as Best Buy in same cabin
 ☐ Price as booked
 ☐ Price with no penalty

☐ Exclude Economy Unbundled Fares

Passenger Information:

Name	Passenger Code	Ticket Number	New Passenger Code
☒ BRYCE/JAMESMR	ADT	0579901916621	YTH
☒ JAMES/HENRY	ADT	0579901916622	FIF

Ticket Number

[View Original Ticket](#)

Passenger Description must match PTC on original ticket.

Description

☒ Use PTC Only

Flight	Class	Date	Route	Status	Time
☒ AF 6281	N	01APR	BODORY	HK	10:00 - 11:10
☒ AF 6256	N	08APR	ORYBOD	HS	08:50 - 09:55

Change Fee
Collection Method:

Enter Tax Code:

Calculated Fares:

Public / Private Fares:

Search only for:

Pseudo:

Account Code:

Currency Override:

Currency Code:

[Refresh](#)
[Continue](#)
[Cancel](#)

Name list - checked items will be included in quote, highlight item(s) to add passenger modifiers

Rapid Reprice Results			
	Old Ticket	New Ticket	
Total Base / EQV Fare:	YTH EUR 109.00 FIF EUR 109.00	YTH EUR 98.00 FIF EUR 98.00	Total Add-Collect: EUR 118.00
Tax:	YTH EUR 50.69 FIF EUR 50.69	YTH EUR 120.69 FIF EUR 120.69	Total Change Fee: EUR 140.00
			Change Fee Collection Method: COLLECT AS TAX
			PCC/Account Code: 0EJ
Priced As:	BEST BUY IN SAME CABIN		Rebook Segments: 01R/02R
			Waiver Applied:
Baggage Allowance:	BAGGAGE ALLOWANCE YTH AF BODORY 1PC BAG 1 - NO FEE UPTO50LB/23KG AND UPTO62LV158LCM BAG 2 - 70.00 EUR UPTO50LB/23KG AND UPTO62LV158LCM MYTRIPANDMORE.COM/BAGGAGEDETAILSAF.BAGG AF ORYBOD 1PC		
Receive From:			
☐ Keep Window on Top Continue Detail Cancel 			

The details button displays the Fare basis code RZZFR which is the youth fare basis code.

Rapid Reprice Results (Per Passenger)			
Name	Passenger Code	Ticket Number	New Passenger Code
BRYCE/JAMESMR	ADT	0579901916621	YTH
JAMES/HENRY	ADT	0579901916622	FIF
Passenger 1 of 2			
Priced As:	BEST BUY IN SAME CABIN		Net Add-Collect: EUR 59.00
PCC/Account Code:	0EJ		Total Refund: EUR 11.00
Waiver Applied:			Total Add Collect: EUR 70.00
Rebook Segments:	01R/02R		Total Change Fee: EUR 70.00
			Change Fee Collection Method: COLLECT AS TAX
	Old Ticket	New Ticket	
Base / EQV Fare:	YTH EUR 109.00	YTH EUR 98.00	Tax Breakdown
Tax:	YTH EUR 50.69	YTH EUR 120.69	
BSR:			
Baggage Old:	1PC + 1PC		
Baggage New:	1PC + 1PC		
Fare Basis Old:	NSRFR + NSRFR		
Fare Basis New:	RZZFR + RZZFR		
Fare Construction Old:	BOD AF PAR 54.50 AF BOD 54.50 EUR109.00END		
Fare Construction New:	BOD AF PAR 49.00AF BOD49.00EUR98.00		
NVB/NVA Old:	01APR14 + 07APR14 / 01APR14 + 07APR14		
NVB/NVA New:	01APR15 + 01APR15		
Endorsement Old:	NONREF/SPEX/CHGT RESTRICTED/NO REFUND		
Endorsement New:	NONREF EVASION-JEUNE 12-24/JUSTIFICATIFS A FOURNIR		
View Original Ticket Close			

Example 22: Exchange using “Exclude Unbundled Fares”

Economy Unbundled Fares are very restrictive fares that customers may not want to purchase. This option will provide users with the ability to exclude those fares in a Rapid Reprice exchange transaction.

To exclude these options, you can select the option “Exclude Unbundled Fares”.

This example will demonstrate the variation of fare results when you exclude and include unbundled fares.

Original Itinerary:

L71RSM/16 DUBNH 0091416 AG 99999992 05SEP								
1.1DEPUIS/SOPHIEMS								
1.	AF	7483	R	01FEB	BIQORY	HK1	1100	1220 0*
SA								
2.	AF	7480	R	05FEB	ORYBIQ	HK1	0855	1010 0*
WE								

New Itinerary:

L71RSM/16 DUBNH 0091416 AG 99999992 05SEP								
1.1DEPUIS/SOPHIEMS								
1.	AF	7483	R	01FEB	BIQORY	HK1	1100	1220 0*
SA								
2.	AF	7480	R	07FEB	ORYBIQ	HS1	0855	1010 0

The first option is to leave the option unticked. The system will return the result based on the lowest are available in the cabin and include the unbundled fares.


Rapid Reprice Exchange
- X

☒ Price as Best Buy in same cabin
 ☐ Price as booked
 ☐ Price with no penalty

☐ Exclude Economy Unbundled Fares

Passenger Information:

Name	Passenger Code	Ticket Number
☒ DEPUIS/SOPHIEMS	ADT	0579901916617

Ticket Number:
View Original Ticket

Passenger Description must match PTC on original ticket.
 Participating Carriers

Description:
☐ Use PTC Only

Flight	Class	Date	Route	Status	Time
☒ AF 7483	R	01FEB	BIQORY	HK	11:00 - 12:20
☒ AF 7480	R	07FEB	ORYBIQ	HS	08:55 - 10:10

Change Fee Collection Method:
 Enter Tax Code:

Calculated Fares:

Public / Private Fares:

Search only for:
 Pseudo:
 Account Code:

Currency Override:

Currency Code:

Refresh
Continue
Cancel

Name list - checked items will be included in quote, highlight item(s) to add passenger modifiers

Rapid Reprice Results

X

	Old Ticket	New Ticket	
Total Base / EQV Fare:	ADT EUR 83.00	ADT EUR 43.00	Total Add-Collect: EUR 30.00
Tax:	ADT EUR 55.46	ADT EUR 125.46	Total Change Fee: EUR 70.00
Priced As:	BEST BUY IN SAME CABIN		Change Fee Collection Method: COLLECT AS TAX
			PCC/Account Code: 0EJ
			Rebook Segments: Waiver Applied:
Baggage Allowance:	BAGGAGE ALLOWANCE ADT AF BIQORY 0PC BAG 1 - 30.00 EUR UPTO50LB/23KG AND UPTO62LV158LCM BAG 2 - 20.00 EUR UPTO50LB/23KG AND OVER62LV158LCM MYTRIPANDMORE.COM/BAGGAGEDETAILS.F.BAGG AF ORYBIQ 0PC		
Receive From:	JO		

Keep Window on Top

ContinueDetailCancel

When you tick the “Exclude Unbundled Fares” the system will check for the lowest fare but exclude any unbundled fares.

–
X

☒ Price as Best Buy in same cabin
 ☐ Price as booked
 ☐ Price with no penalty

☒ Exclude Economy Unbundled Fares

Passenger Information:

Name	Passenger Code	Ticket Number
☒ DEPUIS/SOPHIEMS	ADT	0579901916617

Ticket Number
[View Original Ticket](#)

Passenger Description must match PTC on original ticket.
 [Participating Carriers](#)

Description
☐ Use PTC Only

Flight	Class	Date	Route	Status	Time
☒ AF 7483	R	01FEB	BIQORY	HK	11:00 - 12:20
☒ AF 7480	R	07FEB	ORYBIQ	HS	08:55 - 10:10

Change Fee
 Enter Tax Code:

Collection Method:

Calculated Fares:

Public / Private Fares:

Search only for:
 Pseudo:
 Account Code:

Currency Override:

Currency Code:

[Refresh](#)
[Continue](#)
[Cancel](#)

Name list - checked items will be included in quote, highlight item(s) to add passenger modifiers

Rapid Reprice Results			
Old Ticket		New Ticket	
Total Base / EQV Fare:	ADT EUR 83.00	ADT EUR 83.00	Total Add-Collect: EUR 70.00
Tax:	ADT EUR 55.46	ADT EUR 125.46	Total Change Fee: EUR 70.00
Priced As:	BEST BUY IN SAME CABIN		Change Fee Collection Method: COLLECT AS TAX
Baggage Allowance:	BAGGAGE ALLOWANCE ADT AF BQORY 1PC BAG 1 - NO FEE UPTO50LB/23KG AND UPTO62LV158LCM BAG 2 - 70.00 EUR UPTO50LB/23KG AND UPTO62LV158LCM MYTRIPANDMORE.COM/BAGGAGEDETAILS/AF.BAGG AF ORYBIQ 1PC		PCC/Account Code: 0EJ
Rebook Segments:			
Waiver Applied:			
Receive From:	JO		
☐ Keep Window on Top		Continue	Detail
		Cancel	

The unbundled fare may be lower; however the customer may not want this restrictive fare. It cannot be used with the “Price with no Penalty” option.

When this radio button is used, the “Exclude Economy Unbundled Fares” tick box will be greyed out.

Document Itinerary Remarks

Remarks are added to the PNR after completing Rapid Reprice. This is to document any Changes or Refunds:

***DI**

```

1 - *DI
>
DOCI-FREE TEXT-INF GBP39.15 REFUND AMOUNT
2. FREE TEXT-ADT GBP41.00 CHANGE FEE
3. FREE TEXT-CNN GBP41.00 CHANGE FEE
4. FREE TEXT-MIL GBP41.00 CHANGE FEE
5. FREE TEXT-INF GBP216.15 REFUND AMOUNT

```

Historical Notepads

Rapid Reprice will generate and store a Historical Notepad for each transaction that is taken beyond the Results screen (the Historical Notepad is created and stored after clicking Continue). The Historical Notepad for a Rapid Reprice transaction appears only in the Booking File history and is "locked". It cannot be changed or deleted.

The entry to display the Historical Notepad for a Rapid Reprice transaction is ***HNP**

See the example of a Historical Notepad. A description of each field is provided further below.

```
*HNP
***** NOTEPAD HISTORY 75H796 *****
XNP HR ***** ** RAPID REPRICE RESULTS ** .....ME6IB6R
7213FEB1224Z
XNP HR ***** (1)ACGBP NOADC..(2)CFGBP 42.00..(3)ADT..(4)BB..(5)PRT:F.....
7213FEB1224Z
XNP HR ***** (6)FCI:9..(7)FTC:SR..(8)REBOOK01N/02Q..(9)PCCE9G.....
7213FEB1224Z
XNP HR ***** (10)EUR188.00..(11)EQGBP156.00..(12)ROE.731857.....
7213FEB1224Z
XNP HR ***** (13)FB/NHV1HO QHV1HO..(14)BG/1PC 1PC.....
7213FEB31224Z
XNP HR ***** (15)NVB/NVA/10JUL14 20JUL14 / 10JUL14.....
72313FEB21224Z
XNP HR ***** 20JUL14..(16)NT1.70EX6.20HB13.30IT.70MJ2.10VT ...
72313FEB21224Z
XNP HR ***** (17)FCROM BA LON 150.30BA ROM106.57NUC256.87END..
72313FEB21224Z
XNP HR ***** ROE.731857..(18)EBNON-REFUNDABLE/164.46BGBP.....
72313FEB21224Z
XNP HR ***** (19)TKT1259901981154..(20)BSR0.830633.....
72313FEB21224Z
XNP HR ***** (21)PT13.00GB31.15UB46.60YQ .....
72213FEBB1224Z
XNP HR ***** (22)BA571Y 10JUL FCOLHR 0655 0840.....
72113FEB11224Z
XNP HR ***** BA552Y 20JUL LHRFCO 0700 1030.....
```

```

72113FEB11224Z
XNP HR *****(23)BAGGAGE ALLOWANCE..ADT.. BA FCOLHR 1PC...
7213FEB31224Z
XNP HR *****BAG 1 - NO FEE UPTO50LB/23KG AND.....
7213FEB31224Z
XNP HR *****UPTO81LI/208LCM .. BAG 2 - 50.00 EUR.
7213FEB31224Z
XNP HR *****UPTO50LB/23KG AND UPTO81LI/208LCM .....
72213FEB41224Z
XNP HR *****MYTRIPANDMORE.COM/BAGGAGEDetailsBA.BAGG.....
72213FEB41224Z
XNP HR *****BA LHRFCO 1PC.. BAG 1 - NO FEE.....
7213FEB1224Z
XNP HR *****UPTO50LB/23KG AND UPTO81LI/208LCM .. BAG.
7213FEBZ1224Z
XNP HR *****2 - 40.00 GBP UPTO50LB/23KG AND.....
7213FEBZ1224Z
XNP HR *****UPTO81LI/208LCM .....
72E13FEB41224Z
XNP HR *****MYTRIPANDMORE.COM/BAGGAGEDetailsBA.BAGG.....
72E13FEB41224Z
XNP HR *****CARRY ON ALLOWANCE.. BA FCOLHR 1PC.....
7213FEB31224Z
XNP HR *****BAG 1 - NO FEE UPTO40LI/101LCM.. BA....
7213FEBE1224Z
XNP HR *****LHRFCO 1PC.. BAG 1 - NO FEE.....
7213FEBE1224Z
XNP HR *****UPTO40LI/101LCM....EMBARGO - FOR BAGGAGE.....
72213FEB41224Z
XNP HR *****LIMITATIONS SEE.. BA FCOLHR.....
7213FEBF1224Z
XNP HR *****MYTRIPANDMORE.COM/BAGGAGEDetailsBA.BAGG.....
72F13FEB21224Z
XNP HR *****BA LHRFCO.....
72213FEBB1224Z
XNP HR *****MYTRIPANDMORE.COM/BAGGAGEDetailsBA.BAGG.....

```

72113FEB11224Z

XNP HR *****BAGGAGE DISCOUNTS MAY APPLY BASED ON.....

72113FEB11224Z

XNP HR *****FREQUENT FLYER STATUS/ ONLINE CHECKIN/FORM...

72113FEB11224Z

XNP HR *****OF PAYMENT/MILITARY/ETC.....

72113FEB11224Z

RCVD-ANDREASD?AMICO/C856726

CRDT- XDB/ E9G/1G AG 72 1224Z/13FEB

1. AC or RF - Nett Additional collection or Nett Refund due (includes the currency code and Amount). A nett result means the final financial impact to the customer.

2. CF - Change fee (includes the currency code and amount)

3. PTC (Passenger type code)

4. BB, FQ etc. - Pricing method

5. PRT - Pricing Tag

6. FCI - Fare Calculation Indicator

7. FTC - Fare Type Code

8. REBOOK - Rebooking information

9. PCC - Pseudo City Code

10. New Base Fare (currency code and amount)

11. EQ - New Base Fare Equivalent Amount (when applicable)

12. ROE - IATA Rate Of Exchange

13. FB - New Fare Basis Code(s)

14. BG - New Free Baggage Allowance

15. NVB/NVA - Not Valid Before / Not Valid After dates

16. NT - New taxes (when applicable)

17. FC - New Fare Calculation linear

18. EB - New Endorsement

19. TKT - Original Ticket number

20. BSR - New BSR

21. PT - Paid Taxes

22. New flight segments

23. Full Baggage Allowance

Private Fares will also have an additional field on the Notepad (SI - Secure Indicator), when applicable.

Automated XML Logging

Every time Rapid Reprice is run, an XML log will be created for that transaction and stored on the user's computer.

Each XML log will have the following naming convention:

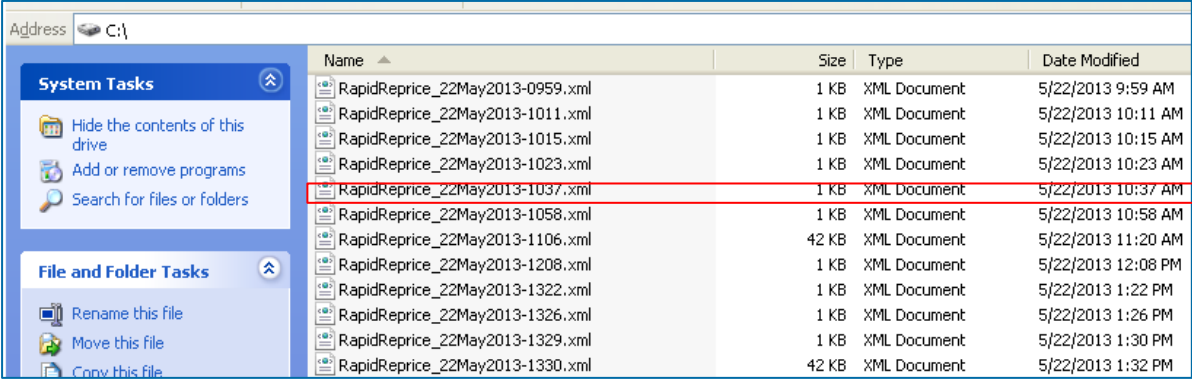
RapidReprice_DDMMYYYY-HHMM.xml

For example, if you run Rapid Reprice at 10:58AM on the 22nd of May 2013, the log for this transaction will be on the C:\ drive with the following name:

RapidReprice_22May2013-1058.xml

The log can be viewed simply by opening it using IE or any other default browser.

If the log needs to be attached in an email, the user can select the corresponding log from the C:\ drive:



Name	Size	Type	Date Modified
RapidReprice_22May2013-0959.xml	1 KB	XML Document	5/22/2013 9:59 AM
RapidReprice_22May2013-1011.xml	1 KB	XML Document	5/22/2013 10:11 AM
RapidReprice_22May2013-1015.xml	1 KB	XML Document	5/22/2013 10:15 AM
RapidReprice_22May2013-1023.xml	1 KB	XML Document	5/22/2013 10:23 AM
RapidReprice_22May2013-1037.xml	1 KB	XML Document	5/22/2013 10:37 AM
RapidReprice_22May2013-1058.xml	1 KB	XML Document	5/22/2013 10:58 AM
RapidReprice_22May2013-1106.xml	42 KB	XML Document	5/22/2013 11:20 AM
RapidReprice_22May2013-1208.xml	1 KB	XML Document	5/22/2013 12:08 PM
RapidReprice_22May2013-1322.xml	1 KB	XML Document	5/22/2013 1:22 PM
RapidReprice_22May2013-1326.xml	1 KB	XML Document	5/22/2013 1:26 PM
RapidReprice_22May2013-1329.xml	1 KB	XML Document	5/22/2013 1:30 PM
RapidReprice_22May2013-1330.xml	42 KB	XML Document	5/22/2013 1:32 PM

A user installing 1G Rapid Reprice for the first time will find all the XML logs automatically filed in a folder located in their C:\ drive named "Rapid Reprice". This default location is specified in the RapidReprice.ini file ("Logfile="C:\RapidReprice\RapidReprice.xml").

Note: If the user does not have enough permission to have changes made to the C:\ drive, the folder will not be created and no XML logs will be stored. The user should check with their local IT admin.

A user has the option to change the pre-defined setting in the RapidReprice.ini file. The RapidReprice.ini file can be located either in c:\fp\datadir\wstn or c:\fp\datadir\[username] folders.

To change the default location of the logs, please refer to ASK 46489.

We strongly advise to regularly delete the logs manually as they will quickly build up.

System Requirements

System Requirements:

- Minimal: Intel Celeron 2GHz or equivalent 512MB RAM
- Recommended: Intel Core 2 Duo 2GHz or equivalent 1GB RAM

Network Access:

- Travelport URL: <https://websvc.worldspan.com/RapidReprice>
- Port: 443

Operating systems:

- Win XP, Win 7 & Win 2003 server

Dependencies:

- Galileo Desktop 2.x must be installed